



***EFFECTIVE SOCIAL ASSISTANCE PROVISION AND
SOCIOECONOMIC EMPOWERMENT IN THE LIGHT OF
COVID-19 PANDEMIC”***

**The 18th Meeting of The COMCEC Poverty Alleviation
Working Group**

COMCEC – 10 May 2022

**The Ministry of Family and Social Services
Directorate General of Social Assistance**



PRESENTATION PLAN

Content

- Selected Socio-economic Indicators for Türkiye
- Social Protection in Türkiye
- Integrated Social Assistance System (ISAS)
- Responses against Covid-19 Pandemic



SELECTED ECONOMIC INDICATORS OF TÜRKİYE 2021



Population

84.680.273

GDP current prices

\$802 billion

GINI Coefficient

0,41

GDP Growth

%11

GDP per capita

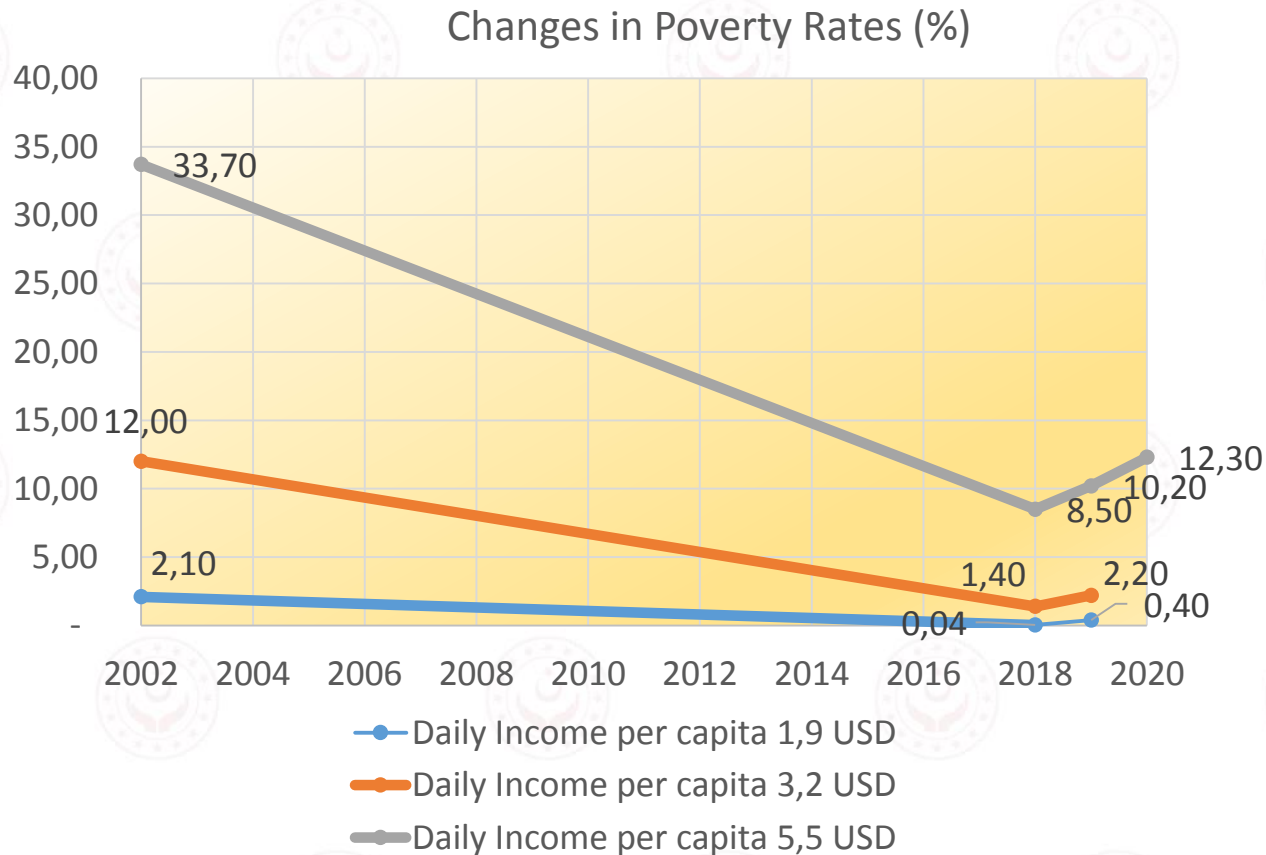
\$9.536

\$28.069 (ppp)

