

Trade facilitation to face the challenges of covid-19 pandemic

The experience of Morocco

Mohammed BENAGUID

Head of logistics and procedures

mhenaguid@mcinet.gov.ma



ROYAUME DU MAROC

Ministère de l'Industrie, de l'Investissement,
du Commerce et de l'Economie numérique
Secrétariat d'Etat
chargé du Commerce extérieur



المملكة المغربية

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Context of trade facilitation in Morocco

Trade facilitation is a strategic and vital project for Morocco; it is part of a global vision of improving the business climate and the economic and commercial competitiveness Morocco's International trade.

For more than 30 years, Morocco has initiated several projects to improve the facilitation of foreign trade procedures and it has armed itself throughout this process with several measures in terms of institute coordination, dematerialization and capacity building.

The Covid-19 has been an accelerator of dematerialization for Morocco. Faced with this context, several projects and actions have been undertaken by the government with the aim of:

"Ensuring the continuity of economic and commercial activity in terms of import and export without compromising the health restrictions efforts taken in the face of Covid-19"



I. Dematerialisation of Trade Procedures

Main achievements



customs exemption requests



Voucher to be issued



integration of air transport into the dematerialization process



electronic exchange of certificates of phytosanitary certificate



electronic exchange of certificates of origin with partner countries



The generalization of electronic payment to various stakeholders



Customs Clearer

Exit Voucher for ports and Customs clearance areas

Main measures

Implementation of a simplified declaration for certain repetitive transactions

Acceleration of the processing of tax refund files for requesting operators

Suspension of acts of forced recovery and prosecution of cases not covered by the penal code

Suspension of deadlines for administrative acts that cannot be carried out digitally

Acceptance of powers of attorney communicated by email without requiring signature legalization

Paiement électronique des factures de l'ANP, de PortNet et des Bureaux de contrôle des produits industriels



