



## CASE STUDIES



### **COUNTER-MEASURES TO SUSTAIN TRADE FACILITATION DURING AND AFTER COVID-19 PANDEMIC IN THE OIC MEMBER COUNTRIES**



# Context

**00**

Introduction

**01**

General Overview of Indonesia

**02**

Governmental Organization

**03**

Trade and Trade Facilitation

**04**

Trade Facilitation Measures during COVID-19

**05**

Conclusions for Indonesia

**06**

Other Case Studies (in brief)

*Case Studies*





## World's largest island country

- located in Southeast Asia and Oceania between the Indian and Pacific oceans
- having over 17000 islands which gives it a unique position for trade and trade routes
- With its economic volume and geographical position, an important country to investigate in terms of trade facilitation measures during pandemic
- a member of ASEAN, WTO, G20, APEC, IORA, WCO, UNESCAP

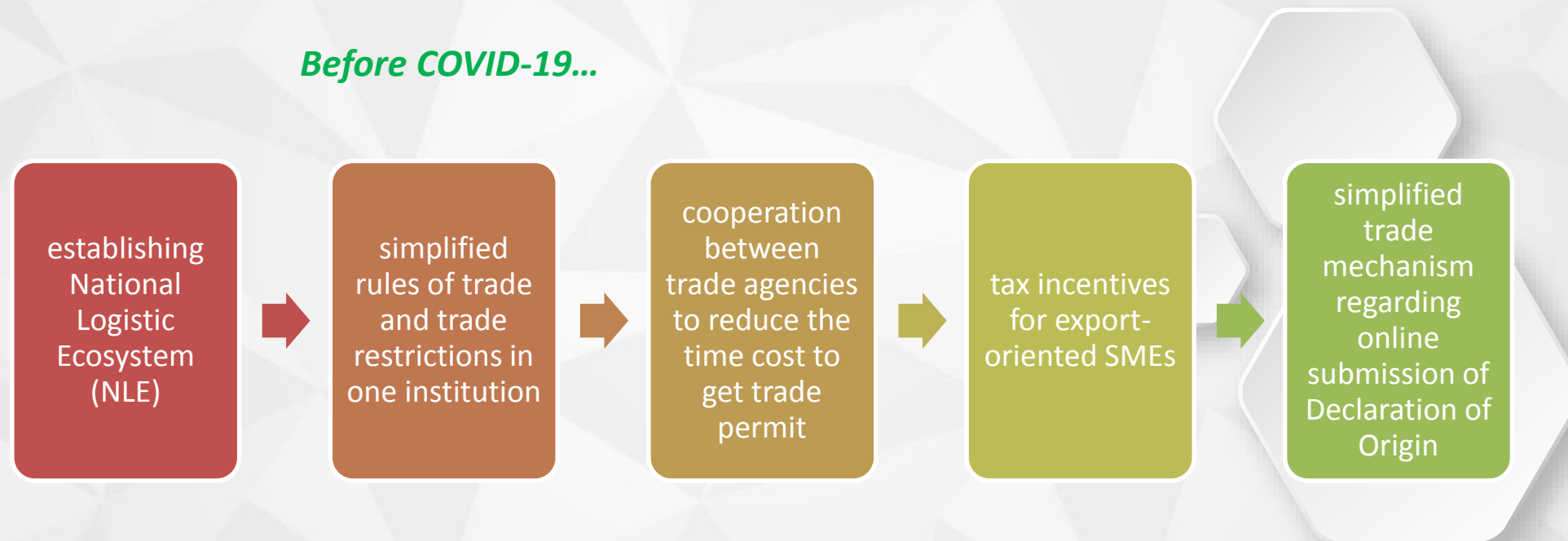


**GDP of over 1 billion USD accompanied by a rapid trade growth**

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- established an official coordination body, namely the *National Committee on Trade Facilitation (NCTF)* in 2018 in full compliance with WTO context.
  - *an official coordination body* that reports to the Coordinating Minister for the Economic Affairs through the Decree of the Coordinating Minister for Economic Affairs No. 199 of 2018 on May 11, 2018.
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- convenes regularly, moreover under the Covid-19 pandemic situation.
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Name	Explanation
Ministry of Trade	coordinates multilateral cooperations and responsible for coordination in trade facilitation issues
Ministry of Finance	Responsible for customs and all technical aspects of trade facilitation issues
Ministry of Coordinating Economic Affairs (KEMENKO)	Responsible for economic development
National Planning Agency (BAPPENAS)	In charge of advancing national development plans and budgets
Ministry of Transportation	Governing and regulating transportation in Indonesia
Ministry of Information and Communication	Responsible for telecommunication and information technology sector through the whole country
National Standards Agency (BSN)	Institution appointed for developing national standardization
Chambers of trade and industry (KADIN)	Influential NGO for trade and trade facilitation with its wide array of members
Indonesia Port Corporations (PELINDO)	State-owned corporations for the operations of ports in the country
Export Import Bank (EXIMBANK)	Responsible for financing companies to facilitate imports and exports in Indonesia

*Before COVID-19...*



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*During COVID-19...*

- Ministry of Finance Regulation No. PMK-34/PMK.04/2020 regarding Customs and/or Excise as well as taxation facilities on imported goods → countermeasure COVID-19
- Importation of goods originating from abroad → Bonded Logistic Center (PLB), Bonded Zone/Warehouses, Free Trade Zone/Special Economic Zones, KITE Facility Receiving Company, (granted exemption facilities)
