



# Implementation of National Single Window in Pakistan

**Presentation by:**  
**Director (R&A) Customs**

WEBOC

## **Development of National Single Window through WeBOC Platform**

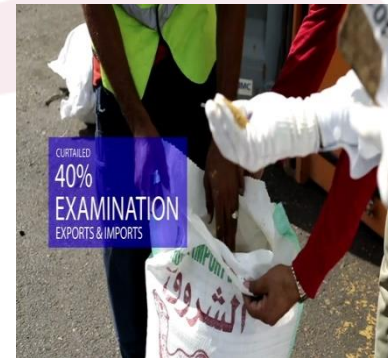
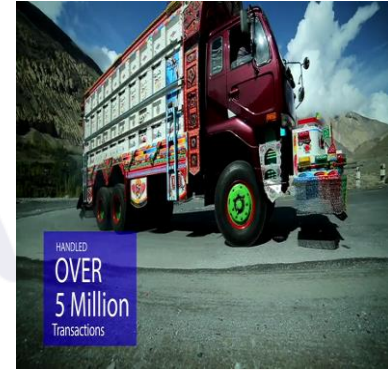
- Article 10.4 of WTO Trade Facilitation Agreement requires member countries to establish National Single Window for trade to lodge all import / export / transit related documents at a single entry point.
- WeBOC can integrate all regulatory authorities / trade related bodies (shipping, transport etc) to become single window platform for Pakistan.
- Government's intervention and support required to integrate all relevant regulatory ministries / departments with WeBOC.

# Development of National Single Window through WeBOC Platform



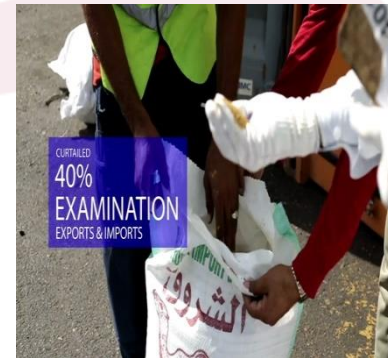
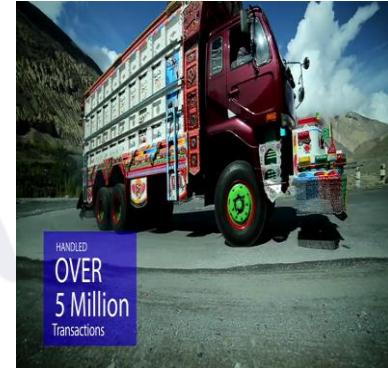
# WeBOC: Main Features

- ✓ An indigenously-developed system having a dedicated Development Team comprising of IT Professionals
- ✓ Paperless system
- ✓ Encompasses all types of customs business processes
- ✓ Covers all modes of cargo shipment: sea, air and land
- ✓ Risk management system
- ✓ Has processed over 5 million import/export transactions



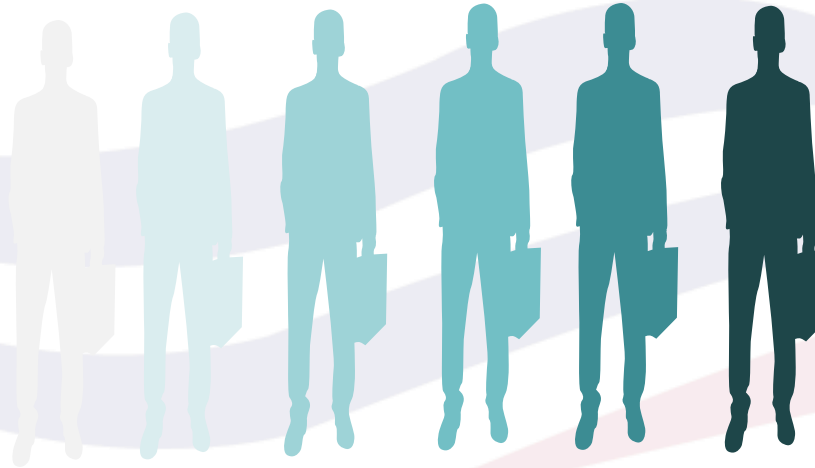
# WeBOC: Facilitation Measures

- ✓ 24x7 filing of Goods Declaration
- ✓ 24x7 payment through PD account
- ✓ RMS based Green Channel facility
- ✓ Less human interaction
- ✓ Transparency
- ✓ Reduced dwell time
- ✓ Android Mobile application



