



**REPUBLIC OF COTE D'IVOIRE**  
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# THE SINGLE WINDOW FOR FOREIGN TRADE (GUCE)



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## I-CONTEXT:

In accordance with the vision to become an emerging country by the year 2020, Côte d'Ivoire from 2013 embarked on a certain number of reforms aimed at improving the business climate, notably the establishment of a Single Window for international trade, GUCE: The Single Window for foreign trade, in view of the harmonisation, simplification, transparency and dematerialization of cross-border trade procedures in compliance with the provisions of the WTO Agreement on Trade Facilitation.

## II- REGULATORY FRAMEWORK:

- Convention of 28 February 2013 for the conception, financing, installation and maintenance of a foreign trade Single Window information system (GUCE);
- Decree No. 2013-166 of 6 March 2013 adopting the convention;
- Order No. 234/MCAPPME/MPMEF of 27 June 2013 creating the Single Window Follow-up committee;
- Order No. 235/MCAPPME/MPMEF of 27 June setting the commencement of the Single Window activities on 1 July 2013



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### III-Presentation of the Single Window

#### 1-Definition:

- The Single Window is a system that enables operators participating in trade and transport to disseminate information and standardised documents from a single point of entry for the fulfillment of all formalities required in case of importation, exportation or transit.
- The Single Window being implemented in Côte d'Ivoire is a MIXT TYPE Single Window offering services relating to invoicing and electronic payment including aspects relating to the fulfillment of formalities with the online issuing of all authorisations / certificates relating to trade transactions, customs and port clearance of goods.



\* 2-ADVANTAGES

**For Public sector**

- \* Simplification and standardisation of trade procedures;
- \* -Acceleration of operations, reduction of delays;
- \* -Transparency of procedures and price setting;
- \* -dematerialisation of procedures;
- \* -Reduction of unfair competition.



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➤ **For the State**

- Improvement of collaboration among Administrations;
- Improvement of gouvernance and transparency;
- Improvement of the position of CI in the international index especially Doing Business;
- Improvement of controls and reduction of fraud;
- Optimisation of revenue and real time information.



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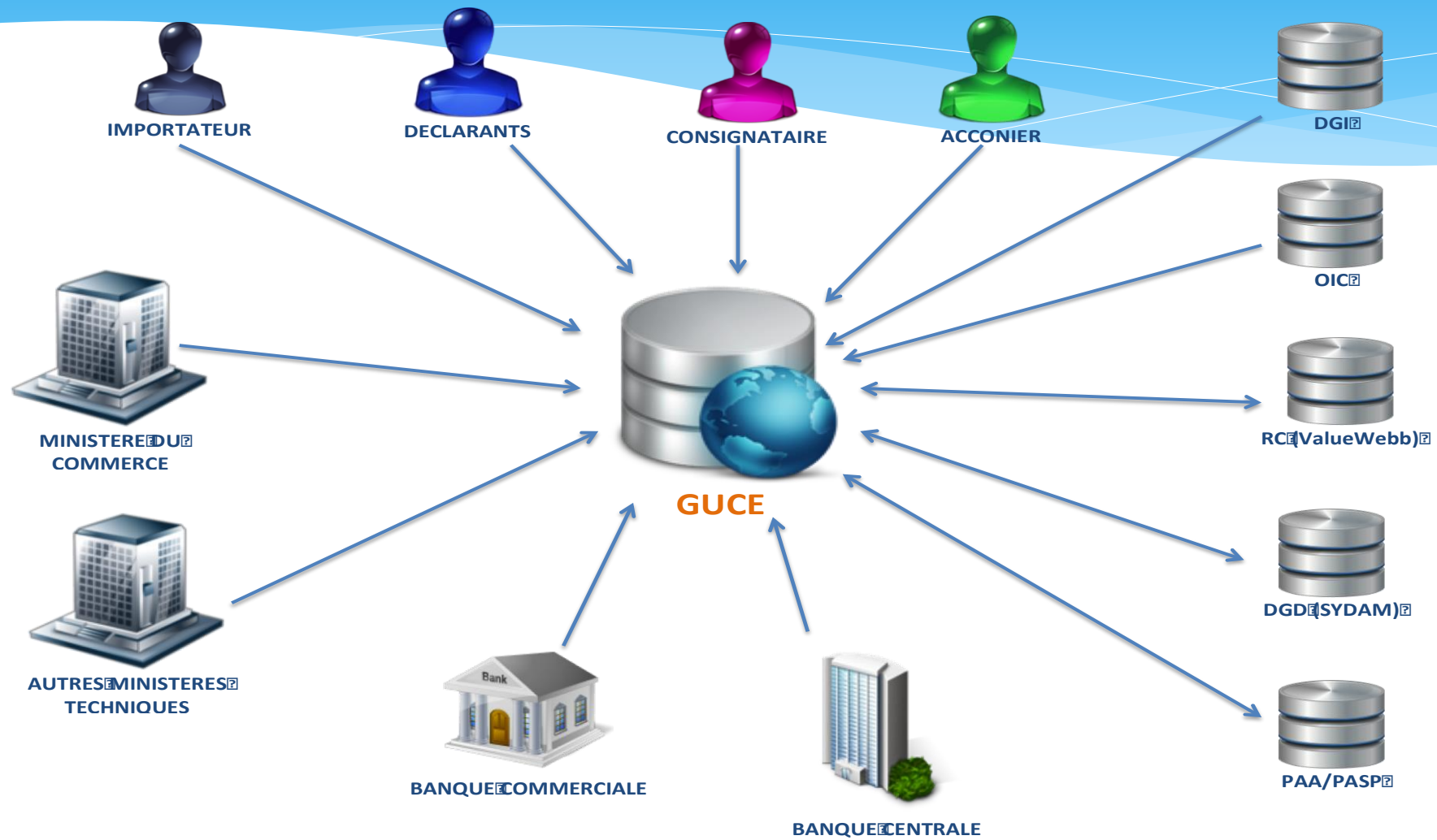
## 3-Partners