- All submission of import applications granted exemption facilities → done through the Lembaga National Single Window (LNSW) portal.
- Exemption of Excise for Ethyl Alcohol → used for social purposes and raw/supporting materials to produce the non-excisable final product.
- Ministry of Finance Regulation No. 45/PMK.04/2020 → the online submission of the Declaration of Origin.

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*with successful digitalization.*



*Many trade facilitation measures implemented during COVID-19*

➡ *effectively* simplified and expedited trade procedures and mechanisms.

For the post pandemic period, *some measures to be continued*

➡ *digitalization and collaboration* between agencies

National Commission for Facilitation of Trade Procedures (NCFTP) → established in 1986

Trade-related  
Public and Private  
Stakeholders in Morocco



Name	Explanation
Ministry of Foreign Affairs and Cooperation (MAEC)	Responsible for the implementation of Morocco's foreign policy
Ministry of Industry, Trade, Investment and the Digital Economy (MCINET)	Responsible for the design and implementation of government policy in the field of industry, trade, and new technologies
Customs and Indirect Taxes Agency	Traditionally responsible for collecting customs duties and taxes, fighting against illicit trafficking, and controlling goods and people across borders,
Ministry of Equipment and Transport	Facilitating trade by enhancing transport infrastructure
National Agency of Logistics Development (AMDL)	Facilitating trade by implementing government policies designed to offer incentives to operators in the field of logistics activities
Agence Nationale des Ports (ANP)	The authoritative and regulatory body of the new Moroccan port system which is essential for trade
Chamber of Industry and Services	Responsible for representing the interests of commercial, industrial, and service companies in their districts
French Chamber of Trade and Industry (CFCIM)	Association working to promote economic relations between France and Morocco
Moroccan Exporters Association (ASMEX)	Representing and promoting the function and role of Moroccan exporters
Professional Association of Shipping Agents & Shipbrokers of Morocco (APRAM)	Network of partners with a mutual desire to contribute to the development of this profession and industry



One of the best countries in trade and trade facilitation measures in Africa

### *Before COVID-19...*

**PortNet single window system**



For all trade activities

**National Plan for Procedures Facilitation (2006)**



some simplifying and rationalizing measures regarding customs, ports and banking procedures

**Well-functioning stakeholder approach**



Strong participation of the stakeholders

### *During COVID-19...*

- Dematerialisation of the Voucher to be delivered,
- Dematerialisation of the Exit Voucher for ports and (customs clearing areas) MEADs.
- Dematerialization of the phytosanitary certificate.




