



## TO BE A WORLD CLASS CUSTOMS ADMINISTRATION

THE VISION



- **FACILITATE TRADE AND INDUSTRY**
- **PROTECT BORDER AND PEOPLES FROM ILEGAL TRADE**
- **SECURE SUPPLY CHAIN**
- **COLLECT REVENUE FOR PUBLIC SERVICES**

THE CHALLENGES

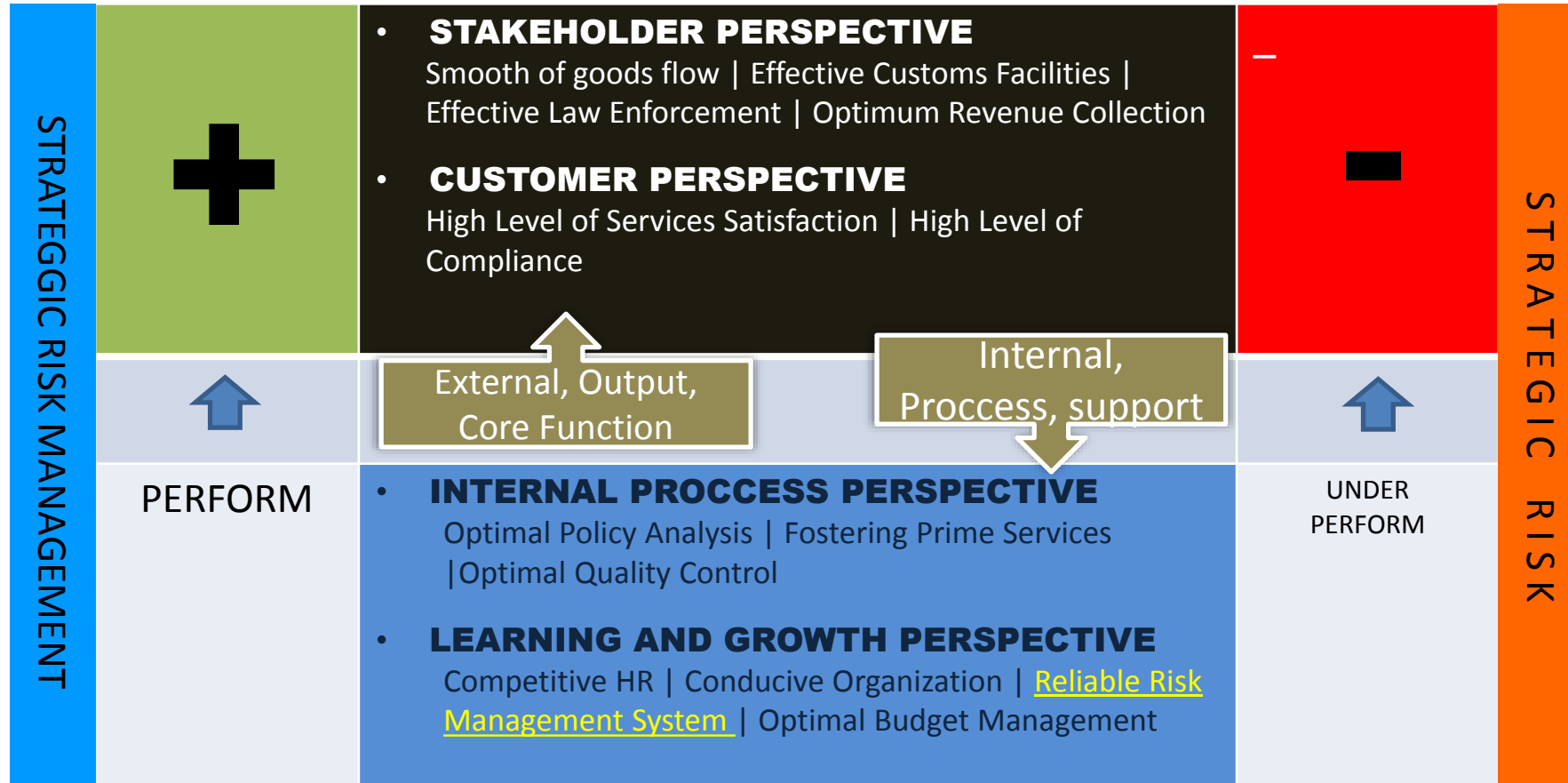


- **STAKEHOLDER PERSPECTIVE**  
Smooth of goods flow | Effective Customs Facilities | Effective Law Enforcement | Optimal Revenue Collection
- **CUSTOMER PERSPECTIVE**  
High Level of Customers Satisfaction | High Level of Compliance
- **INTERNAL PROCCESS PERSPECTIVE**  
Optimal Policy Analysis | Fostering Prime Services | Optimal Quality Control
- **LEARNING AND GROWTH PERSPECTIVE**  
Competitive HR | Conducive Organization | Reliable Risk Management System | Optimal Budget Management

