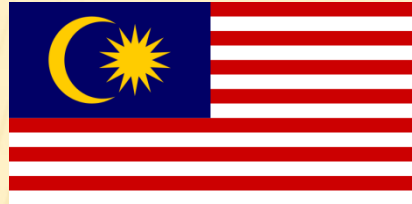


بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ



**ROYAL MALAYSIAN CUSTOMS DEPARTMENT**

# **INCREASING THE EFFICIENCY OF THE CUSTOMS PROCEDURES"**

**HAJI JAMAL BIN HAJI ISMAIL**

**Senior Assistant Director Of Customs**

*E-mail : [jamal.ismail@customs.gov.my](mailto:jamal.ismail@customs.gov.my)*

# CONTENT

---

- Introduction
- Modernisation and automation in Customs in Malaysia
  - e-manifes,
  - e-declare,
  - pre arrival clearance
  - e-payment,
  - e-permit
  - Direct release
  - auto release,

- 
- e Excise
  - X-ray scanning,
  - CVI,
  - RFID
  - AEO
  - U-customs



---

# INTRODUCTION





# MALAYSIAN COASTLINE



# *North Port-Port Klang*





# West Port-Port Klang







**JABATAN KASTAM DIRAJA MALAYSIA**



# ROYAL MALAYSIAN CUSTOMS DEPARTMENT

- ❖ **A Federal Department under the Ministry of Finance**
- ❖ **Principally a revenue collecting department collecting various indirect taxes**



# REVENUE COLLECTION

YEAR	RM
2009	25.91 BILLION
2010	28.32 BILLION
2011	30.40 BILLION
2012	32.32 BILLION
2013	33.12 BILLION

# **VISION**

---

**TO BE A WORLD CLASS  
CUSTOMS ADMINISTRATION BY THE YEAR  
2015**

# MISSION

---

TO SPUR ECONOMIC GROWTH,  
PRESERVE NATIONAL SECURITY AND  
SOCIETY'S WELL BEING THROUGH  
REVENUE COLLECTION, TRADE AND  
INDUSTRIAL FACILITATIONS AND TO  
ENSURE EFFECTIVE AND EFFICIENT  
LEGISLATIVE COMPLIANCE



# EASE OF DOING BUSINESS INDEX 2013

---

- ✖ World Bank website-
- ✖ Malaysia get the 6<sup>th</sup> place among the 189 countries in the world.

Firefox

Microsoft PowerPoint - ucustoms website.ppt...JAMAL ISMAIL - Outlook Web AppGoogle TranslateEase of doing business index (1=most busine...+

data.worldbank.org/indicator/IC.BUS.EASE.XQ

Google

Most VisitedGetting StartedGetting StartedSuggested SitesWeb Slice Gallery

Country name	2012	2013
Macedonia, FYR	36	25
Madagascar	144	148
Malawi	161	171
Malaysia	8	6
Maldives	81	95
Mali	153	155
Malta	100	103
Marshall Islands	110	114
Mauritania	171	173
Mauritius	20	20
Mexico	51	53
Micronesia, Fed. Sts.	150	156
Moldova	86	78
Monaco		
Mongolia	80	76
Montenegro	50	44
Morocco	95	87
Mozambique	142	139
Myanmar	182	182
Namibia	94	98
Nepal	103	105
Netherlands	30	28
New Caledonia		
New Zealand	3	3
Nicaragua	123	124
Niger	174	176
Nigeria	138	147
Northern Mariana Islands		
Norway	7	9

Help/Feedback

<b>Economy</b>	<b>Ease of Doing Business Rank (2013)</b>
Singapore	1
Hong Kong SAR, China	2
New Zealand	3
United States	4
Denmark	5
Malaysia	6
Korea, Rep.	7
Georgia	8
Norway	9
United Kingdom	10



---

# Modernisation and Automation in Customs Procedures

# **THE BENEFIT OF MODERNISATION AND AUTOMATION IN CUSTOMS.**

---

- 
- ✘ Speeding up customs clearance
  - ✘ An efficient and effective customs administration
  - ✘ It benefits the national economy by collecting revenue.
  - ✘ It assists the Government to implement national and international policy.



- 
- ✘ Combating fraud and the illegal trafficking of prohibited and restricted goods.
  - ✘ It provides the statistical information on foreign trade transactions essential for economic planning to encourages international trade.

- 
- ✘ minimizing administrative costs to the business community and the economies of countries.
  - ✘ Increasing customs revenue for national budgets.

- 
- ✘ ensuring that all goods are declared and duty/tax calculations are correct
  - ✘ Exemptions are correctly applied and managed.





# SUBMISSION OF MANIFEST ELECTRONICALLY

a customs document listing the contents put on a ship or plane



Westport handles world largest vessels



# SUBMISSION OF MANIFEST

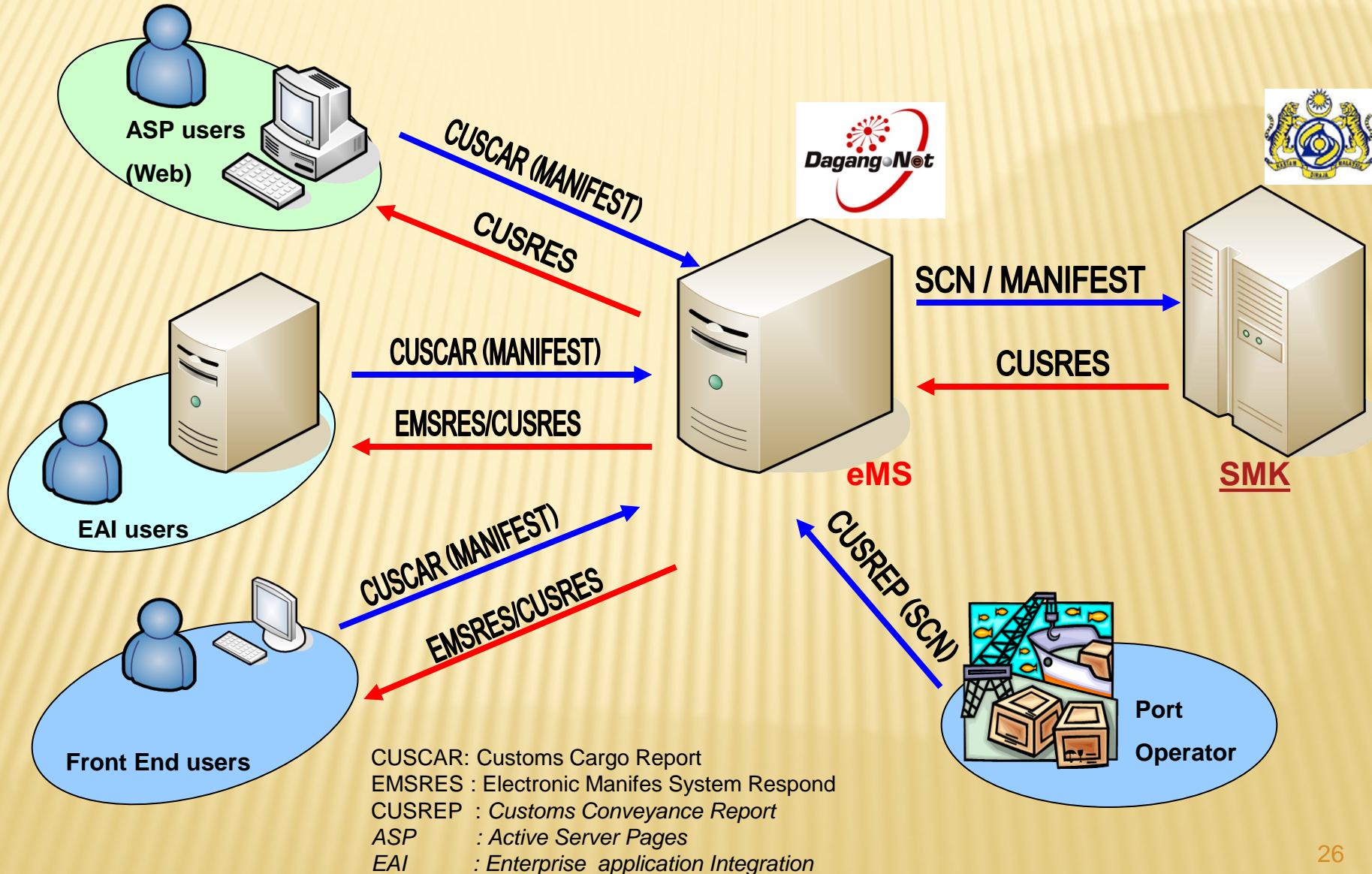
Section 52 of the Customs Act 1967 and Free Zone Regulations 1991:

- ❖ Inward manifest to be submitted within 24 hours after the arrival of the vessel.
- ❖ Manifests are submitted electronically via Dagang\*Net to Customs (CIS) and the Free Zone Authority.

# Particulars for manifest:

- |  |   |
|--|---|
| <ul style="list-style-type: none"><li>▪ Vessel ID/Name</li><li>▪ Voyage Number (SCN)</li><li>▪ Shipping Agent</li><li>▪ B/L Number</li><li>▪ Description of cargo</li><li>▪ Total packages</li></ul> | <ul style="list-style-type: none"><li>▪ Weights</li><li>▪ POL/POD</li><li>▪ Consignee's Name/ Address</li><li>▪ Consignor's Name/ Address</li><li>▪ Notifying Party</li></ul> |
|--|---|

# SUBMISSION OF MANIFEST





e Declare



Westport handles world largest vessels





# PAPERLESS

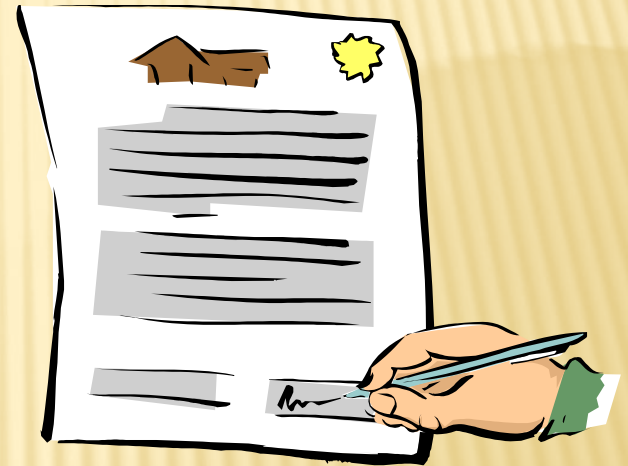
---

- ✖ Paperless means doing declaration without a customs form
- ✖ Importer/agent have to installed the CIS software into their front end.
- ✖ Data / information transmitted electronically
- ✖ The agent / importer should always supervise / check 'response code' to determine the status of the declared goods