Source : Strategy and Budget Department of Turkish Presidency, Annual Program, 2022



CHANGES IN POVERTY RATES (PPP) 2002 -2020 VIA POVERTY THRESHOLD METHOD



Source : World Bank, April, 2022

* Poverty rates for 2019 and 2020 are estimated values by World Bank.



SOCIAL PROTECTION SYSTEM OF TÜRKİYE 2021

Turkish Social Protection System

Social Insurance Programs

Supplementary Social Insurance Schemes

Social Assistance Programs

Social Services Programs for Vulnerable people

Employment Programs



ADMINISTRATIVE STRUCTURE OF SOCIAL PROTECTION

Ministry of Family and Social Services

- Social Assistance and Social Services Programs

Ministry of Labour and Social Security

- Labour and Social Security Affairs



CHRONOLOGY FOR SOCIAL ASSISTANCE PROGRAMS

- Allowances for Disabled and Elderly Persons
- Food Assistance
- Education Materials Assistance
- Health Assistance

1976
2002

- Public Soup-Kitchens
- Heating Assistance
- CCT for Education
- Launch Assistance
- Transportation, Accommodation and Food Assistance for students
- CCT for Health (Health, Pregnancy, Puerperium and Birth)
- Disabled people's Need Assistance
- Free Course Books
- Social Support Project for Rural people)

2003
2004

- Free Transportation for Disabled Students
- Allowances for Relative of the disabled
- Home Care Allowances
- Accommodation Assistance

2005
2006

- Disaster and Emergency Assurances
- Support for Employment Projects
- Assistance for Income-generated Projects
- Social Services Projects

2007
2008

- Disabled and Elderly Care Projects (VEFA Projects)
- Social House Dwelling Projects
- Dormitory Constructions
- Assistance for Silicosis Patients

2009
2011

- Regular Cash Assistance Program for Widowed Women
- Universal Health Insurance Premium Payments for Poor People
- Assistance for Job Referral and Starting Job
- Assistance Program for Needy Family Whose Men in Compulsory Military Services
- ADEM-SODAM Projects

2012
2013

- Assistance for Patient Share
- Needy Children of Men in Compulsory Military Services
- Orphan and Fatherless Assurances
- Birth Assistance

2014
2015

- Social Cohesion Assurances
- Accommodation Projects for Homeless People
- CCT for Education for Foreign Children

2016
2017

- Multiple-birth Assistance
- Chronical Illness Assurances
- Uninterruptible power supply Electricity Bill Debt Assistance
- Electricity Bill Assistance

2018
2019

- Social Support Program for Pandemic (Phase I, II, III)
- Campaign of Biz Bize Yeteriz Türkiye
- Full Lockdown Social Support Program Complementary Social Cohesion Assistance

2020
2021

- Heating (Natural Gas) Assistance
- Death Assistance
- Family Support for Basic Needs
- Pre-School Assistance
- Electricity Bill Support for Chronical Patients

