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Freight • Customs • Logistics

13th MEETING OF THE COMCEC TRADE WORKING GROUP

Increasing Public Availability of Customs Information in the OIC Member States

Private Sector Perspective

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March 7th, 2019, Ankara



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INTEGRATED LOGISTICS SOLUTIONS

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SOLUTIONS



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INTERNATIONAL FREIGHT



- Road Freight
- Air Freight
- Ocean Freight
- Railroad Freight
- Project Cargo
- Exhibitions, Fairs & Events
- Chartering & Ship Brokering

CUSTOMS CLEARANCE & CONSULTANCY



- HS Code Classification
- Project Consultancy & Investment Planning
- Letter of Guarantee and Commitment
- Auditing
- Digital Archiving
- Free Zone
- Transit Trade

CONTRACT LOGISTICS



- Bonded and Non-Bonded Warehousing
 - Value Added Services
- Bonded W/H at Airports
 - Valuable Cargo Storage
 - Airline Cargo Operations

DOMESTIC TRANSPORTATION



- Distribution
- Bonded Trucking

EXPRESS COURIER



- Skynet World Wide Express

INSURANCE



- Insurance Services

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OUTLINE OF THE PRESENTATION

- I. INTRODUCTION; NEED FOR TRANSPERANCY
- II. SITUATION IN TURKEY; INFORMATION AVALIABILITY
- III. PRIVATE SECTOR PERSPECTIVE; PROBLEMS FACED
- IV. EVALUATIONS AND RECOMMENDATIONS

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I. INTRODUCTION; NEED FOR TRANSPERANCY – I

- Globalization
- Easy to reach or share information
- Need for fast and easy trade among the countries

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I. INTRODUCTION; NEED FOR TRANSPERANCY – II

- Need for transparency
- Need for the integrity for the government authorities
- To compete the other countries
- Growing international trade

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I. INTRODUCTION; NEED FOR TRANSPERANCY – III

- Rival countries' efforts to facilitate trade
- WTO Trade Facilitation Agreement Article 1-4
- WCO Transparency and Predictability Guidelines

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II. SITUATION IN TURKEY; INFORMATION AVAILABILITY – I

- A comprehensive and large number of laws and regulations for the customs formalities
- More than one government agencies responsible for the customs formalities
- Each agency has its own webpage and informed the public only for its implementations

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II. SITUATION IN TURKEY; INFORMATION AVAILABILITY – II

- A committee has been set up for facilitating the trade
 - Regularly meet with representatives of the Ministries and non governmental organizations
 - Prepared a «Strategic Plan» for the trade facilitation
 - Coordinate the customs formalities implemented by the different Ministries
 - Traders share difficulties they face during the customs formalities

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II. SITUATION IN TURKEY; INFORMATION AVAILABILITY – III

- Trade Ministry has an inquiry point that can be reached by telephone
- Planning to set up a «National Trade Information Portal»
 - A webpage for the public availability of the informations for the customs formalities
 - All the information for the trade of a goods will be reached at one point
 - Will be updated

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II. SITUATION IN TURKEY; INFORMATION AVAILABILITY – IV

- There is no regular mechanism providing the opportunity to comment on proposed laws and regulations.
- Binding tariff information is available but origin information is not
- Have procedure for administrative appeal

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III. PRIVATE SECTOR PERSPECTIVE; PROBLEMS FACED - I

- Regulations on customs formalities are comprehensive
- Lack of consolidated documents
- Webpages of the Ministries are not user friendly and not updated
- Lack of coordination between the Ministries responsible for the customs formalities

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III. PRIVATE SECTOR PERSPECTIVE; PROBLEMS FACED - II

- Lack of reliable printed documents and guidebooks for the customs implementations
- Limited access to the government authorities

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III. PRIVATE SECTOR PERSPECTIVE; PROBLEMS FACED - III

- No pre-alert mechanism for announcing the problems faced on the customs gates
- No pre-alert mechanism to informed the amendments and/or changes on the Trade partner country

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III. PRIVATE SECTOR PERSPECTIVE; PROBLEMS FACED - IV

- Some data on the Official Gazette can not be exchanged
- No regular mechanism to receive the opinion of the related parties on the amendments of the regulations
- Ministries do not warn the traders before the amendments on the regulations and formalities

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III. PRIVATE SECTOR PERSPECTIVE; PROBLEMS FACED - V

- No implementation for issuing the binding origin information
- Issuing tariff information takes long time
- Appeal procedures takes time and usually couldn't be resulted within the legal period (30 days)
- Different decisions can be taken for the same subject by the different customs offices

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III. PRIVATE SECTOR PERSPECTIVE; PROBLEMS FACED - IV

- Lack of predictability about the cost of the trade
- Increase on the cost and time of the customs formalities

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IV. EVALUATIONS AND RECOMMENDATIONS – I

- Transparency, public availability of information to compete with the other countries
- Public availability of information for fast and easy flow of the trade
- Public availability of information to decrease the faults and to increase the cooperation between customs and the trader
- Coordination among the government agencies increases

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IV. EVALUATIONS AND RECOMMENDATIONS – II

- Decisions;
 - Of which informations, data will be available for the traders
 - Whether the information will be provided other than the native language
 - Of which platform, webpage, printed documents etc., will be used to provide information
- has to be taken collectively with all of the countries to prevent misunderstanding

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IV. EVALUATIONS AND RECOMMENDATIONS – III

- Provide data in exchangeable format for the usage of the traders' systems
- Provide a system to inform the changes on the implementations of the trade partners' countries
- Provide the statistical data about the customs formalities

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IV. EVALUATIONS AND RECOMMENDATIONS – IV

- Amendments on the implementation;
 - Provide opportunities to the traders to comment on the amendments
 - Inform the public about the amendments
 - Provide a reasonable time period before putting the amendments into effect,

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IV. EVALUATIONS AND RECOMMENDATIONS – V

- Provide immediate workload data of the customs offices,
- Provide consolidated and updated information on customs formalities
- Provide coordination among the government agencies responsible for the customs formalities

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IV. EVALUATIONS AND RECOMMENDATIONS – VI

- Provide public the opportunity to participate the commission meeting and comment on issuing the binding information
- Built a database about the results of the appeals for future reference
- Employ the experts on the units responsible for the appeals and reviews decisions of the customs administration

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**THANK YOU
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