- 
- ✖ Fast Customs Clearance
  - ✖ Reduce Waiting Time
  - ✖ Reduce the human intervention
  - ✖ Inventory Cost Reduction
  - ✖ Customs Procedures Easier
  - ✖ Workload Less
  - ✖ Towards a National Single Window System

# SUPPORTING DOCUMENTS

- Invoice
- Packing List
- Shipping Note(Bill of lading/Airway Bill)
- Import/Export Licence/Permit
- Exemption Letter/ Approval





1. Konsaitor / Pengeksport (Nama dan Alamat) Consignor / Exporter (Name and Address)		UNTUK KEGUNAAN RASMI / FOR OFFICIAL USE	
2. Konsaitor / Pengimport (Nama dan Alamat) Consignee / Importer (Name and Address)		10. Tarikh dan Waktu Terima Date and Time of Receipt	11. Nombor Pendaftaran / Registration Number
Kod Pengimport / Importer Code		12. Stesen / Station	Kod / Code
3. Nama dan Alamat Ejen Yang Diberik kuasa Name and Address of Authorized Agent		13. No. Pendaftaran Manifest Manifest Registration No.	14. Penerimaan Duti / Cukai seperti yang dilevi dibenarkan oleh / Receipt of Duty/Tax as levied authorized by:
Kod Ejen / Agent Code		Tarikh / Date	Pegawai Kastam Yang Hak / Proper Officer Of Customs
4. Cara Pengangkutan / Mode of Transport 1. Laut / Sea 2. Keretapi / Rail 3. Jalan Raya / Road 4. Udara / Air		15. No. Permit Import / Import Permit No.	16. Tarikh Luput / Expiry Date
5. Tarikh Import / Date of Import		17. Bayaran bagi barangan akan dibuat kepada: (Negeri) Payment for goods to be made to: (Country)	18. No. Mula Surat Manifest Manifest Page No.
6. No. Nama Kapal / Penerbangan / Kenderaan No. Name of Vessel / Flight / Conveyance		Kod / Code	19. No. Rujukan C.J.S / C.J.S Reference No.
7. Pelabuhan / Tempat Import Port / Place of Import		20. Bil. Muatan atau No. Nota Konsainan Bill of Lading or Consignment Note No.	21. Layanan Khass / Special Treatment
8. Pelabuhan / Tempat Dimuatkan Port / Place of Loading		22. Insuran / Insurance RM	23. Caj-caj Lain Other Charges RM
9. Melalui (kargo dipindahkan kapal) Via (transshipment cargo only)		24. Nilai CIF / CIF Value RM	25. Tambang / Freight RM
30. Bil. No. dan Jenis Bungkusan No. and Type of Packages		26. Berat Kasar / Gross Wt. (Kg.)	27. Ukuran / Measurement (m <sup>3</sup> )
31. No. dan Jenis Bungkusan No. and Type of Packages		28. Nilai FOB / FOB Value RM	
32. Perihal Baring (Dokumen berkenaan hendaklah dikemukakan) Description of Goods (Relevant documents must be submitted)		Tarif Kastam Malaysia / Malaysian Customs Tariff	
33. No. Kod / Code No.		34. Unit / Unit	
35. Kod Negeri Asal Country of Origin Code		36. Kuantiti mengikut Unit Tarif Kastam Qty. Based on Customs Tariff Unit	
37. Satu Unit / Per Unit		38. Jumlah / Total	
39. Kadar Rate		40. Jumlah / Amount (RM)	
41. Kadar Rate		42. Jumlah / Amount (RM)	
43. Jenis Type		44. Kadar Rate	
45. Jumlah / Amount (RM)		46. Jumlah / Amount (RM)	
47. JUMLAH TOTAL		48. JUMLAH TOTAL	
49. JUMLAH TOTAL		50. JUMLAH TOTAL	
51. No. Kad Pengenal / Pasport / I.C. / Passport No.		52. Jawatan / Designation	
53. Saya mengesahkan isi ini benar dan lengkap I hereby certify that this declaration is true and complete		54. Pelepasan daripada Kawalan Kastam dibenarkan oleh / Release from Customs Control authorized by:	
55. Jumlah Amsan Kena Dibayar Total Amount Payable RM		56. No. Resit Manuskrif (jika berkenaan) Manuscript Receipt No. (if applicable)	
Tarikh / Date		Tandatangan / Signature	
Pegawai Kastam Yang Hak Proper Officer of Customs		Tarikh / Date	

CUSTOMS NO. 1

Declaration of  
Goods Imported

# DECLARATION DETAILS

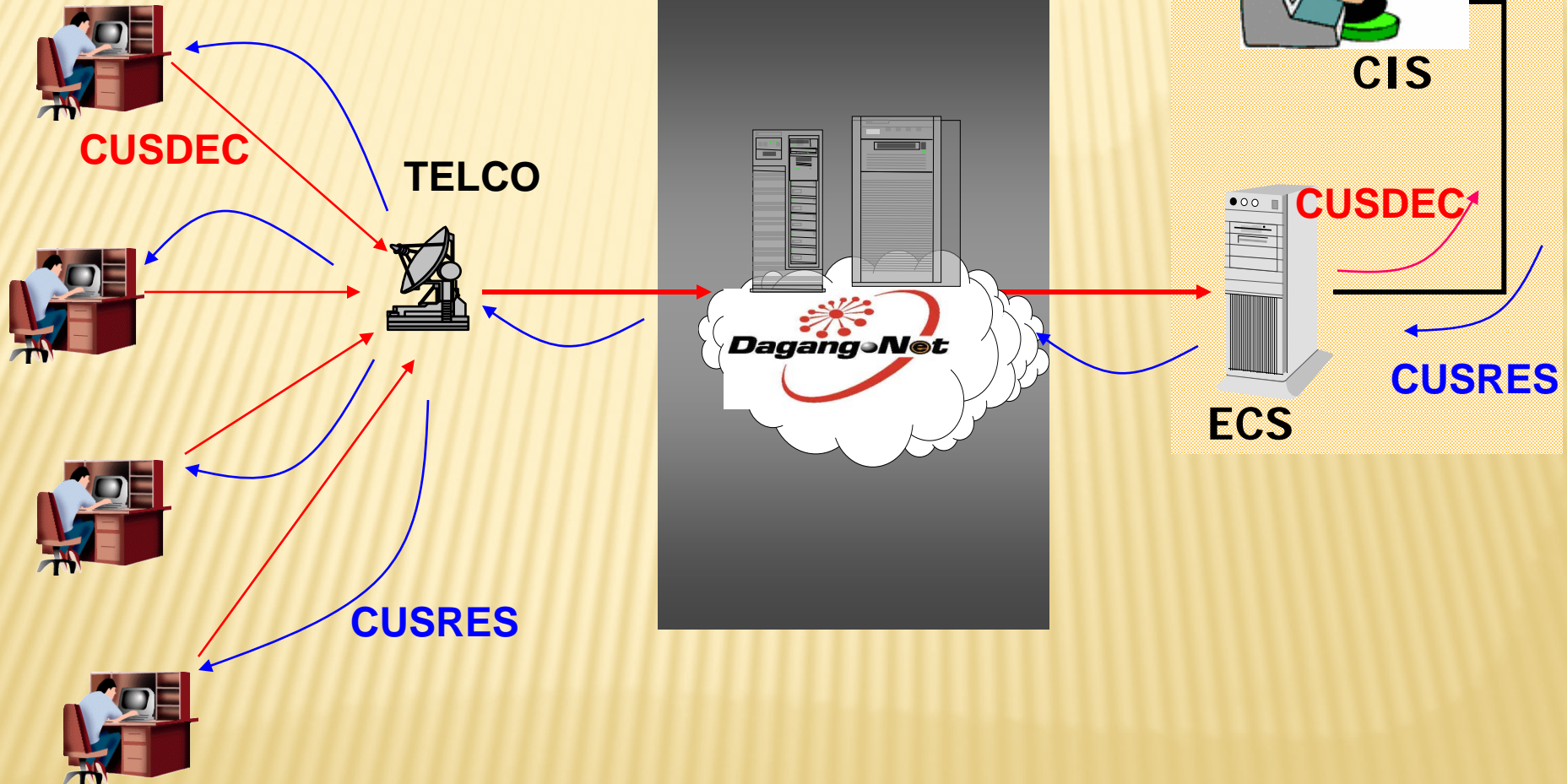
- Importer Name
- Exporter Name
- Agen
- Description of Goods
- Tarrif Code
- Rate of duty
- Value
- Quantity
- Weight
- Time of Import
- Country of origin
- Import Permit (If any)



# ELECTRONICALLY SUBMISSION OF DECLARATION

CUSTOMS

Forwarding Agents /  
Importers/ EDI Centre



EDI : Electronic Data Interchange  
ECS : EDI Communication Server



# DECLARATION/REGISTRATION NUMBERS

× 16 DIGITS

West Port  
Port Klang

Date

Number

× e.g B182013112019865

# **ASSESSMENT OF GOODS**

# ASSESSMENT OF GOODS

---

- Classification of goods
  - Tariff Code (4403/4401/4407)
  - Rate of duty/tax payable (5%, 10% ,25)%-Custom Duties Order 2012
  - Preferential rate(FTA ASEAN,China,Korea,Japan etc)



- 
- Valuation of goods
  - Granting of duty/tax exemption/suspension
  - Enforcement of the prohibition of import/export, inclusive of OGA requirement.