# User Strength

**Over a period of 6 years**



**62,000**

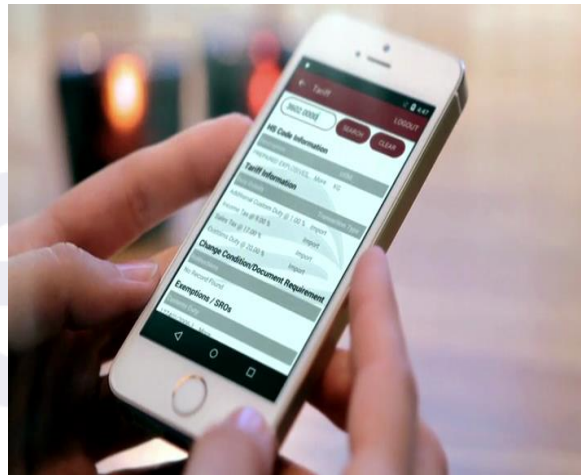
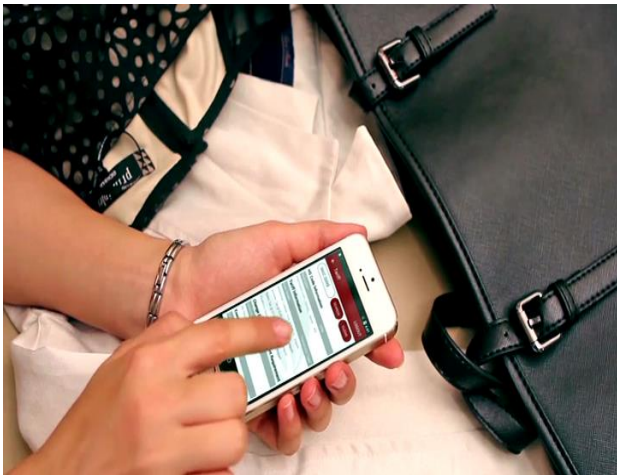
**Traders, terminal operators, freight forwarders, clearing agents banks, insurance companies**

**Federal/Provincial Government Ministries/Departments.**

With its status updation mechanism working on real-time basis, WeBOC keeps its users intimated of the actions performed by customs and also registers the user response(s).

# Android Application

- ✓ **WeBOC android application provides users with the facility to interact with the system:**
  - ❑ To know about the fiscal treatment of cargo
  - ❑ To have status intimation
  - ❑ To have customs response etc.



## **VISION**

- Seamless and transparent information sharing between Customs (WeBOC) and regulatory authorities
- Reduction in Customs' clearance time and port dwell time to facilitate the trade and to improve the “doing business”
- More rapid clearance of goods through information sharing and use of risk management

# What Does This Mean for Government

- Government is able to provide a more predictable environment for traders
- Improved compliance and enforcement
- Supports rapid customs processing to increase cargo clearance turnaround time
- More effective use of government resources
- MIS reporting and data analysis
- Development of Risk Management System

# What Does This Mean for Businesses



- Greater transparency of regulations and processes
- More rapid border clearance for both import and export
- Easier processes for trading goods
- Lower cost of doing business
- Paperless environment
- 24x7 availability of system