Capacity building

Organization of training webinars on new dematerialized services

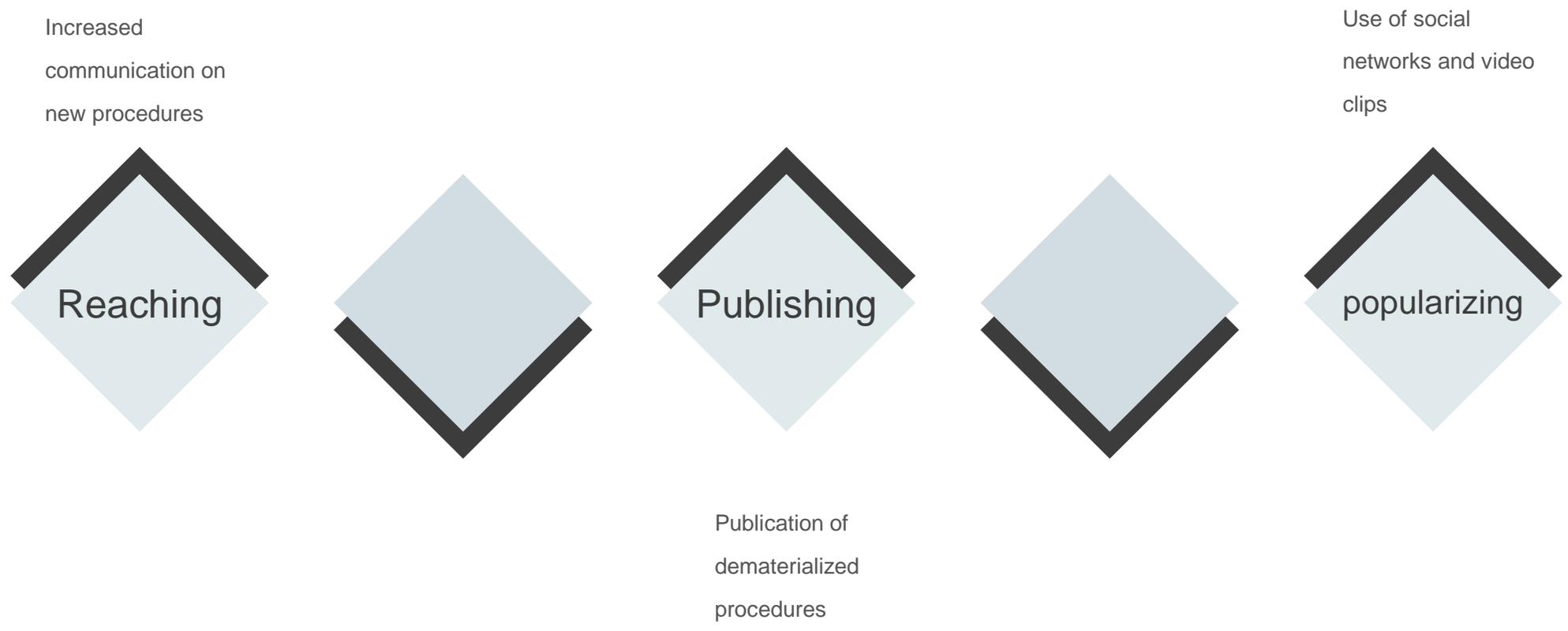
Accompanying

Establishment of a listening and call center for the single window user

Raising awareness

Raising awareness among operators to join the new dematerialized processes

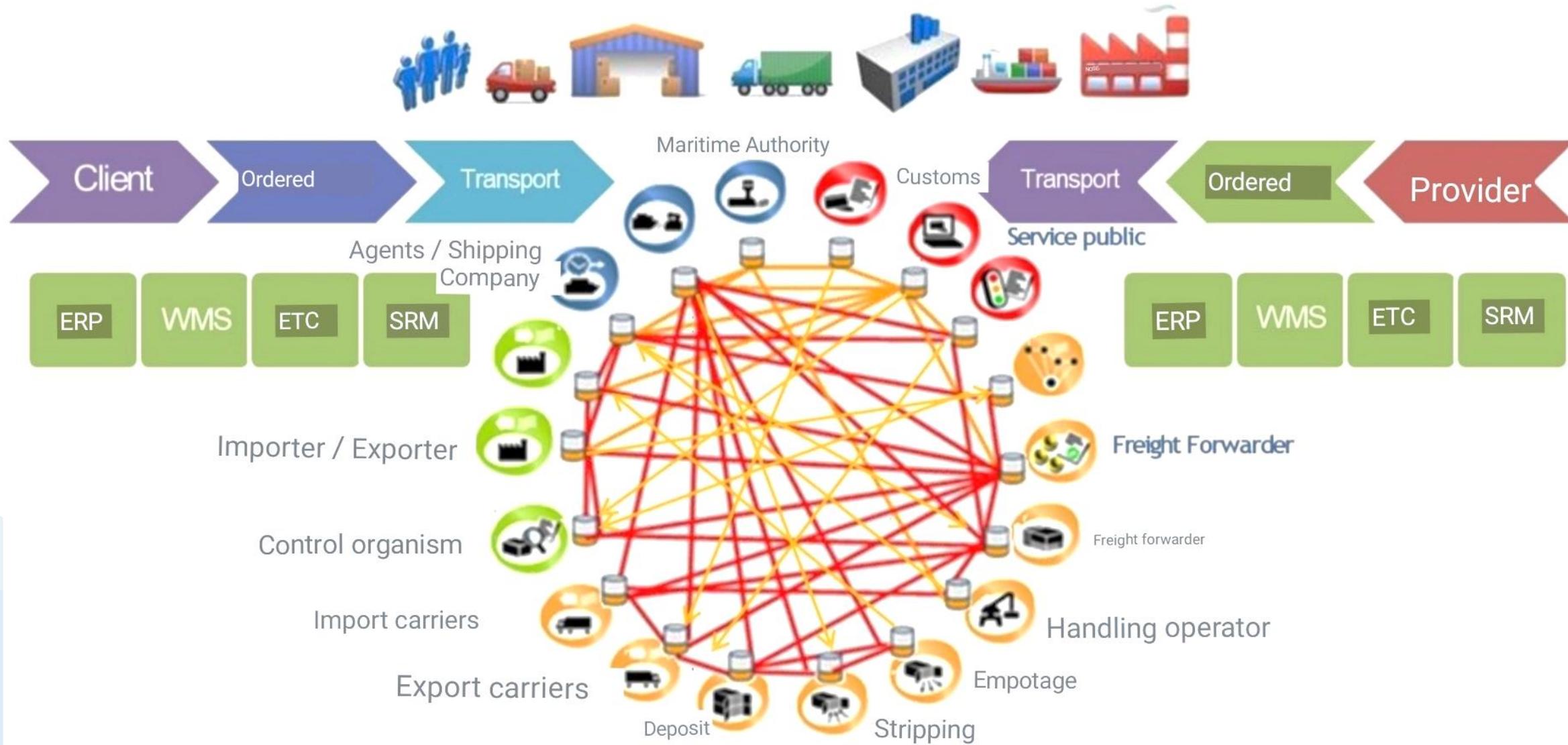
IV. Transparency and communication



V. Institutional coordination

The National Coordination Commission for the Facilitation of Foreign Trade Procedures

Coordination a key to overcome the complexity of the logistics chain



The projects carried out in response to Covid-19 constitute a vital experience in risk management



Thank you for watching!