SECRET

KIK11

L

20-10-2011

18:11:11

SISTEM MAKLUMAT KASTAM (KDRM)

ARCHIVE:

☐

AFIDAH AB AZIZ

AFIDAH\_KA

\*PAPERLESS\*

K1 REGISTRATION

\*EDI FORM\*

TANJUNG KUPANG - J25

Form Reg. No:

1-12-006635/09

J15

Transaction Type:

L

LMW IMPORT

Duty Status:

D

DUTIABLE

Form Header	Participant	Item	Cargo	QGA / Remark	Vehicle	K1A	PE
<div>Participant</div> <div> <div>Exporter Name:</div> <div>TG TIANJIN GLASS CO.,.LTD</div> </div> <div> <div>Importer Code:</div> <div>B-866237W</div> </div> <div> <div>Importer Name:</div> <div>SIONGLI SAFETY GLASS (M) SDN BHD</div> </div> <div> <div>Agent:</div> <div>JF0522-EMPOLINE CORPORATION SDN BHD</div> </div>							
<div>Transport</div> <div> <div>Mode of Transport:</div> <div>1</div> </div> <div> <div>Date of Import:</div> <div>22/12/09</div> </div> <div> <div>Place of Import:</div> <div>PGUMY</div> </div> <div> <div>Place of Loading:</div> <div>TXGCN</div> </div> <div> <div>VIA:</div> <div></div> </div> <div> <div>Payment Country:</div> <div>SG</div> </div>							
<div>Duty Total</div> <div> <div>Status:</div> <div>RELEASED</div> </div> <div> <div>Selectivity:</div> <div></div> </div> <div> <div>Item:</div> <div>7</div> </div> <div> <div>Value:</div> <div>54,256.66</div> </div> <div> <div>Duty:</div> <div>0.00</div> </div> <div> <div>EDuty:</div> <div>23,330.36</div> </div>							
<div>Value</div> <div> <div>FOB:</div> <div>54256.66</div> </div> <div> <div>INS:</div> <div>0.00</div> </div> <div> <div>Freight:</div> <div>0.00</div> </div> <div> <div>CIF:</div> <div>54256.66</div> </div> <div> <div>Uplift:</div> <div>0.00</div> </div> <div> <div>Other:</div> <div>0.00</div> </div> <div> <div>CIFC:</div> <div>54256.66</div> </div>							
<div>Process</div> <div> <div>Registration:</div> <div>22/12/09 11:30 740730015073</div> </div> <div> <div>Approval:</div> <div>28/12/09 17:46 740730015073</div> </div> <div> <div>Receiving:</div> <div>28/12/09 17:49 JG190A 061086IM</div> </div> <div> <div>Release:</div> <div>28/12/09 17:51 740730015073</div> </div> <div> <div>Block/Cancel:</div> <div></div> </div>							

Vessel Reg.:

OTTI

Voyage:

09B405

Vessel Name:

ITAL OTTIMA

Container Status:

2-FCL (FOREIGN)

B/L No.:

141988996816

BL/AWB

No. of Container:

5

Container No.:

UESU2438946

Sp. Treatment:

Exemption Type:

L2

(General)

(Treasury)

-

/

(LMW)

KE.JB(83)264/03-1701(1.5)

CJ Ex. Type:

CJ No.:

(General)

Import Permit 1:

/

Import Permit 2:

/

Bank Guarantee:

/

Other:

-

/

K12 Licence:

/

Temp Imp:

/

WH Licence:

/

Finalized TV/VM:

Y

Invoice No.:

EFT95062-15

30/11/09

1 Menu

2 Clear

3 Close

4 Tab

5

6 Cancel

7 Blk/Hld

8

9

10 Update

11 Create

12 Inquiry

KIK11 - SEA MODE							
KIK11	L	20-10-2011	18:11:46	SISTEM MAKLUMAT KASTAM (KDRM)	ARCHIVE: <input type="checkbox"/>	AFIDAH AB AZIZ	AFIDAH_KA
*PAPERLESS*				K1 REGISTRATION	*EDI FORM*		
Form Reg. No:		1-12-006635/09	J15	Transaction Type:	L	LMW IMPORT	Duty Status: D
							<b>DUTIABLE</b>
Form Header	Participant	Item	Cargo	QGA / Remark	Vehicle	K1A	PE
<b>Importer</b> Code: <input type="text" value="B A 866237W"/> Name: <input type="text" value="SIONGLI SAFETY GLASS (M) SDN BHD"/> Reg.Name: <input type="text" value="SIONGLI SAFETY GLASS (M) SDN BHD"/> Address: <input type="text" value="NO 11 JALAN FIRMA 2"/> <input type="text" value="KAWASAN PERINDUSTRIAN TEBRAU SATU"/> <input type="text" value="81100 JOHOR BAHRU JOHOR"/>				<b>Agent</b> Code: <input type="text" value="JF0522"/> Name: <input type="text" value="EMPOLINE CORPORATION SDN BHD"/> Address: <input type="text" value="11&amp;11A, JALAN BUKIT KEMPAS 4/1"/> <input type="text" value="TAMAN BUKIT KEMPAS,"/> <input type="text" value="JOHOR BAHRU, JOHOR."/>			
<b>Exporter</b> Name: <input type="text" value="TG TIANJIN GLASS CO,.LTD"/> Address: <input type="text" value="TIANYU SCIENCE PARK"/> <input type="text" value="JINGHAI COUNTY TIANJIN CITY"/> <input type="text" value="CHINA 3016609"/>				<b>Declarant</b> Name: <input type="text" value="AISYAH WEI BTE ABDULLAH"/> IC: <input type="text" value="510206095042"/> Status: <input type="text" value="MANAGING DIRECTOR"/>			
<b>Remarks</b> <input type="text" value="*CN* UESU2438946 *CN* UESU2392629"/> <input type="text" value="*CN* TGHU2626562 *CN* INBU3971288 *"/> <input type="text" value="CN* FCIU2487201 *SM* S/N:EMCFWW7768"/> <input type="text" value=",EMCFWX6398,EMCFWX630 *SM* 8,EMCFWX"/>				<b>Claimant</b> Name: <input type="text"/> Company: <input type="text"/> IC: <input type="text"/> Status: <input type="text"/>			
<div> <input type="button" value="1 Menu"/> <input type="button" value="2 Clear"/> <input type="button" value="3 Close"/> <input type="button" value="4 Tab"/> <input type="button" value="5"/> <input type="button" value="6"/> <input type="button" value="7"/> <input type="button" value="8"/> <input type="button" value="9"/> <input type="button" value="10 Update"/> <input type="button" value="11 Create"/> <input type="button" value="12 Inquiry"/> </div>							



KIK11 - SEA MODE

KIK11 L 20-10-2011 18:12:26 SISTEM MAKLUMAT KASTAM (KDRM) ARCHIVE: AFIDAH AB AZIZ AFIDAH\_KA

\*PAPERLESS\*

K1 REGISTRATION

\*EDI FORM\*

TANJUNG KUPANG - J25

Form Reg. No: 1-12-006635/09 J15 Transaction Type: L LMW IMPORT Duty Status: D DUTIABLE

Form Header

Participant

Item

Cargo

QGA / Remark

Vehicle

K1A

PE

General Description

Description: GLASS

Sea Mode

Vessel Reg.: OTTI Voyage: 09B405 Name: ITAL OTTIMA B/L Match

Shipping Agent: JS0132 B/L No.: 141988996816 Manifest No.: 09120297/09 B/L Info.

Air Mode

Flight No.: Airway Bill: Manifest No.: AWB Info.

Flight Date: / / PAM No.: - /

Road Mode

Vehicle No.: Trailer: Consignment Note:

Rail Mode

Wagon No.: Consignment Note:

Post Mode

JK78 No.: /

Cargo Info.

Full/Partial (F/P): F

No. of Package: 48

Package Type: CR CRATE

Packaging Material: OTHERS

Cargo Type: OTHERS

Cargo Class: OTHERS

Terminal Operator: JBD001 JOHOR PORT BERHAD

Container Info.

Status: 2 FCL (FOREIGN) No of Container: 5

No.	Container No.
1	UESU2438946
2	UESU2392629
3	TGHU2626562
4	INBU3971288
5	FCIU2487201

Item No.: 1 Container No.: UESU2438946

1 Menu

2 Clear

3 Close

4 Tab

5 CntDel

6 CntCrt

7 CntUpd

8

9

10 Update

11 Create

12 Inquiry

# **PAYMENT OF DUTY/CESS**

---

- Two modes of payment : EFT (Electronic Fund Transfer) or MANUAL
- For manual payment, only cash, cashier order, bank draft or cheque covered by B/G can be accepted.
- In EFT, the payment will be done through e-banking .

# CUSTOMS RELEASE

Customs release will be granted:

- ❖ No offence has been found;
- ❖ Import licence/permit required has been submitted;
- ❖ All duties/taxes liable are paid.



# CUSTOMS VERIFICATION INITIATIVE (CVI)

---

- CVI is a risk management tool (Alert System)
- Give the instruction to the assessment officer to take an action.

- 
- ✗ To overcome the problem of avoiding to pay the actual customs duties
  - ✗ The CVI will trigger the indicator i.e
    - ✗ Description of goods
    - ✗ Value
    - ✗ Country Origin
    - ✗ ROC
    - ✗ Shipping Agent
    - ✗ Importer

