



Project Title: Measuring and Benckmarking of “PMPI (Passenger Movement Performance Index)” among the OIC countries

Project Owner Country: Turkey

Project Owner Institution: Ministry of Transport, Maritime Affairs and Communications

Cooperation Area: Transport

Project Purpose: The objective of the project is to increase the capacity & efficiency of airports and air transport operations of the OIC States as well as to increase the customer preferability rate of OIC States’ Airports, optimize the passenger movement processes and procedures (entrance check, passport check, check-in desk, luggage delivery etc), establish a standardization of such procedures and processes among OIC State Airports in the light of international standards and generate a Passenger Movement Performance Index.

Project Activities: Data collection/desk based studies, study visits to chosen airports, preparation and dissemination of the final report and publications.