





OIC BUSINESS INTELLIGENCE CENTRE (OBIC)



A Report Prepared for Submission to the 41st Session of the COMCEC

(01-04 November 2025, Istanbul, Türkiye)



The OIC Business Intelligence Centre (OBIC)

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Introduction

Considering the specific mandate of the Islamic Corporation for the Insurance of Investment and Export Credit (ICIEC), as mentioned in its Articles of Agreements, "The objective of the Corporation shall be to enlarge the scope of trade transactions and the flow of investments among the Member States.", ICIEC has embarked on initiating a study on the possibility of creating an OIC Credit Information Bureau where the main goal is to enlarge the scope of intratrade and export from member countries, and the initiative will aim to achieve the following objectives:

- Build a best-in-class business intelligence ecosystem development capability to serve all OIC MCs (regulatory guidelines, data collection, security, consumer/creditor rights, crossborder data flow frameworks, PPP, Industry Association, others);
- b. Develop a best-in-class business intelligence database/digital platform that covers crossborder credit registry and linked credit bureau services (OIC-wide with potential Hub & Spoke model);
- c. Provide advisory services, including capacity building to private and public stakeholders; and business communities in Member Countries across the different maturity levels to drive business/credit intelligence impact across all members.
- d. Deliver an optimal operational model with critical strategic partnerships and potential regional offices network and adoption model that serves all MCs at various maturity levels; and
- e. Establish a robust business model for the Center to ensure long-term sustainability and impact.

As a result of achieving the above-mentioned objectives, enhancing the OIC's credit information ecosystem will have a positive impact on the following:

- a. It could boost private-sector lending in the least developed OIC member states by an estimated \$670 billion annually^{1.} In addition, rates of non-performing loans could be reduced by 7.75 percentage points.
- b. It will boost the OIC Intra-Trade from its current level of US\$ 539 bn, representing a 19.9% share of total OIC Trade.

¹ As per the Implementation Plan Report released in October 2021, this is based on applying credit information to private sector loan correlation evidence by a World Bank & Harvard University study of OIC countries.

- c. Credit information systems boost lending by up to 50% of GDP, reduce costs substantially, and financially assimilate the 2 billion unbanked, with a noticeable impact on FDI. In 2016, OIC countries had \$ 96.3 bn in FDI (only 6.6% of global FDIs); and
- d. Other vital benefits include the financial inclusion of MSMEs, FDI growth, and Intra-OIC trade boost.

After extensive consultations with various stakeholders, ICIEC has deemed it necessary to widen the initial scope of Credit Information, to include the setting up of an OIC Business Intelligence Centre across the OIC region, tackling the deficiencies in the availability of Business Intelligence Data to enable the Decision-Making process in the public and private sector.

Chronological Progress of the Initiative

- The 1st Concept Note of the Business Intelligence Centre (OBIC) was officially endorsed by the Senior Officials and Ministers of Trade during the 33rd Session of COMCEC (19-24 November 2017, Istanbul, Türkiye).
- The 34th COMCEC's Follow-up Committee (08-10 May 2018, Ankara, Türkiye) took note of the Interim- Report prepared by ICIEC on the OBIC, requested the Member Countries to provide their feedback on the document by July 30th, 2018, and also requested ICIEC to improve the document with the said observations and submit it to the 34th COMCEC Session.
- 3. Comments and inputs received from distinguished MCs and OIC organs, Türkiye, Sudan, Egypt, Brunei, and Azerbaijan, commended the ICIEC's proposal. The Interim Report provided guiding principles and technical updated information captured in the Report and Resolutions.
- 4 During the 34th COMCEC Ministerial Meeting (29 November 2018), the following ministerial Resolution was adopted which reads as follows:
 - 68- "Takes note with appreciation of the IDB Group's initiative called "OIC Business Intelligence Center" led by the ICIEC and requests the IDB Group, in particular the ICIEC, to start operationalization of this initiative as an OIC Program under one of the IDB Regional Hub, in close partnership with SESRIC and other relevant OIC institutions as required."
- 5. During the 35th Meeting of the Follow-up Committee of the COMCEC (24-25 April 2019), the following resolutions were adopted, and which read as follows:
 - 16- The Committee took note with appreciation the report submitted by the ICIEC (IDB Group) and SESRIC on "the OIC Business Intelligence Center" initiative. The Committee requested ICIEC to improve the report through conducting benchmarking study, SWOT and stakeholders' expectations analysis and preparing a strategic plan.
 - 74-The Committee took note of the progress report submitted by the ICIEC on OIC Business Intelligence Programme.