# CIS SELECTIVITY INDICATOR



**Tariff Code**



**Vehicle**



**Value**



**POL**



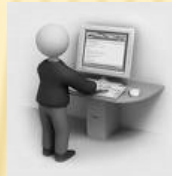
**COO**

**EX**

**Transaction  
Type**



**ROB/ROC**



**Agent Code**

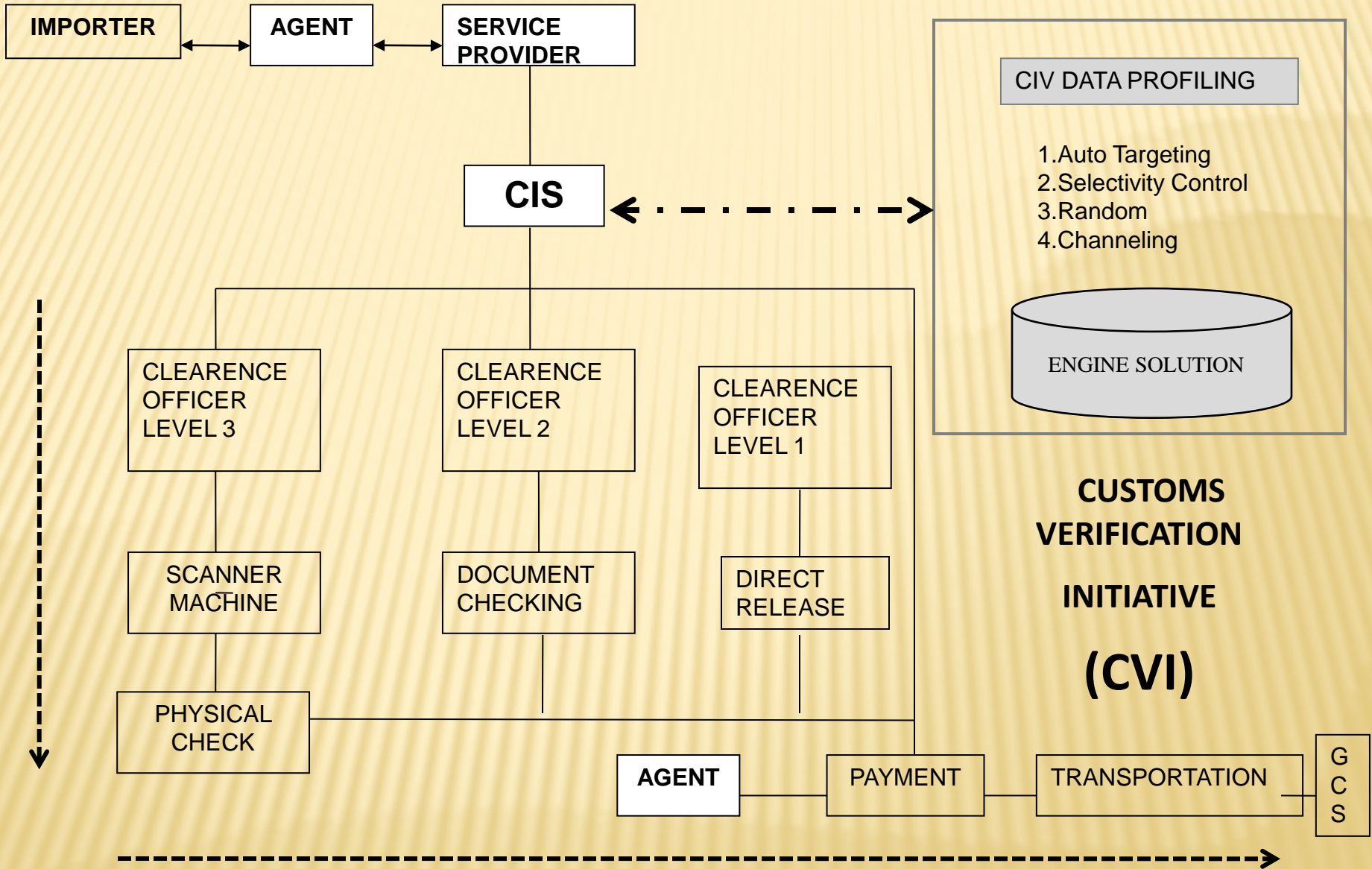


**Cargo Class**



**Container**





# SELECTIVITY PROCESS

High Risk	Instruction for physical examination / scanning
Medium Risk	Instruction for document checking
Low Risk	Direct release

# **FACILITATION FOR FAST CLEARANCE**

## **Pre- Arrival Clearance**

Declaration can be done 14 days before arrival of goods.

- ✗ Advance Cargo Information (ETA)
- ✗ Declaration is complete and accurate
- ✗ Not held up by Risk management
- ✗ No Physical inspection required
- ✗ B/L confirmed by CIS
- ✗ Duty / taxes paid, release is automated
- ✗ Physical Goods Cleared upon arrival



# **FACILITATION FOR FAST CLEARANCE**

## **Express Handling Unit**

Speedy release of packages imported by courier service Company through airports

- ✘ Consignments\* RM500.00 and below through designated Int'l airports exempted from duties & import declaration

\* Excluding cigarettes, liquor & tobacco

# **FACILITATION FOR FAST CLEARANCE**

## **Section 87A Customs Act 1967**

Export Declaration submitted within 7 after export.

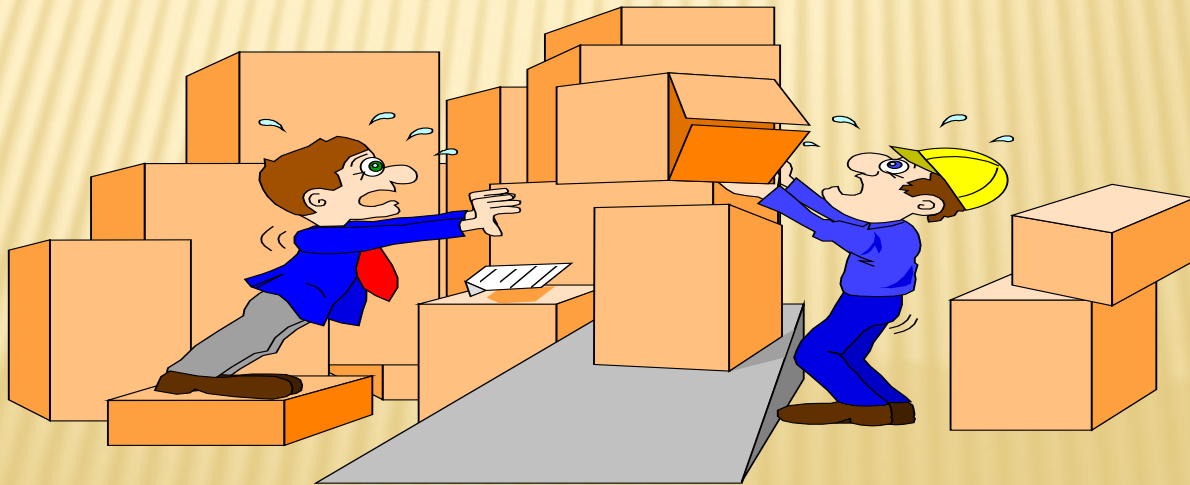
- ✗ Applies to all goods
- ✗ except goods subject to duty drawback & goods which require permit on export (e.g STA)
- ✗ Invoice & shipping doc. serve as control docs.
- ✗ Declaration is made on invoice that all info is true & correct and that export declaration will be submitted within 7 days from export.





# PHYSICAL EXAMINATION

- Purpose of physical examination:
  - Risk assessment (CVI)
  - Classification or valuation
  - To ascertain the goods declared



# FACILITATION FOR FAST CLEARANCE

---

## X-Ray Scanning

Selective examination of cargo based on risk assessment using scanners.

- ✖ Reduces man-hours engaged in physical examination
- ✖ Waiting time reduced
- ✖ Completeness & accuracy
- ✖ Total of 52 cargo scanners located at major ports, airports & border posts

# **USE OF IMAGE SCANNER**



## USE OF IMAGE SCANNER

Type of Scanner	Quantity
Cargo Scanner i.e. Relocatable Vacis, Portal Vacis, Thscan High Speed, X-ray mobile inspection system	19 units
Baggage Scanner i.e. Heiman X-Ray Inspection System, Rapiscan, Smith detection Hi Scan 6046si	75 units
Soter RS Body Scanner	1 unit
Air parcel Scanner i.e. HS 180180	1 unit

# 1. VACIS II RELOCATABLE (NORTHPORT)



**KPM GATE North Port**

**KCT GATE North Port**







Container targeted for scanning



# 1. VACIS II RELOCATABLE (NORTH PORT)



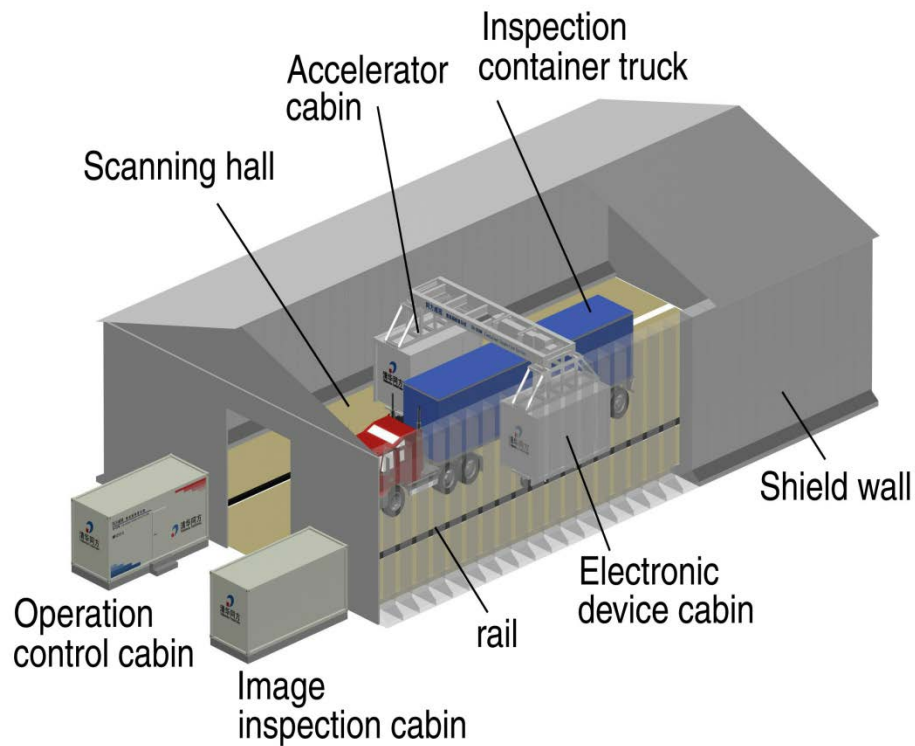
Scanning

Image Analysis





## 2. THSCAN MB1215 HS (WESTPORT)





## 2. THSCAN MB1215 HS (WEST PORT)







## Image Analysis

### 3. MOBILE RAPIDSCAN 3345 (WESTPORT)





### 3. MOBILE RAPIDSCAN 3345 (WEST PORT)



Scanning

Image Analysis





## 4. High Speed FS3000 (WESTPORT)





## 4. High Speed FS3000 (WESTPORT)



## 4. THSCAN FS3000

- Fast-scan container / vehicle inspection system.
- Designed for the requirements of high throughput (200 boxes / hr)
- Suitable for inspecting containers, trucks and other vehicles at the seaports.







Detained containers





# E PERMIT

---

- ✘ For the restricted goods -The importation into Malaysia of goods specified of the Second Schedule of the Customs (Prohibition of Imports) Order 2013 is prohibited, except under an Import Licence –

# e-Permit

- Web based permit application
- Parties involved
  - Importers/exporters
  - Appointed Customs Brokers
  - Government Agencies
  - Customs
- Paperless
- 16 OGA





# e-Permit

- Application of e-permit to OGA via internet
- Approval by OGA and subsequently routed to applicant's system and CIS.
- Validation on CUSDEC is done automatically by system.
- To make use of e-permit, importer/agent has to be registered with relevant OGA and Dagang Net(services provider).