THE STRATEGIC OBJECTIVES



# INDONESIA CUSTOMS & EXCISE

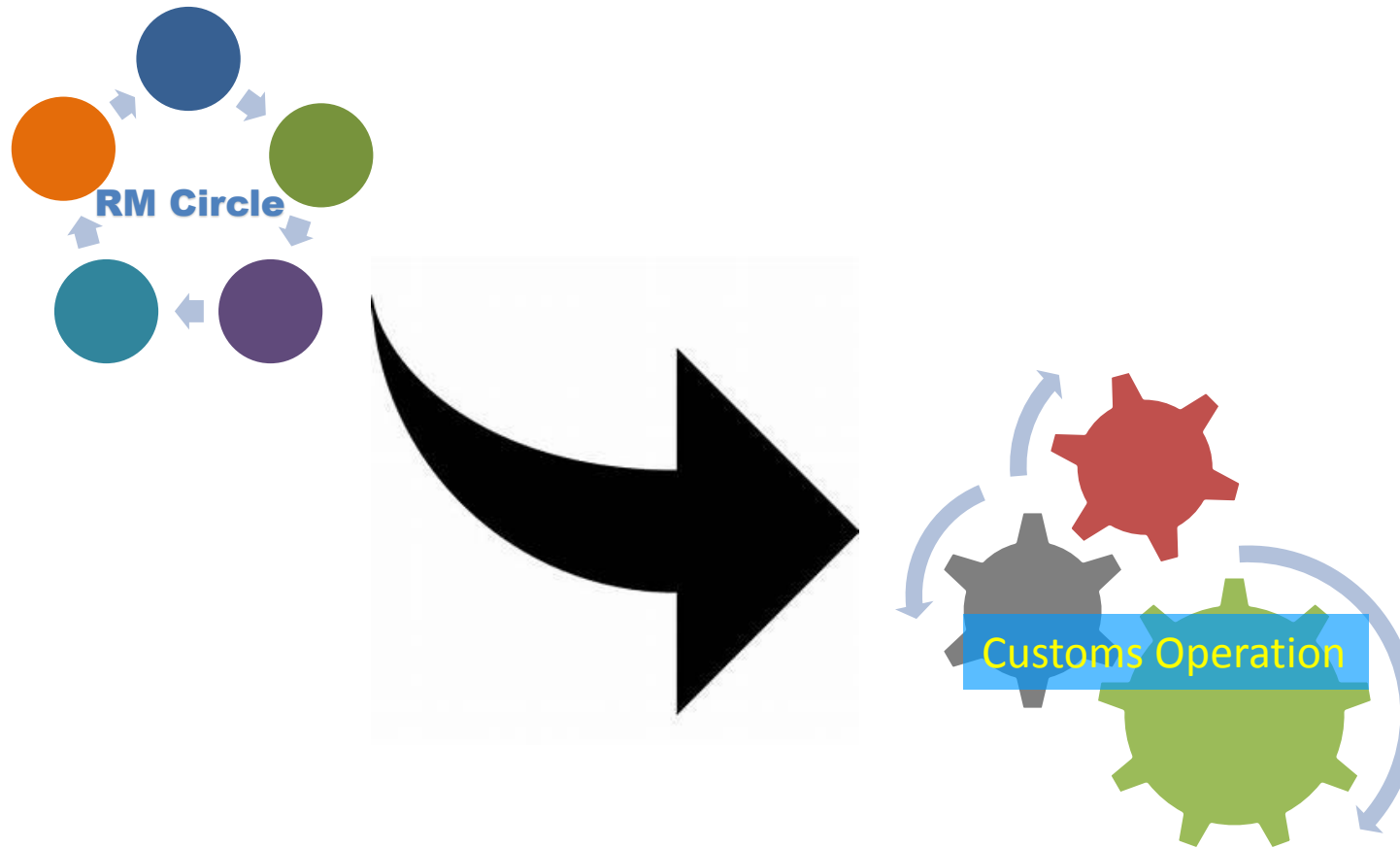




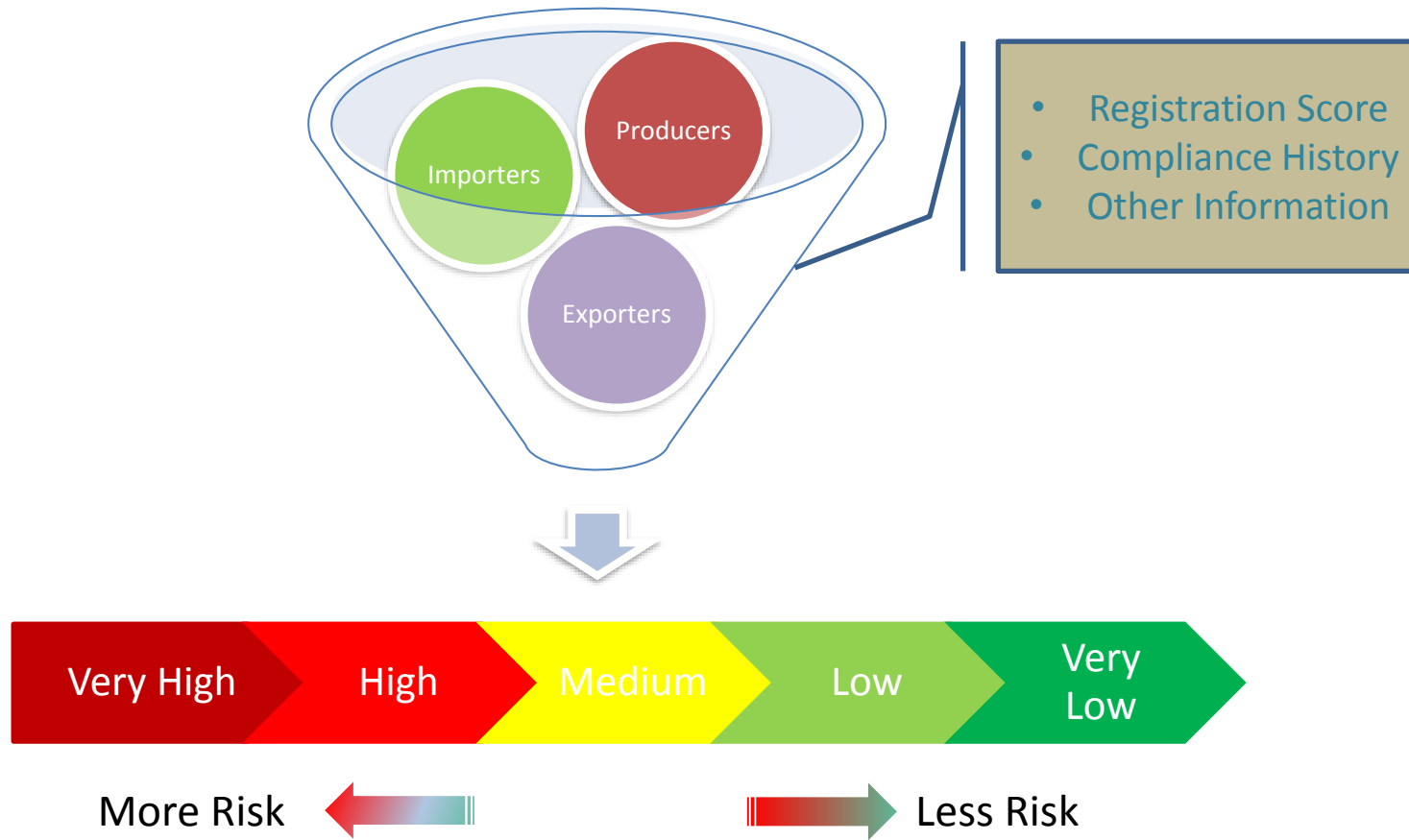
# Strategic Risk

- ❖ Risk of Organization Structure
- ❖ Human Resources Risk
- ❖ Risk from Budget Management
- ❖ **Risk from Operation**