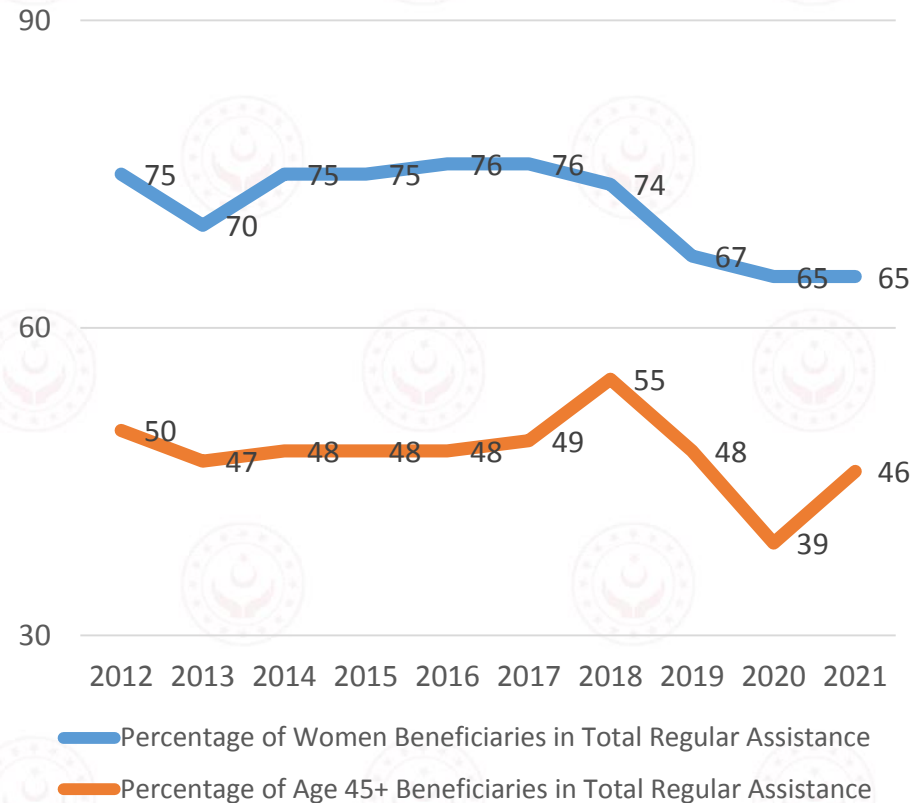
2022



BASIC FEATURES OF SOCIAL ASSISTANCE PROGRAMS

- All social assistance programs are based on «positive discrimination» for **women** and **children**.
- Main (regular) programs are CCT (3M students), UHI for poor people (9 M) and Elderly and Disabled Assistance (1,5M).

Rate of Beneficiaries (%)



- The 2020-2021 indicators in the chart include the number of people who benefited from the pandemic social support program to meet their periodic needs during the pandemic.
- About 80% of beneficiaries receiving assistance are beneficiaries who are unable to work.



THE INTEGRATED SOCIAL ASSISTANCE INFORMATION SYSTEM (ISAS)


- The Integrated Social Assistance Information System (ISAS) is an **e-Government system** that electronically facilitates all steps related to the management of social assistance, established in 2010 through the integration of data coming from **28 different public institutions** and **120 web-based services** in one easily-accessible online portal.
- Through the development of ISAS, Turkey **standardized, integrated, and converted** its previously paper-based social assistance procedures **into an electronic system**.





DESCRIPTION OF G2P PAYMENTS

Payment Methods Of ISAS

3 METHODS for social assistance payments

- 

1 Social Assistance Card
Cooperation with the **Postal and Telegraph Services Corporation (PTT)**
Citizens who receive regular assistance payments
- 

2 Payment at home
Allows beneficiaries receive their **assistance payments in cash** in their homes - via integration with **Postal and Telegraph Services Corporation (PTT)**
- 

3 Transfer to **accounts**
Transfer payments to **the accounts of beneficiaries** who receive temporary social assistance payments



SOCIAL ASSISTANCES TO RESPONSE COVID-19

Announce Emergency Situation

Additional Periodic Budget

Pandemic Social Support Program (Phase 1-2-3)

National Donation Campaign (Biz Bize Yeteriz
Türkiyem)

Full Lockdown Social Assistance Program

Increase for Some Social Assistance Program Amounts



PANDEMIC SOCIAL SUPPORT PROGRAM

1.000 TL per
household

Different households
in each phase

3
Phases

Fast and effective
intervention

6.3 million households



NATIONAL DONATION CAMPAIGN (BİZ BİZE YETERİZ TÜRKİYEM)

A national donation campaign

Donations delivered to those in need

1.000 TL per households



FULL LOCKDOWN SOCIAL ASSISTANCE PROGRAM

Lockdown between 29 April - 17 May 2021



Cash support



1.100 TL per households



THANK YOU FOR YOUR ATTENTION

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