JK  
69

JK 69

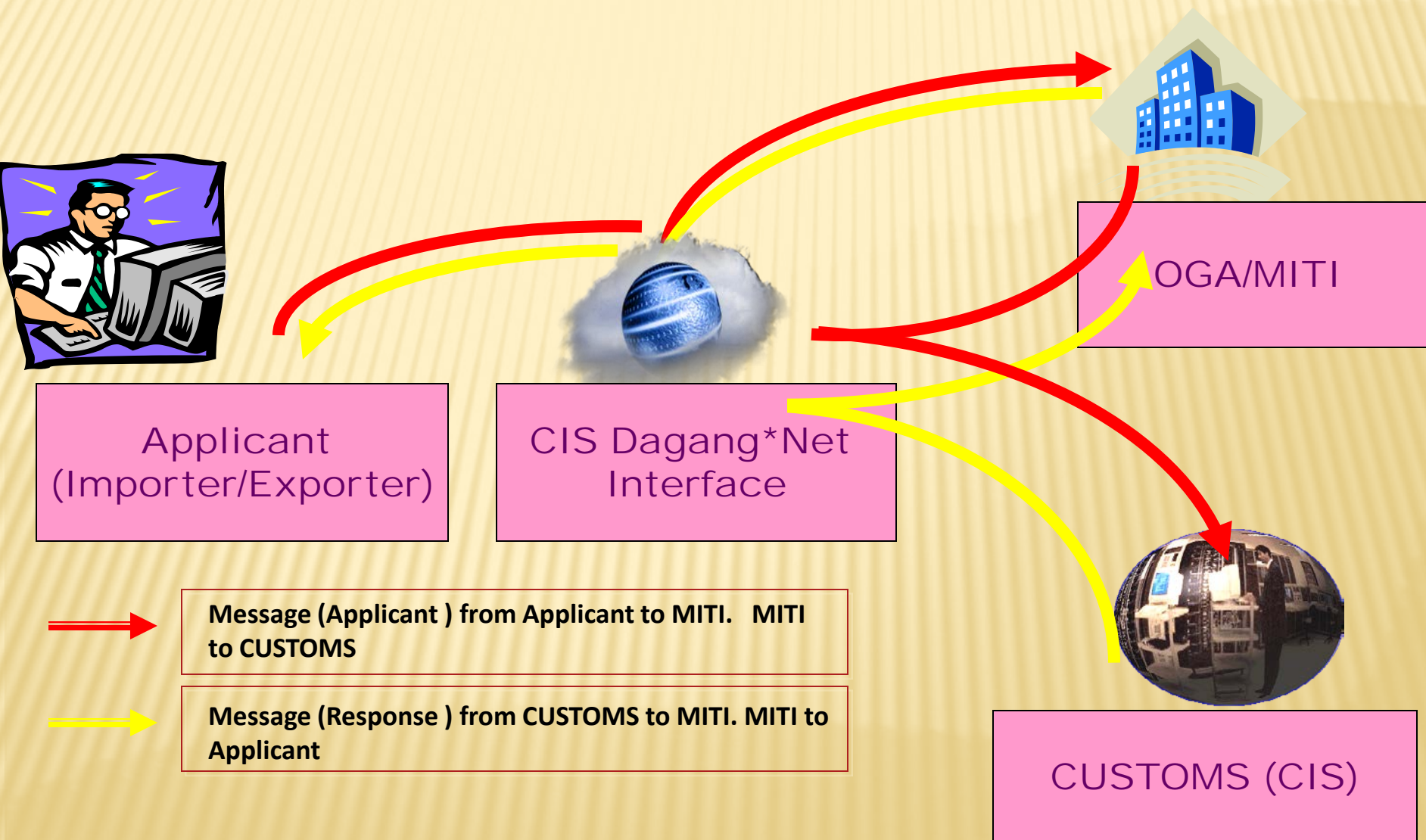
# Import Licence

- for goods listed under 2<sup>nd</sup> and 3<sup>rd</sup> Schedule
- issued by MITI, FAMA, Ministry of Primary Industry, Ministry of Agriculture ...on behalf of DG

JABATAN KEMENTERIAN PERDAGANGAN MALAYSIA / DEPARTMENT OF TRADE AND COMMERCE					
PERMOHONAN UNTUK LESEN IMPOR BARANG DARI NEGARA BERSEKUTUAN / APPLICATION FOR IMPORT LICENCE FROM ASSOCIATED COUNTRIES					
1. Nama (Nama dan Alamat) KOBELCO INTERNATIONAL (S) CO., PTE. LTD. 60 RANDAN ROAD SINGAPORE 609294		2. Nama Pemohon/Name of Applicant TAN CHIN LAM			
3. Nama (Nama dan Alamat) UMW EQUIPMENT SDN BHD JALAN UTAS 15/7 40000 SHAH ALAM SELANGOR		4. Jawatan Pemohon/Designation of Applicant MARKETING MANAGER			
5. Nama (Nama dan Alamat) UMW CORPORATION SDN BHD GROUP SHIPPING LEVEL 5B JALAN UTAS 15/7 40000 SHAH ALAM SELANGOR		6. No. Kijang Pemohon/Passport Number of Applicant 4443912			
7. Nama (Nama dan Alamat) UMW CORPORATION SDN BHD GROUP SHIPPING LEVEL 5B JALAN UTAS 15/7 40000 SHAH ALAM SELANGOR		8. Negara Asal/Origin of Goods USA			
9. Negara Asal/Origin of Goods USA		10. Negara Asal/Origin of Goods USA			
11. Nama (Nama dan Alamat) PELABIHAN KIANI		12. Nama (Nama dan Alamat) SHAH ALAM, SELANGOR			
13. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		14. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
15. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		16. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
17. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		18. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
19. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		20. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
21. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		22. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
23. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		24. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
25. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		26. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
27. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		28. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
29. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		30. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
31. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		32. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
33. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		34. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
35. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		36. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
37. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		38. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
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61. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		62. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
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81. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		82. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
83. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		84. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
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91. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)		92. Nama (Nama dan Alamat) UMW EQUIPMENT SDN. BHD. (1794-90)			
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# E-PERMIT PROCESS FLOW



# SKRIN KIK 11

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<div> <div>Form Reg. No: 1-12-006635/09</div> <div>J15</div> <div>Transaction Type: L</div> <div>LMW IMPORT</div> <div>Duty Status: D</div> <div>DUTIABLE</div> </div>																																																																																									
<table border="1"> <thead> <tr> <th>Form Header</th> <th>Participant</th> <th>Item</th> <th>Cargo</th> <th>QGA / Remark</th> <th>Vehicle</th> <th>K1A</th> <th>PE</th> </tr> </thead> <tbody> <tr> <td colspan="8"> <div>Participant</div> <div> <div>Exporter Name: TG TIANJIN GLASS CO., LTD</div> <div>Importer Code: B-866237W</div> <div>Importer Name: SIONGLI SAFETY GLASS (M) SDN BHD</div> <div>Agent: JF0522-EMPOLINE CORPORATION SDN BHD</div> </div> </td> </tr> <tr> <td colspan="8"> <div>Transport</div> <div> <div>Mode of Transport: 1</div> <div>Date of Import: 22/12/09</div> <div>Place of Import: PGUMY</div> <div>Place of Loading: TXGCN</div> <div>VIA:</div> <div>Payment Country: SG</div> </div> </td> </tr> <tr> <td colspan="8"> <div>Duty Total</div> <div> <div>Status: RELEASED</div> <div>Selectivity:</div> <div>Item: 7</div> <div>Value: 54,256.66</div> <div>Duty: 0.00</div> <div>EDuty: 23,330.36</div> </div> </td> </tr> <tr> <td colspan="8"> <div>Vessel Reg.: OTTI</div> <div>Voyage: 09B405</div> <div>Vessel Name: ITAL OTTIMA</div> <div>Container Status: 2-FCL (FOREIGN)</div> <div>B/L No.: 141988996816</div> <div>BL/AWB</div> <div>No. of Container: 5</div> <div>Container No.: UESU2438946</div> </td> </tr> <tr> <td colspan="8"> <div>Value</div> <div> <div>FOB: 54256.66</div> <div>INS: 0.00</div> <div>Freight: 0.00</div> <div>CIF: 54256.66</div> <div>Uplift: 0.00</div> <div>Other: 0.00</div> <div>CIFC: 54256.66</div> </div> </td> </tr> <tr> <td colspan="8"> <div>Gr. Weight (KG): 106646.0000</div> <div>Measure (M3): 80.0000</div> <div>Exchange Rate: 1.0000</div> <div>Currency Code: MYR</div> <div>SMKGuide</div> </td> </tr> <tr> <td colspan="8"> <div>Process</div> <div> <div>Registration: 22/12/09 11:30 740730015073</div> <div>Approval: 28/12/09 17:46 740730015073</div> <div>Receiving: 28/12/09 17:49 JG190A 061086IM</div> <div>Release: 28/12/09 17:51 740730015073</div> <div>Block/Cancel:</div> </div> </td> </tr> <tr> <td colspan="8"> <div>Sp. Treatment: <input type="checkbox"/></div> <div>Exemption Type: L2 (General) (Treasury) - / (LMW) KE.JB(83)264/03-1701(1.5)</div> <div>CJ Ex. Type: <input type="checkbox"/> CJ No: - (General)</div> <div>Import Permit 1: - /</div> <div>Import Permit 2: - /</div> <div>Bank Guarantee: / Other: - - /</div> <div>K12 Licence: / Temp Imp: /</div> <div>WH Licence: - /</div> </td> </tr> <tr> <td colspan="8"> <div>Finalized TV/VM: Y TVM</div> <div>Invoice No.: EFT95062-15</div> <div>30/11/09</div> </td> </tr> </tbody> </table>										Form Header	Participant	Item	Cargo	QGA / Remark	Vehicle	K1A	PE	<div>Participant</div> <div> <div>Exporter Name: TG TIANJIN GLASS CO., LTD</div> <div>Importer Code: B-866237W</div> <div>Importer Name: SIONGLI SAFETY GLASS (M) SDN BHD</div> <div>Agent: JF0522-EMPOLINE CORPORATION SDN BHD</div> </div>								<div>Transport</div> <div> <div>Mode of Transport: 1</div> <div>Date of Import: 22/12/09</div> <div>Place of Import: PGUMY</div> <div>Place of Loading: TXGCN</div> <div>VIA:</div> <div>Payment Country: SG</div> </div>								<div>Duty Total</div> <div> <div>Status: RELEASED</div> <div>Selectivity:</div> <div>Item: 7</div> <div>Value: 54,256.66</div> <div>Duty: 0.00</div> <div>EDuty: 23,330.36</div> </div>								<div>Vessel Reg.: OTTI</div> <div>Voyage: 09B405</div> <div>Vessel Name: ITAL OTTIMA</div> <div>Container Status: 2-FCL (FOREIGN)</div> <div>B/L No.: 141988996816</div> <div>BL/AWB</div> <div>No. of Container: 5</div> <div>Container No.: UESU2438946</div>								<div>Value</div> <div> <div>FOB: 54256.66</div> <div>INS: 0.00</div> <div>Freight: 0.00</div> <div>CIF: 54256.66</div> <div>Uplift: 0.00</div> <div>Other: 0.00</div> <div>CIFC: 54256.66</div> </div>								<div>Gr. Weight (KG): 106646.0000</div> <div>Measure (M3): 80.0000</div> <div>Exchange Rate: 1.0000</div> <div>Currency Code: MYR</div> <div>SMKGuide</div>								<div>Process</div> <div> <div>Registration: 22/12/09 11:30 740730015073</div> <div>Approval: 28/12/09 17:46 740730015073</div> <div>Receiving: 28/12/09 17:49 JG190A 061086IM</div> <div>Release: 28/12/09 17:51 740730015073</div> <div>Block/Cancel:</div> </div>								<div>Sp. Treatment: <input type="checkbox"/></div> <div>Exemption Type: L2 (General) (Treasury) - / (LMW) KE.JB(83)264/03-1701(1.5)</div> <div>CJ Ex. Type: <input type="checkbox"/> CJ No: - (General)</div> <div>Import Permit 1: - /</div> <div>Import Permit 2: - /</div> <div>Bank Guarantee: / Other: - - /</div> <div>K12 Licence: / Temp Imp: /</div> <div>WH Licence: - /</div>								<div>Finalized TV/VM: Y TVM</div> <div>Invoice No.: EFT95062-15</div> <div>30/11/09</div>							
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# **LICENSE ISSUING AUTHORITIES (OGA)**