- 6. During the 35th Session of the COMCEC (25-28 November 2019), the following resolutions were adopted, which read as follows:
 - 70- Welcomes the mutual arrangement between IsDB Group, in particular, ICIEC and SESRIC regarding the allocation of space location and other relevant resources by SESRIC for technical instruments for the OIC Business Intelligence Programme.
 - 71-Takes note of the Report prepared by ICIEC on the OIC Business Intelligence Programme and requests the ICIEC and SESRIC to complete the technical preparations for launching the Programme at the earliest.
 - 72-Also requests ICIEC, in cooperation with SESRIC, to survey to assess the Member Countries' commercial data and credit information sharing systems to ensure the Program's operationalization is in line with the priorities and regulations of the Member Countries.
- 7. During the 36th Session of the COMCEC (25-26 November 2020), the following resolutions were adopted, and they read as follows:
 - 69- Takes note of the Report prepared by ICIEC on the OIC Business Intelligence Programme and requests the ICIEC and SESRIC to complete the technical preparations for launching the Programme at the earliest.
 - 70- Also requests ICIEC, in cooperation with SESRIC, to finalize the survey for assessing the commercial data and credit information sharing systems of the Member Countries to ensure the operationalization of the Programme in line with the priorities and regulations of the Member Countries and submit the outcomes to the 37th meeting of the COMCEC Follow-up Committee and 37th COMCEC Ministerial Session.
- 8. During the 37th Meeting of the Follow-up Committee of the COMCEC (held virtual-only 08-09 June 2021), the following resolutions were adopted regarding the OBIC:
 - 87-The Committee took note of the progress report submitted by the ICIEC with SESRIC on the OIC Business Intelligence Programme; the Committee requested the ICIEC, in collaboration with SESRIC, to complete the technical preparations for launching the Programme at the earliest.
 - 88-Taking note of the limited responses to the Questionnaire conducted by the ICIEC with SESRIC on the OIC Business Intelligence Programme, the Committee requested the ICIEC, in collaboration with the SESRIC, to continue their efforts to increase the number of responses as well as submit their assessments on the outputs of the Questionnaire to the 37th COMCEC Session.
 - 89-The Committee welcomed the proposal made by ICIEC and SESRIC for organizing capacity-building activities for potential beneficiaries of the Programme in the areas covered under the core business areas of the Programme and in collaboration with ICDT and other OIC organs.

- 9. During the 37th Session of the COMCEC (24-25 November 2021), the following resolutions were adopted concerning the OBIC:
 - 81- Takes note of ICIEC's efforts towards launching the OIC Business Intelligence Center (OBIC) Programme and the work and steps taken in collaboration with SESRIC towards its implementation.
 - 82- Also takes note of the Progress Report and the Implementation Plan Report prepared by ICIEC on OIC Business Intelligence Programme and requests the ICIEC and SESRIC to complete the technical preparations for launching the Programme at the earliest.
 - 83- Also takes note of the Proposal prepared by ICIEC, SESRIC and ICDT for organizing Capacity Building Activities for potential beneficiaries of the Programme in the areas covered under the core business of the Programme and requests the ICIEC, SESRIC and ICDT to implement the Capacity Building Activities at the earliest.
- 10. During the 38th Meeting of the Follow-up Committee of the COMCEC (24-25 May 2022), the following resolution was adopted regarding the OBIC:
 - 90-The Committee also took note of the progress report submitted by the ICIEC on the OIC Business Intelligence Program and requested the ICIEC, in collaboration with SESRIC, to complete the technical preparations for launching the Programme at the earliest.
- 1. During the 38th Session of the COMCEC (26-29 November 2022), the following resolutions were adopted concerning the OBIC:
 - 72-Takes note of the progress and Implementation Plan Reports prepared by ICIEC on the OIC Business Intelligence Programme and requests the ICIEC and SESRIC to complete the technical preparations for launching the Programme at the earliest.
 - 73-Also takes note of the Proposal prepared by ICIEC, SESRIC, ICCIA, and ICDT for organizing Capacity Building Activities for potential beneficiaries of the Programme in the areas covered under the core business of the Programme and requests the ICIEC, SESRIC, ICDT, and ICCIA to implement the Capacity Building Activities at the earliest.
- During the 39th Follow-up Committee of the COMCEC (23-24 May 2023), the following resolutions were adopted concerning the OBIC:
 - 12-Recalling the relevant resolutions of the 39th COMCEC Ministerial Session, the Committee requested the ICIEC, in cooperation with SESRIC, ICDT, and ICCD, to continue their efforts to complete the technical preparations for launching the OIC Business Intelligence Programme (OBIC) and regularly submit progress reports related to the OBIC to the COMCEC Ministerial Sessions, and Follow-up Committee Meetings.
- B. During the 40th Follow-up Committee of the COMCEC (22-23 May 2024), the following resolutions were adopted concerning the OBIC:
 - 11. Taking note of the progress in the efforts towards the OIC Business Intelligence Programme, the Committee requested the ICIEC, in cooperation with SESRIC, to complete necessary technical preparations for launching the Programme.