***with successful digitalization and stakeholder participation.***

Technical Working Group on Trading Across Borders (TWGTAB) → under the umbrella of PEMUDAH

Trade-related  
Public and Private  
Stakeholders in Malaysia



Name	Explanation
Ministry of International Trade and Industry (MITI)	Government ministry responsible for determining the policies and direction to achieve the goals of International Trade and Industries.
Ministry of Transport	Government ministry responsible for transporting activities which are vital for effective trade facilitation.
Malaysia Productivity Corporation (MPC)	Leading organization in productivity enhancement for global competitiveness and innovation necessary for effective international trade.
Royal Malaysian Customs Department (RMCD)	Responsible for administering and regulating collection of revenue and trade facilitation through enforcement of and compliance with applicable law to spur economic growth, maintain national security and public welfare.
Malaysian Administrative Modernization and Management Planning Unit (MAMPU)	Responsible for modernizing and reforming the public sector in the areas of administrative reforms.
Federation of Malaysian Manufacturers (FMM)	Largest private-sector economic organization in Malaysia, representing over 3500 manufacturing and industrial service companies.



One of the best business-friendly country

### *Before COVID-19...*

**Standard Operating Procedure (SOP)**



to improve inspection during import-export processes

**Authorized Economic Operator Program (AEO)**



accredited companies fulfilled eligibility criteria to enjoy auto direct release (import/export)

**Consumer-Centric Service Delivery (CCSD)**



reducing the burdens during customs clearance and control and improving customs service delivery

### *During COVID-19...*

- Digitalisation procedures/facilitation (reducing procedural time and physical interaction)
- Exemption duties/taxes for essential medical supplies (reducing tax burden)
- Successful Trader&RMCD communication and collaboration (maintaining the level of compliance and improving customs procedures)



***with successful digitalization and stakeholder communication.***

Nigerian Association of Chambers of Commerce, Industry, Mines, and Agriculture (NACCIMA)



The Federal Ministry of Industry, Trade and Investment (main body)



### Trade-related Public and Private Stakeholders in Nigeria

Name	Primary Function
Federal Ministry of Industry, Trade and Investment (FMITI)	<ul style="list-style-type: none"> <li>- Responsible for the coordination and communication of trade facilitation policies</li> <li>- Responsible for the design and implementation of government policy in the field of industry, trade, and investments</li> </ul>
Federal Ministry of Foreign Affairs (FMFA)	Responsible for the implementation of the Nigeria's foreign policy
Nigerian Custom Service (NCS)	Responsible for collecting customs duties and taxes, fighting against illicit trafficking and controlling goods across borders,
Nigerian Immigration Service (NIS)	Responsible for the control of persons entering or leaving Nigeria, the issuance of travel documents to Nigerians, and residence permits to foreigners in Nigeria
Nigerian Association of Chambers of Commerce, Industry, Mines, and Agriculture (NACCIMA)	<ul style="list-style-type: none"> <li>- Creating a conducive environment for the pursuit of commerce and industry as well as other economic activities that are of interest to the private sector</li> <li>- Promoting, protecting, and developing all matters affecting business</li> <li>- Providing national and international business opportunity network</li> <li>- Facilitating trade through its advocacy role and influencing public policy that promote free enterprises.</li> </ul>

Nigerian Shippers' Council (NSC)	Government agency responsible for protecting exporters and importers as well as their goods in Nigeria
Chamber of Commerce and Industry (CCI)	Responsible for representing the interests of commercial, industrial, and service companies in their locations
Nigerian Export-Import Bank (NEXIM)	<ul style="list-style-type: none"> <li>- Provide export credit guarantee and export credit insurance to investors.</li> <li>- Provide credit in local currency to support exports and lend to exporters who need to import foreign inputs to facilitate production.</li> </ul>
Federal Ministry of Transport (FMT)	Federal Government Ministry responsible for transportation activities, which are vital for effective trade facilitation



One of the most important countries in Africa

### *Before and During COVID-19...*

**Single window system**



For all trade activities

**Economic Sustainability Plan**



some simplifying and rationalizing measures for enhancing economy and trading activity

**Collaboration between NACCIMA and the Ministry**



Strong communication of the stakeholders

### *Post COVID-19...*

- Enhancing commerce by digitizing and automating the procedures
- Enhancing easy accessibility and transparency
- Strengthening the single window system
- Improving the standart formalities regarding the necessities of COVID-19



*To be done to facilitate trade*



The background is a light gray geometric pattern of triangles. Scattered across the center are several white 3D-style gears of various sizes and five white hexagons, also with 3D shading. The text "Thank you..." is centered in a green, italicized font.

*Thank you...*