- ❖ Veterinary Services
- ❖ Agricultural Department
- ❖ Fisheries Department
- ❖ Pharmacy Department
- ❖ Health Department
- ❖ Department of Standards
- ❖ Police Department



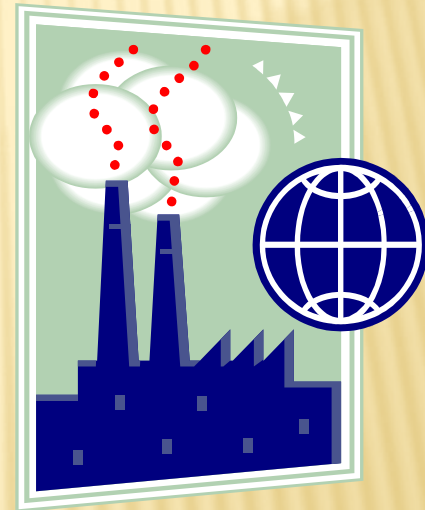
- ❖ Ministry of International Trade and Industry (MITI)
- ❖ Pesticide Board
- ❖ Department of Environmental Quality
- ❖ Wildlife Department
- ❖ Treasury
- ❖ Atomic Energy Licensing Board (AELB)
- ❖ Construction Industry Development Board (CIDB)





# AUTO RELEASE

- ✕ IMPORTATION OF RAW MATERIAL BY THE HIGH COMPLIANCE LICENCE MANUFACTURING WAREHOUSE TO PRODUCE FINISHED GOODS FOR THE EXPORT MARKET



- 
- ✘ Release of Import declaration automatically by the system
  - ✘ Reduce the time and cost of cargo handling.



- 
- ✘ CIS will generate a registration number after making the validation of data fields that are mandatory.
  - ✘ Additional validation on the data field declaration:
    - Transaction Type LMW
    - Registration Number of Company

- 
- ✗ LMW licensing criteria are eligible to apply
    - High level of compliance
    - Comply fully with all licensing requirements.
    - No record of the offense
    - Do not have arrears of duty / tax for a period of 3 years.





# E- EXCISE

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- ✖ e- Excise is the system to process the release of vehicles from the assembler factory and also to process the payment of excise duty to the Customs Department by Electronic Fund Tranfer(EFT)

- 
- ✘ This system was the integration of the Customs Information System with the vehicle assembler factory system, the Banking Payment System and also with Road Transport Department for the registration of the vehicles.





# SAFE MOVEMENT ON GOODS IN TRANSIT

## *e- Seal - Identification Device (RFID)*

**Radio-frequency identification (RFID)** is the wireless non-contact use of radio-frequency electromagnetic fields to transfer data, for the purposes of automatically identifying and tracking tags attached to objects. The tags contain electronically stored information. Some tags are powered by and read at short ranges (a few meters) via magnetic fields



# BENEFITS OF RFID SIL

- An increase in the efficiency of container clearance.
- Reduce the waiting time at the customs check point.
- Reduce congestion at inspection locations
- Improved security through the automatic detection
- Optimization of human resources for better services
- Cost savings



# BENEFITS OF RFID SIL

*Sambungan.....*

- ✘ Enhancing the competitiveness of transport companies (transport companies) operating in Malaysia
- ✘ Increasing imports and exports. The system will also boost the country's competitiveness in the provision of safe movement on goods in transit

# RFID EQUIPMENT

- ✗ 3 Kind reader:  
Fixed Reader - sil RFID Scanning, Capturing status and timestamp  
Handheld Reader - Replaces Fixed Reader if needed  
Desktop Reader - Used to program (Initialize) sil RFID



*Fixed Reader*



*Handheld Reader*



*Desktop Reader*

# SPESIFIKASI SIL RFID



- ✗ Memory: 16 KB
- ✗ Frequency : 2.4 GHz Ultra-low RF transmission
- ✗ Usage: At least 5 years (low power consumption)
- ✗ Protection: IP65
- ✗ LED indicators
- ✗ Security:
  - + Intrusion detection to the casing
  - + Anti-tampering Fiber Optic cable seal
  - + Over the air encryption
  - + Stronger locking mechanism than Bolt Seal
- ✗ Based on 2.4Ghz reusable in ISO 18186
- ✗ GPS add on in Quarter 3, 2012



# SIL RFID



- Installed in container door latches
- Not using the key (Automatic Lock)
- Sil RFID will automatically become 'unlock' when you arrive at the station receiver if not 'tampered'



RFID  
Seal

# DESKTOP RFID READER



Used to initialized programming the RFID seal

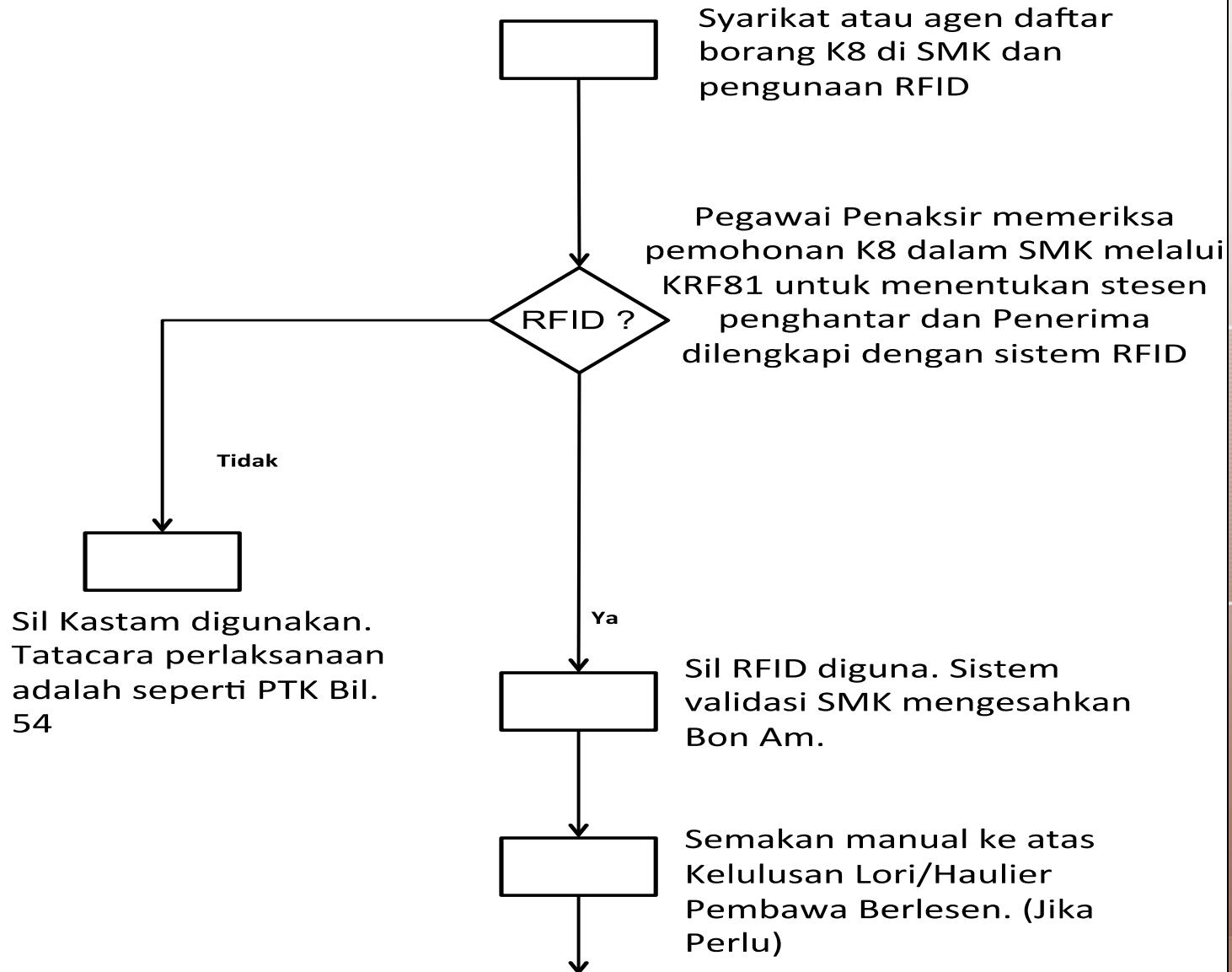


# PC REQUIREMENTS BY USER

- ✖ Windows XP or higher, Windows 7 recommended
- ✖ Internet Explorer Ver. 8 or higher
- ✖ 1 x USB port
- ✖ Access to Internet
- ✖ For PCs with access control or policies, requires IT Administrator to permit installation of the desktop reader drivers and software