# Electronic Data Exchange System

**TRADING PARTNERS**

**Data Exchange System**

**CUSTOMS**  
(WeBOC)

Importer / Exporter

Port Operators

Shipping  
Companies



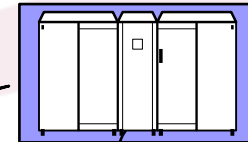
Forwarding Agents/  
Customs Agents

Banks

Transport Operators

Bonded Warehouses  
Regulatory Authorities

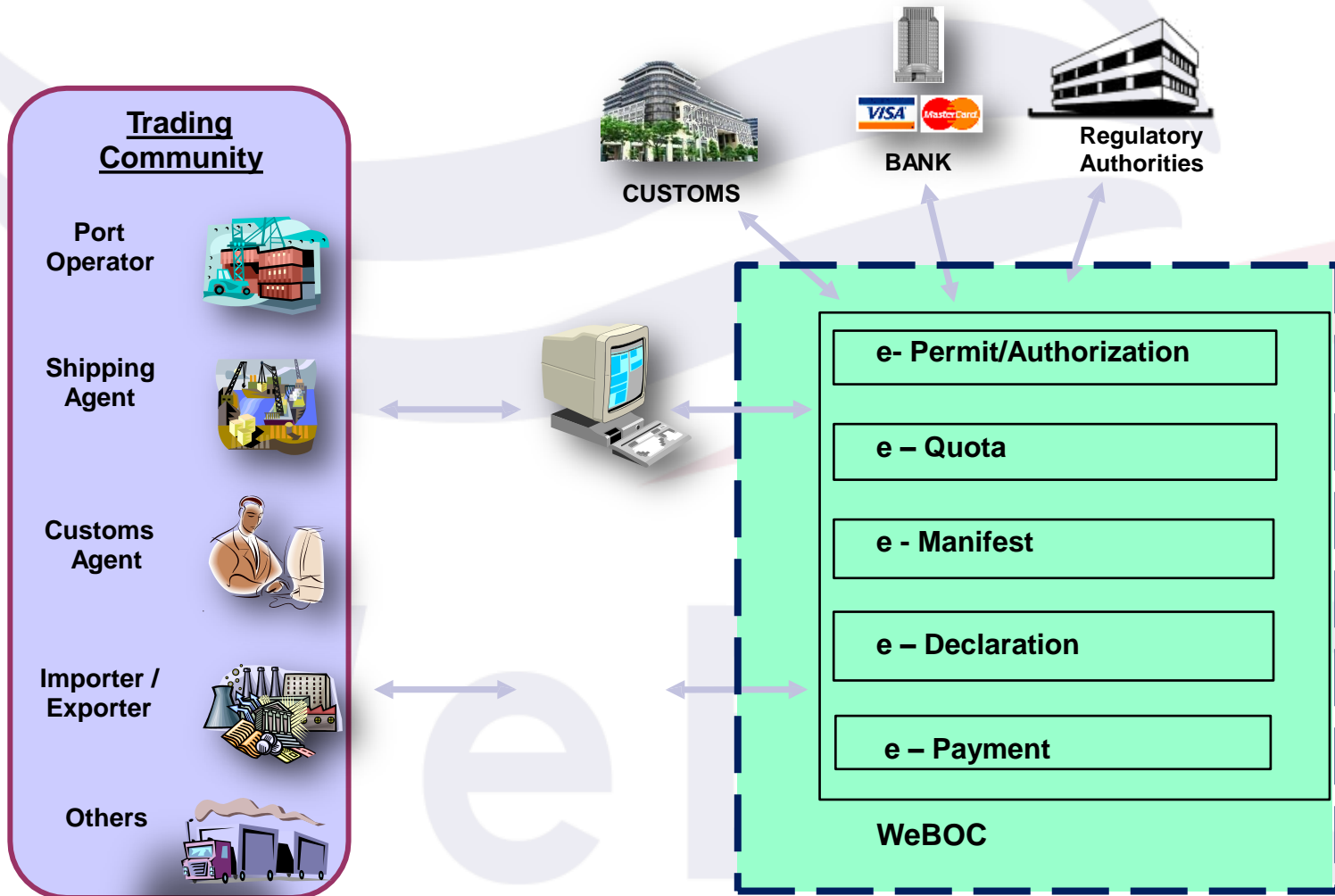
Via WeBOC ID  
Via FTP  
Via Web Service  
Via Enterprise Service Bus



weBOC

# WeBOC NSW Platform

[www.weboc.gov.pk](http://www.weboc.gov.pk)



**THANK YOU!**

WeBOC