- 14. During the 40th Session of the COMCEC (01-04 November 2024), the following resolutions were adopted concerning the OBIC:
 - 17. Requests ICIEC, in collaboration with the SESRIC, ICDT, and ICCD to continue their efforts to complete the technical preparations for launching the OIC Business Intelligence Programme and submit a Progress Report to the 41st Follow-up Committee Meeting and the 41st COMCEC Ministerial Session.
 - 20. Takes note of the Progress Report submitted by the ICIEC on the OIC Business Intelligence Programme and the efforts exerted by ICIEC and its Partners for organizing two Capacity Building Programmes for the Users of the OBIC in Jeddah, Saudi Arabia, and Istanbul, Türkiye in 2023, and also Takes note of the necessary arrangements for organizing a third Capacity Building Programme during the 4th Quarter 2024.
- 15. During the 41st Meeting of the COMCEC Follow-up Committee (13-14 May 2025), the following resolution was adopted concerning the OBIC:
 - 16. Recalling the relevant resolution of the 40th COMCEC Ministerial Session and taking note of the Progress Report submitted by the ICIEC on the OIC Business Intelligence Centre (OBIC) Programme, the Committee requested the ICIEC, in cooperation with SESRIC, ICDT and ICCD, to continue their efforts to complete the technical preparations for the launch of the OBIC Programme, and to regularly submit progress reports related to the OBIC to the COMCEC Ministerial Sessions and Follow-up Committee Meetings.

Key Developments & Achievements to-date:

- SESRIC has allocated the necessary office space on its premises to host the OBIC temporarily as an OIC Programme and hosting the OBIC Technical Team.
- ICIEC and SESRIC have formed two Committees, i.e., the Executive Committee and the Technical Committee, under a Resolution issued on August 31, 2020, in this respect by the CEO, ICIEC, and the DG, SESRIC. The Resolution has named the members from each institution, along with Terms of Reference (ToRs) for each Committee. Both Committees held several meetings during the past few months to discuss the status of the initiative and the way forward.
- A Questionnaire was designed by ICIEC and SESRIC as requested by Resolution No. 72 of the 35th Session, and the Questionnaire was sent out starting December 23, 2020, to 26 Public and Private entities involved in collecting and producing credit/business information located in 19 Member Countries of Tiers A and B. Despite several reminders, only a few responses have been received. They were from recipients located in 8 Countries, i.e., Kyrgyzstan, Oman, Maldives, Malaysia, Algeria, United Arab Emirates, and Saudi Arabia.
- 4. In response to the Resolution made by the 37th Meeting of the Follow-up Committee (held

virtual-only 08-09 June 2021), requesting ICIEC, in collaboration with SESRIC, to complete the technical preparations for launching the Programme at the earliest, a detailed Implementation Plan Report was prepared by ICIEC to cover a background about the OBIC, pilot programs, governance structure, implementation strategy in addition to the funding strategy/plan. The Implementation Plan Report was submitted to the 37th Session of the COMCEC (24-25 November 2021), and for more information on the Report, the Preamble and Executive Summary of the same are attached as **ANNEX-1**.