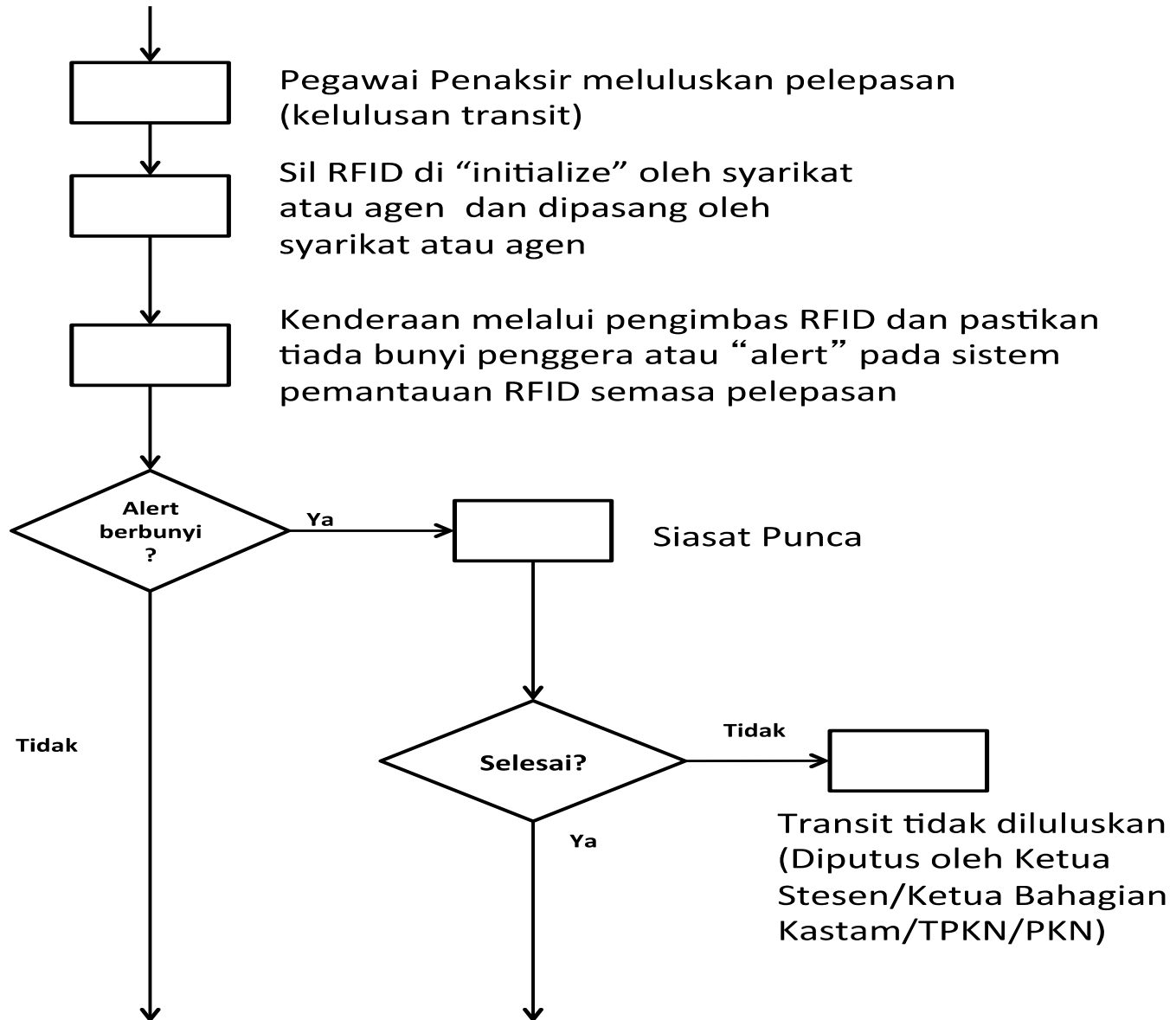
## LAMPIRAN A

### Carta Aliran Proses Kerja Pemindahan Dagangan Untuk Kategori High Compliance Menggunakan Sil RFID Di Stesen Penghantar



## LAMPIRAN A (Sambungan)

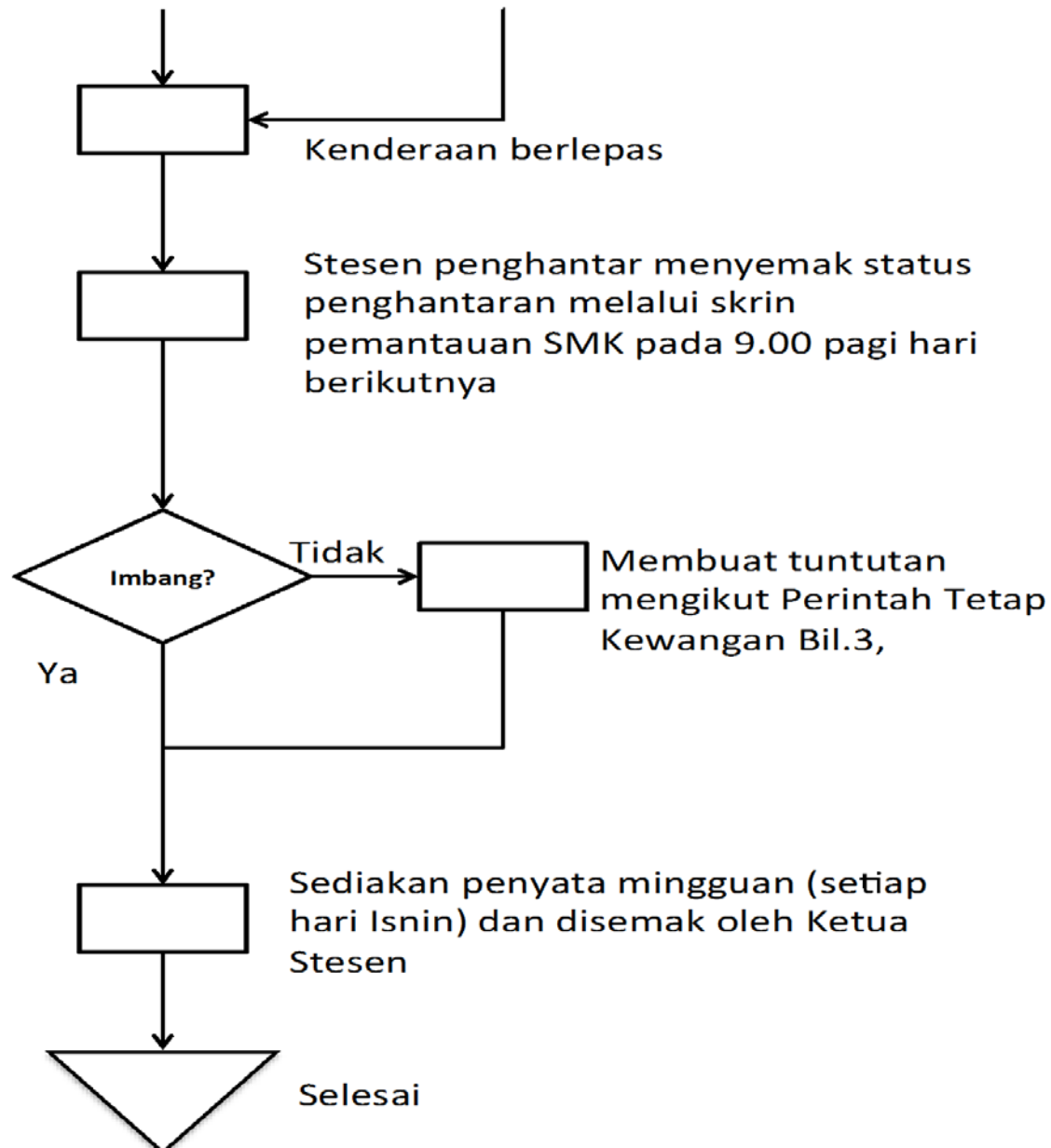
### Carta Aliran Proses Kerja Pemindahan Dagangan Untuk Kategori High Compliance Menggunakan Sil RFID Di Stesen Penghantar





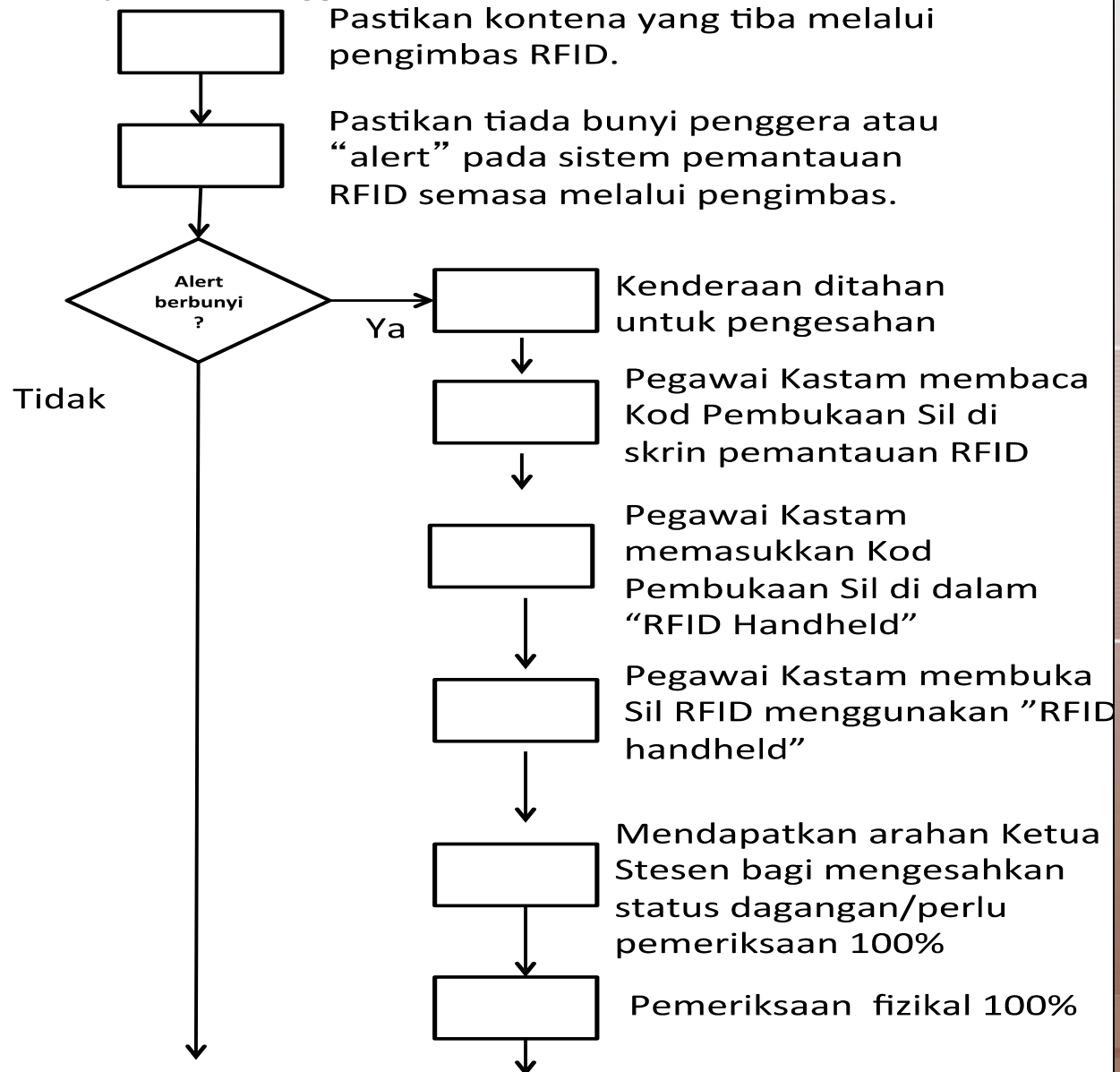
## LAMPIRAN A (Sambungan)