### **Private Sector**

- Licenced Customs Brokers
- Importers/Exporters
- Commercial Banks
- Transporters
- Stevedores  
Warehousemen

### **Public Sector**

Port Operators  
Ministry of Trade  
Technical Ministries  
Central Bank  
Other State Agencies





## 4-Functionnalités of the Single Window

The Single Window comprises eleven (11) modules and the present state of its implementation is as follows:

N°	Module	Description	Status
01	Single Window Portal	Unique interface for information relating to the fulfillment of foreign trade formalities . Operators can obtain information on customs tariffs, codification lists, price setting , steps to be followed in procedures, etc.	Delivered and operational since July 2013
02	Government Excecutive Vision (GEV)	Decision-making tool to the senior State authorities. Enables the real time visualisation of statistics notably with regards to customs revenue, balance of trade , the duration of various stages of trade transaction, as well as data relating to risks and the productivity of customs offices.	Delivered and operational since August 2013



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<b>03</b>	<b>Monitoring of Trade Transaction</b>	<p>Enables operators to monitor the progress in the processing of their files in real time through the Single Window.</p> <p>A notification systems alerts the user in case of necessity. This module offers total transparency of operations.</p>	<p>Delivered and operational since September 2013</p>
<b>04</b>	<b>Management of the Commercial Transaction</b>	<p>Enables the obtainment in one submission through the Single Window, the domiciliation of the commercial invoice at the bank and the import authorisation by the Ministry of Trade. This module dwells on the merging of DAI and FRI in a single document , the FDI.</p>	<p>Delivered in January 2014 and operational in May 2014 (entry into force of interministerial order No. 127)</p>



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<b>05</b>	<b>Electronic Manifest</b>	Enables transporters and forwarding agents to send a unique electronic manifest through one system, the Single Window which ensures the forwarding of a unique manifest to partner administrations (Customs, PAA, PASP, Airport, Port Community, etc.). Manifest amendments by operators are equally made through the Single Window platform and these are validated on request by customs. Updates are effected in real time at the level of the various system partners .	-the maritime leg (import/export) is fully operational with 86% inputting of manifest through the Single Window. - The pilot phase of the air leg awaits launching.
<b>06</b>	<b>Submission to the Ruling Centre</b>	Enables the online submission of files and evaluation of cargo classifications on the basis of information provided during the process of importation (FDI), in view of obtaining an online Final Report of Classification and Value (RFCV).	Delivered and operational since April 2014



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<b>8</b>	<b>Prior Import Authorisations (API)</b>	Enables operators through the single Window to obtain import authorisations issued by the Technical Ministries on the basis of information already communicated during the process of importation.	Proceeding of the pilot phase of the module at the Ministries of Health, Agriculture and Animal Resources.
<b>8 (Bis)</b>	<b>Franchises and Exonerations</b>	Enables the obtainment online of exonerations granted to by the competent entities .	At the testing stage at the level of Webb Fontaine.
<b>9</b>	<b>Authorisations and Change Undertaking</b>	Enables the obtainment online of authorisations (import) and a change undertaking (export) from FINEX and banking institutions.	In production, with more than 20 000 applications made via the Single Window.



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<b>10</b>	<b>Electronic Payment and Remittance</b>	Enables operators to pay online the charges relating to formalities, Customs duties and taxes .	Pilot phase for, Electronic awaiting launching.
<b>11</b>	<b>E-RISK</b>	<ul style="list-style-type: none"><li>-The centralised and multi-agency risk management section will enable the combination of all the risks determined by Customs administration and the Technical Ministry in order to identify the goods to be inspected.</li><li>-the Joint Inspection section (joint inspection and certification) enables the coordination of physical inspections to be carried out by various entities and to reduce the time necessary for cargo clearance.</li></ul>	At the testing stage at the level of Webb Fontaine



## 5- Costs related to Single Window services

- ❖ Imports of a FOB value above 1 000 000 FCFA
  - Levy of 0,75% of the FOB value testified by a minimum collection of 100.000 FCFA;
- ❖ Imports of a FOB value between 500.000 and 1 000 000 FCFA
  - Flat rate of 70. 000 FCFA.

#### IV-CONCLUSION:

- The establishment of the Single Window has had notable progress.

However, It is necessary to point out the absence in the convention of a concession and provisions that define the mode of transferring competence as per the terms of contract.

This is an oppportunity for the sharing the experience of other countries that have conceived their Single Window based on the concession model.

- Putting in place beside the Single Window a trade web portal (PWIC) ([pwic.guce.ci](http://pwic.guce.ci)), despite with the technical and financial constraints involved.



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