- As per the Resolution made by the 37th Meeting of the Follow-up Committee (held virtual-only 08-09 June 2021) regarding the implementation of a Capacity Building Programme for the Users of the OBIC, the 1st Capacity Building Programme was organized under the title: "The Role of Credit Information Sharing and Business Intelligence in supporting Trade and Investment Decisions". The Programme was hosted by ICIEC in Jeddah, Kingdom of Saudi Arabia, during the period 20-22 March 2023. Speakers delivered the Sessions of the Programme from ICIEC, ICDT, ICDT, ICCD (formerly ICCIA), and the IsDB Institute. The Programme brought together 36 participants from 21 institutions, representing 7 business sectors and located in 11 OIC Member Countries (Chad, Senegal, Sudan, Libya, Bahrain, Saudi Arabia, Egypt, Tunisia, Jordan, Pakistan, and Türkiye).
- 6. Given the positive responses received during and after the 1st Capacity Building Programme organized in Jeddah in March 2023, a second version of the Programme was organized in Istanbul, Türkiye, during the period 26-28 September 2023, to witness the participation of 48 participants, coming from 22 countries and 7 business sectors. The Agenda of the Programme witnessed the addition of some new topics to cater to the requests raised by some of the participants in the survey circulated after the 1st Programme.
- 7. The 3rd Capacity Building Programme was organized under the title: "The Role of Information Sharing and Business Intelligence in Supporting Trade and Investment Decisions". Speakers who delivered the Technical Sessions were from the Professional Staff of ICIEC, ICDT, ICCD, and Elsewedy Electric Co., Egypt. The event brought together 38 participants, from institutions operating in 7 business sectors, and distributed across 11 OIC Member Countries.

For details and agenda relating to the three Capacity Building Programmes, please refer to **ANNEX-2**, **ANNEX-3** and **ANNEX-4**.

The OBIC Launch Implementation and Phasing Strategy:

As mentioned earlier in this report, an Implementation Plan Report was submitted by ICIEC to the 37th Session of the COMCEC, held in Istanbul, Türkiye, in November 2021, and the Report proposed a plan consisting of the following 3 phases for the implementation of the OBIC:

 Short-Term Work Plan (for Phase 1: November 2021 to November 2022): in this phase, mainly the focus will be on the pilot projects along with a short list for hubs selection with special focus on securing the funding.

- Medium-Term Work Plan (Phase 2: December 2022 to November 2023): in this phase, the
 focus will be more on finalizing the hubs, the main composition of OBIC, along with an extended
 drive to secure the funding if not met in Phase 1.
- Long-Term Work Plan (Phase 3 December 2023 to November 2024): this phase will deal
 with creation of a database for credit bureau, testing and deploying registry technology system,
 and producing a manual of procedures for the operation of the registry and a user guide for
 end users culminating in OBIC official launch.

Given the challenges faced by ICIEC and its partners in securing the funding for establishing the 3 pilot hubs in the countries identified by the Implementation Plan Report, it deemed necessary to revisit the dates specified for each phase in order to address any deviation, and the new dates will be closely monitored by the OBIC team to ensure that the tasks planned are completed within the new dates as below.

a. Short-Term Work Plan (Phase One: November 2021 to November 2022)

• In this phase, the focus will mainly be on the pilot projects and a shortlist for hub selection, focusing on securing the funding. In this regard, Saudi Arabia, Türkiye, and Indonesia were selected to host the pilot hubs of the OBIC.

b. Medium-Term Work Plan (Phase Two: December 2022 to November 2023)

- The focus was more on finalizing the hubs, the main composition of OBIC, along with an extended drive to secure the funding and establishing contacts with countries identified to host the pilot hubs.
- Also, this Phase witnessed the organization of the 1st Capacity Building Programme for the End Users of the OBIC held in Jeddah in March 2023, while the 2nd Capacity Building Programme was organized in Istanbul, Türkiye in the last week of September 2023.

c. Long-Term Work Plan: (Phase Three: November 2024 to December 2027)