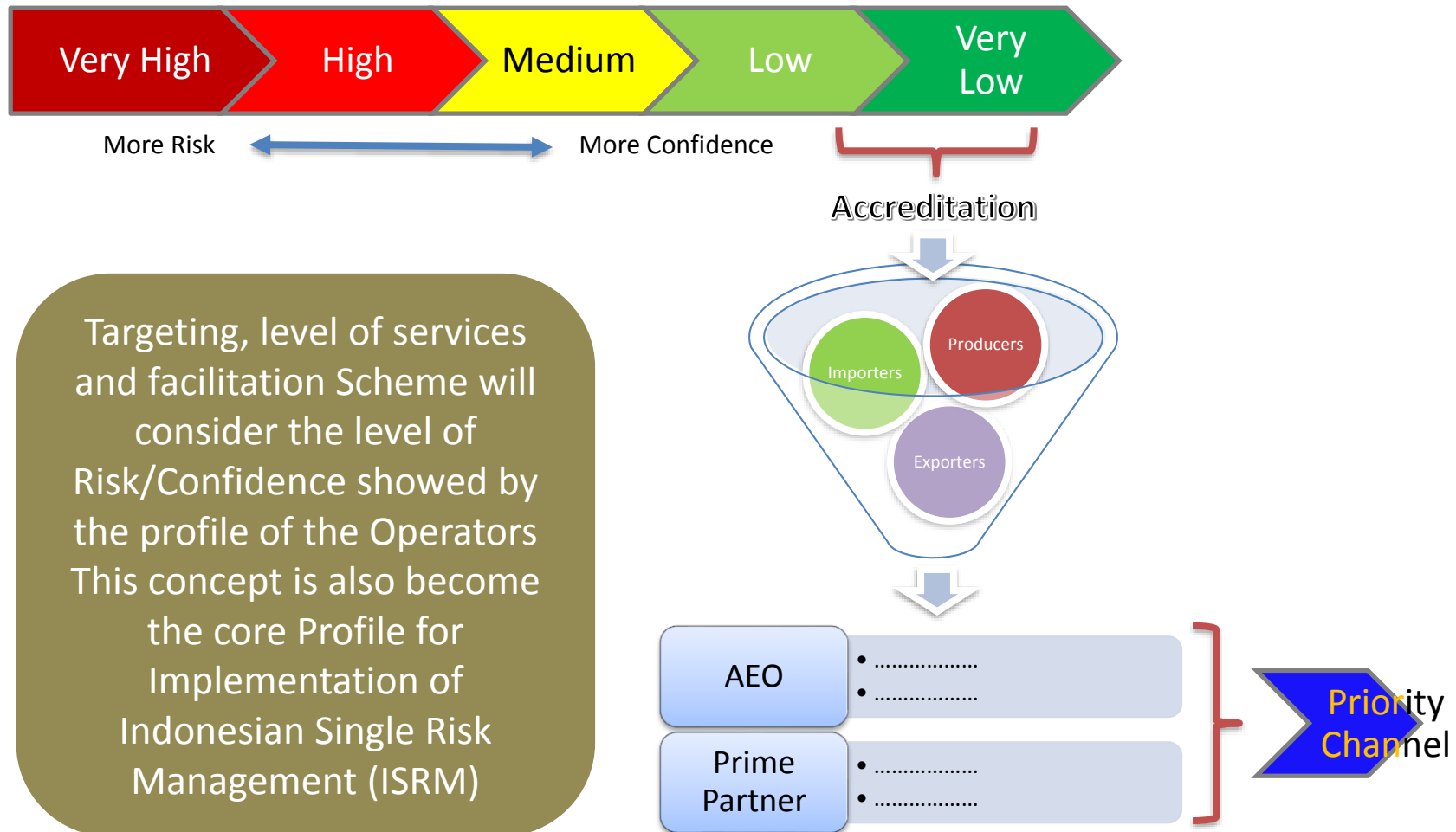
Managing Operation Risk



**Operational Risk Manajemen: Bring Risk Management Concept to Reality**



**Operational Risk Manajemen: Profiling The Risk of Operators (1)**

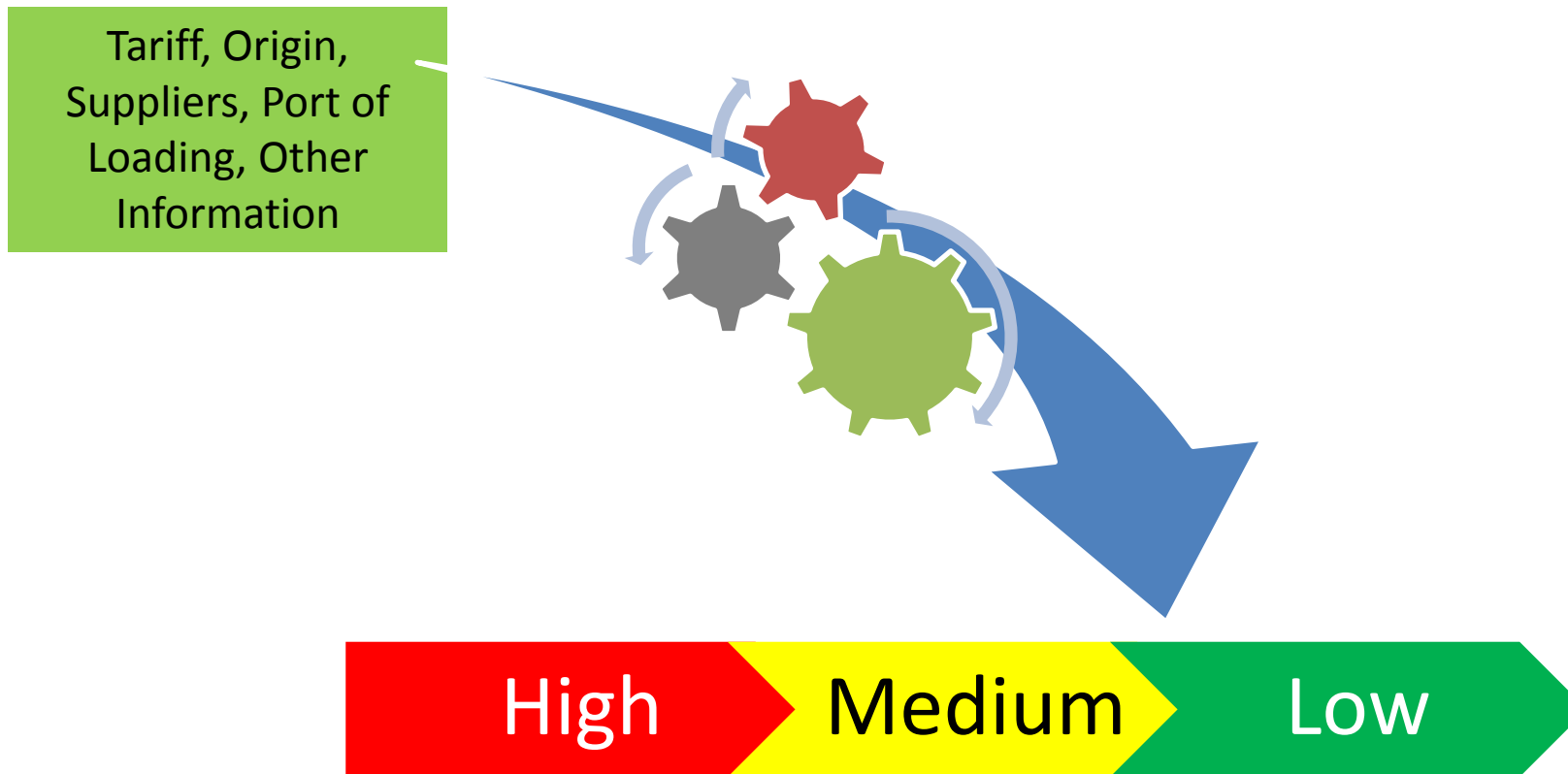


Targeting, level of services and facilitation Scheme will consider the level of Risk/Confidence showed by the profile of the Operators This concept is also become the core Profile for Implementation of Indonesian Single Risk Management (ISRM)