### Carta Aliran Proses Kerja Pemindahan Dagangan Untuk Kategori High Compliance Menggunakan Sil RFID Di Stesen Penghantar



## LAMPIRAN B

### Carta Aliran Proses Kerja Pemindahan Dagangan Untuk Kategori High Compliance Menggunakan Sil RFID Di Stesen Penerima



## LAMPIRAN B (Sambungan)

### Carta Aliran Proses Kerja Pemindahan Dagangan Untuk Kategori High Compliance Menggunakan Sil RFID Di Stesen Penerima







# **AUTHORISED ECONOMIC OPERATOR (AEO)**

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# Establishment of Malaysian AEO Programme

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- ❑ Introduced On 1<sup>st</sup> January 2010,
- ❑ Programme was incorporated with requirement of security supply chain under WCO SAFE Framework of Standards (FoS).
  
- ❑ Types of Operator;
  - Importer
  - Exporter
  - Manufacturer



# BENEFITS OF AEO PROGRAMME

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- ✖ Lodgement of declaration with minimum data through the internet(front end)- self declaration
- ✖ Automated and fast approval of declaration
- ✖ Fast clearance- direct release with no physical examination
- ✖ Self accounting for movement between bonded premises

- 
- ✖ Control by post clearance audit and compliance audit
  - ✖ Deferred payment of duty via electronic fund transfers
  - ✖ Simplified drawback claim based on self accounting principle

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- × **AEO Smart Card**

Special cards that can be used by the Company to access AEO AEO application

- × **Request Permission Slip (PRS)**

The document replaces the Customs Declaration Forms submitted electronically for the purpose of release from Customs control at the entrance / exit of the country.

- × **Consolidated Statement (CS)**

The Customs Declaration Form electronically combine (consolidate) PRS data in the system for the purpose of calculation and payment of duty / tax and trade statistics.



# Criteria of AEO Application

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- ❑ High level of compliance to Customs legal and regulatory requirements.
- ❑ Has been operating in the country for the past three years, with a clean track record
- ❑ No tax arrears
- ❑ The Company and its directors have security clearance from the enforcement division and other government agencies.

# Criteria of AEO Application

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- ❑ **The operator must have proper internal control (audit trail) of all imports, exports and movement of goods.**
- ❑ **The operator has in place security features in line with the requirements under the AEO guidelines and preferably with an internal security compliance programme.**
- ❑ **The company has facilities to pay duties via Electronic Funds Transfer (EFT).**

**AEO ACCREDITATION  
AS OF SEPTEMBER 2013**

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**48  
COMPANIES**



# **AEO Mutual Recognition Arrangement (MRA)**

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- ❑ **MRA with Japan Customs.**
  - **MRA Consultation meeting is on going with Japan Customs.**
  - **Consultation meeting regarding comparison of both countries' AEO Programmes.**

# Promotions of AEO Programme

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- ❑ **Providing Information on RMCD website**
- ❑ **Distributing pamphlet to companies**
- ❑ **Outreach programs such as briefing, seminar and presentation to potential companies (SME Corps, Seminar conducted by FMM, and Awareness Programme by State Customs)**
- ❑ **Training to AEO applicants and Customs staffs**
- ❑ **Open to Small Medium Enterprise for domestic facilitation.**







*fingertips, anytime, anywhere, any device*

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# INTRODUCTION OF UCUSTOMS

- ✖ Customs Information System(CIS) will be replace with a comprehensive and sustainable electronic system known as 'Ubiquitous Customs' (U-Customs).
- ✖ Can be access at anytime, anywhere, any device via the internet network.

- 
- ✘ Improving the efficiency of customs services and facilitation competitive trade and compliance with international standards through a single portal electronic system that is fast, safe, integrity and customer-friendly



# JABATAN KASTAM DIRAJA MALAYSIA (JKDM)







# FEATURES OF uCUSTOMS



*single gateway multiple channel*



Access is facilitated through *single sign-on*



Systems that integrate application



*end-to-end solution*



Comply with international standards



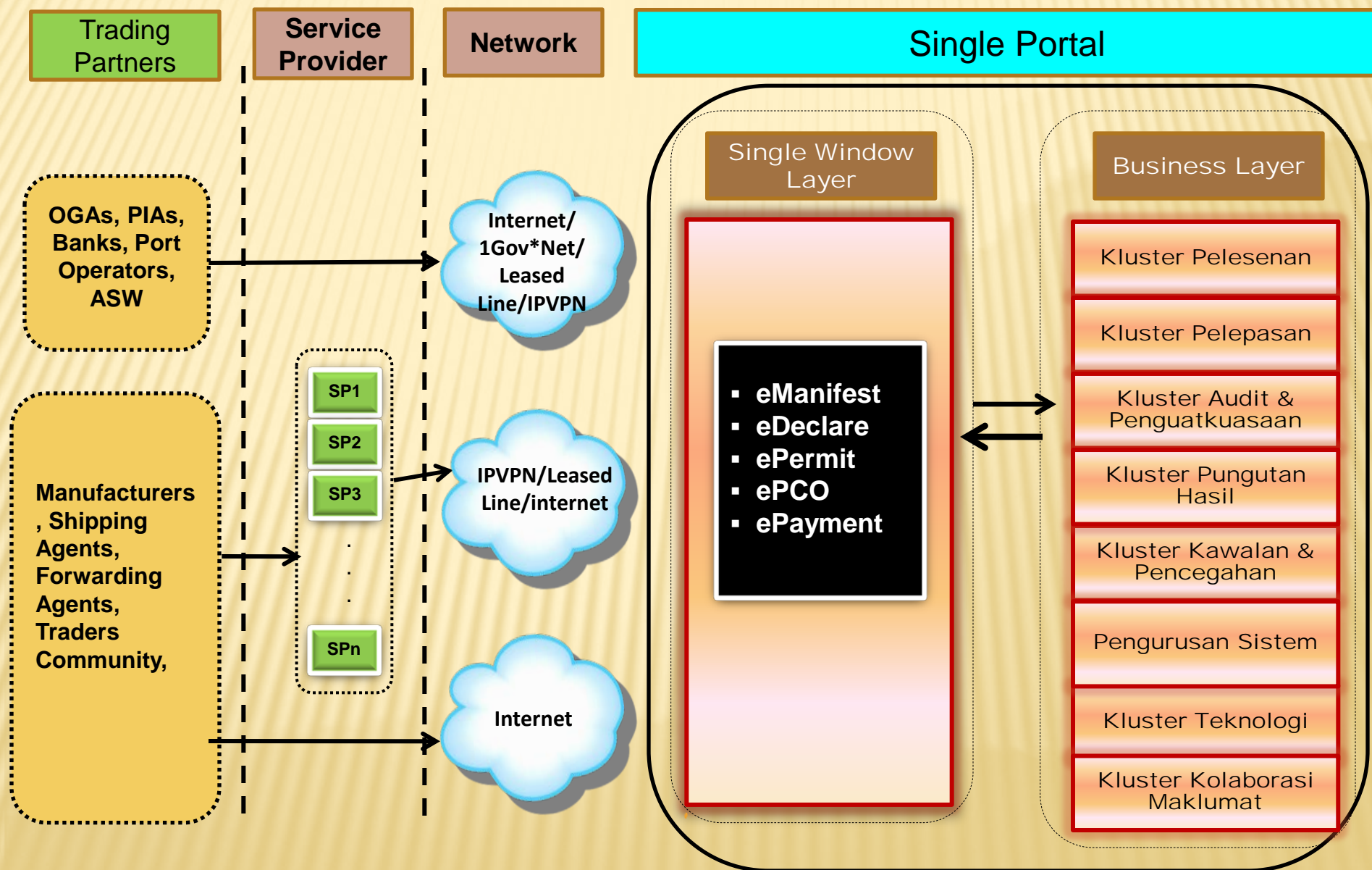
Use of Digital Certificates PKI  
(*Public Key Infrastructure*)



Access through an integrated network 1Gov \*  
Net



# PROSES FLOW OF uCustoms



# COMPONENT UCUSTOMS

uCustoms introduce eight (8) cluster as follows:

a) Collaborative Information;

- Single Portal Module, Module Knowledge Bank, Data Exchange Module, Module Customer Care, Reporting Module, Secure Communication Module, Module Notification and Module Business Analysis (Module 8)

b) Registration and Licensing;

- Registration Module, Module License, Excise Module, Module Oil & Gas, Warehouse Module, Port module (6 modules).

# COMPONENT OF UCUSTOMS SAMB...

## c) Discharge;

- Manifest Module, Module Declaration, Permit Module, COO Module, Module Exemption Module Clearance, Tracking Module, Module Tariff Classification Module Valuation modules (10 modules)

## d) Control and Prevention;

- Module Profiling, Risk Management Module, Module Targeting (3 modules)

## e) Audit and Enforcement;

Audit Module, Intelligent Module, Module Operation, Investigation Module, Module Action, Inspection & Evaluation Module, Module Appeal, Dispose Module, Module Module Storage & Logistics  
(10 modules)



# COMPONENT OF UCUSTOMS SAMB...

- f) Revenue Collection - Payment Module, Module Guarantee, Billing Module, Module Claim, ABT Module, Accounting Module? (7 Modules)
- g) Management System - Network Module, Module Admin, Module Complaint, Audit Trail Module,? Maintenance module (5 modules)
- h) Technology - Data Warehouse module, Module Non-Intrusive Inspection (NII), Tracking module Seal, Device Communication module, Module PKI, autogate module (6 modules)





# ***THANK YOU FOR YOUR ATTENTION***



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## **ROYAL CUSTOMS DEPARTMENT MALAYSIA**