**Operational Risk Management: Profiling The Risk of Operators (2)**



## Commodity Related Risk Profil

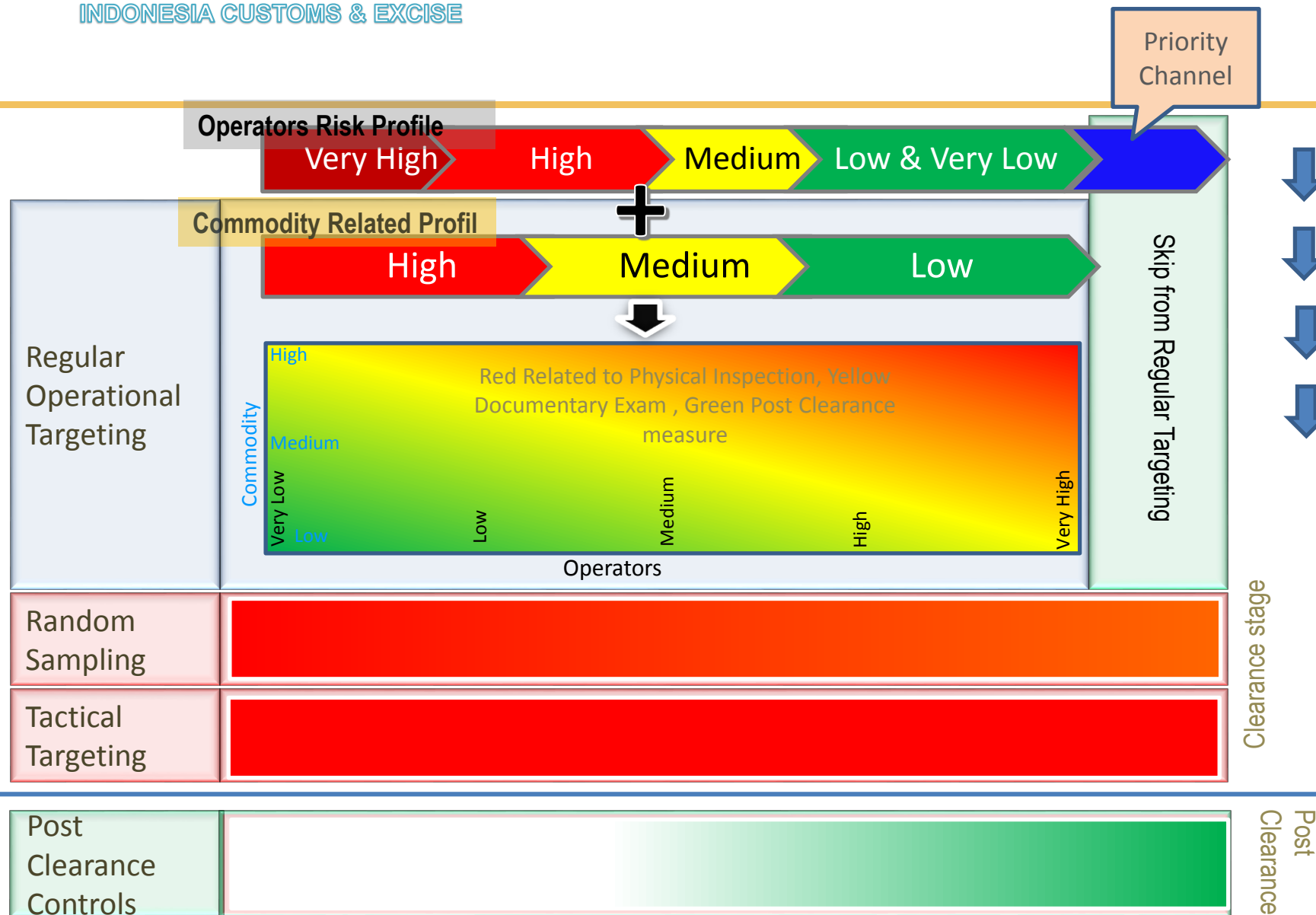


*Operational Risk Management: Profiling The Risk of Commodity Related*



Targeting Type	Source of Information	Targeting Tool	Measure
Targeting on Clearance Stage			
Regular Operational Targeting	<ul style="list-style-type: none"> <li>• Registration Score</li> <li>• Commodity Related</li> </ul> (long/medium run)	By Machine	<ul style="list-style-type: none"> <li>• Physical Exam</li> <li>• Documentary Exam</li> <li>• Post Clearance Measure Recom</li> </ul>
Tactical Targeting	<ul style="list-style-type: none"> <li>• Intelligence Analyses,</li> <li>• Intelligence information from: i.e. other agencies, Other Customs Administration, Other Law Enforcement, etc</li> </ul> (short run, quickly changeable)	By Machine and Analyst	<ul style="list-style-type: none"> <li>• Physical Examination</li> </ul>
Targeting on Post Clearance Stage			
Post Clearance Control	<ul style="list-style-type: none"> <li>• Recommendation from Clearance Stage</li> <li>• Analyses</li> <li>• Intelligence Information</li> <li>• Feedback from Operation</li> </ul>	Analyst	<ul style="list-style-type: none"> <li>• Re Verification</li> <li>• Post Clearance Audit</li> </ul>

## Targeting in Operation (1)



Targeting in Operation (2)

Our Dwelling Time  
Now is 3.69 Days in the of  
2017, Form more than 7  
days three years ago

EODB Indonesia is Rank 72  
in 2017, jump from 109 in 3  
years

### Komposisi Jalur PIB