- This Phase witnessed the organization of the 3rd Capacity Building Programme for the End Users of the OBIC held in Jakarta, Indonesia in February 2025.
- ICIEC and its Partners will work together during this phase to mobilize resources for funding the 1st Phase of the OBIC, as the Implementation Plan Report for the OBIC conducted in October 2021 stated that the OBIC will require an estimated \$7.97 million in investment capital in its First Phase, out of which \$4.24 million will be necessary for launching the project, with an additional \$3.73 million that will be needed within the first year of operations. This is an increase from the initial estimate presented at the 35th COMCEC meeting in 2019, where it was estimated that \$5.8 million is required in investment. In this regard, the report also identifies the following sources for funding the establishment of the OBIC, until the Centre is launched, and reaches a substantial scale, the working capital can be generated from its own revenue stream:

- Host countries on a quid pro quo basis, where they cover part of the costs and expenses in exchange for their financial institutions to get OBIC services at a discount
- IsDB Group, OIC member countries, in exchange for shares in the business intelligence center.
- In addition to the tasks listed in the Implementation Plan, the OBIC Team will carry out additional tasks to update the economic and financial indicators used earlier in the Implementation Plan, as this will have its impact on the classification of member countries in terms of ecosystems maturity and accordingly the classification of the countries into different tiers. This update will also include a review of the technological solutions to be used for the Centre to ensure that they are in line with state-of-the-art Al and BI solutions.
- In this context, and to further improve the OBIC implementation plan, a few pertinent approaches are suggested. **First**, to begin, strengthening stakeholder engagement is essential for promoting cooperation among OIC Member Countries. **Second**, through well-managed measures of outreach, OBIC can guarantee stakeholder participation and inclusion of feedback. **Third**, if more high-potential Member Countries are targeted to widen the scope of the pilot programs, critical lessons and avenues for improvement of the framework may pour in ahead of the eventual launch of the initiative. **Fourth**, provision of advanced powerful sophistications, for example, AI-based insights would increase the performance of credit reporting systems and information security systems. Likewise, resource-wise without a clear funding model that explains how financial attractiveness would come is not plausible, and support from other elements such as regional mechanism and international development banks need to be included. **Lastly**, all stakeholders will also take advantage of such continuous capacity building and training programs to improve on the use of OBIC's solutions and offerings.
- Efforts to create more awareness and visibility for the OBIC in more Member Countries will also continue, and in parallel with contacts and visits to the member countries identified to host the pilot hubs to discuss the way forward.
- Work will continue to prepare the legal documents relating to the governance of the OBIC, rules, and regulations governing the relationship between the Centre, the information sources, and the beneficiaries. This task is expected to be completed by the end of this phase of the implementation plan.
- As part of the plan for organizing a series of Capacity Building Programmes, the OBIC Team will organize a fourth programme in Morocco during the 4th Quarter of year 2025, to be hosted by the Islamic Centre for Development of Trade (ICDT). This is in addition to plans for participation in other credit information related events organized by other peer institutions to create awareness about the importance of credit information sharing in decision-making and use such events as platforms for marketing the OBIC initiative.

Draft Resolutions

- Takes note of the Progress Report submitted by the ICIEC on the OIC Business Intelligence Centre (OBIC).
- Takes note of the efforts exerted by ICIEC and its Partners for organizing two Capacity Building Programmes for the Users of the OBIC in Jeddah, Saudi Arabia, and Istanbul, Türkiye during the year 2023, in addition to a third Programme in Jakarta, Indonesia in February 2025, and also takes note of the arrangements made for organizing a fourth Capacity Building Programme in Morocco during the 4th Quarter 2025.
- Requests the ICIEC, in collaboration with the SESRIC, ICDT, and ICCD, to consider updating the Implementation Plan Report prepared in October 2021, and report to the 42nd Meeting of the Follow-up Committee of the COMCEC and the 42nd Ministerial Session of the COMCEC on the progress made in this respect.
- Requests the ICIEC, in collaboration with the SESRIC, ICDT, and ICCD, to continue their efforts to complete the technical preparations for launching the Programme at the earliest and submit a Progress Report to the 42nd Meeting of the Follow-up Committee of the COMCEC and the 42nd Ministerial Session of the COMCEC.

Annex – 1







A CUTTING EDGE PLATFORM **TO DRIVE ECONOMIC TRANSFORMATION**



IMPLEMENTATION PLAN REPORT

OCTOBER 2021

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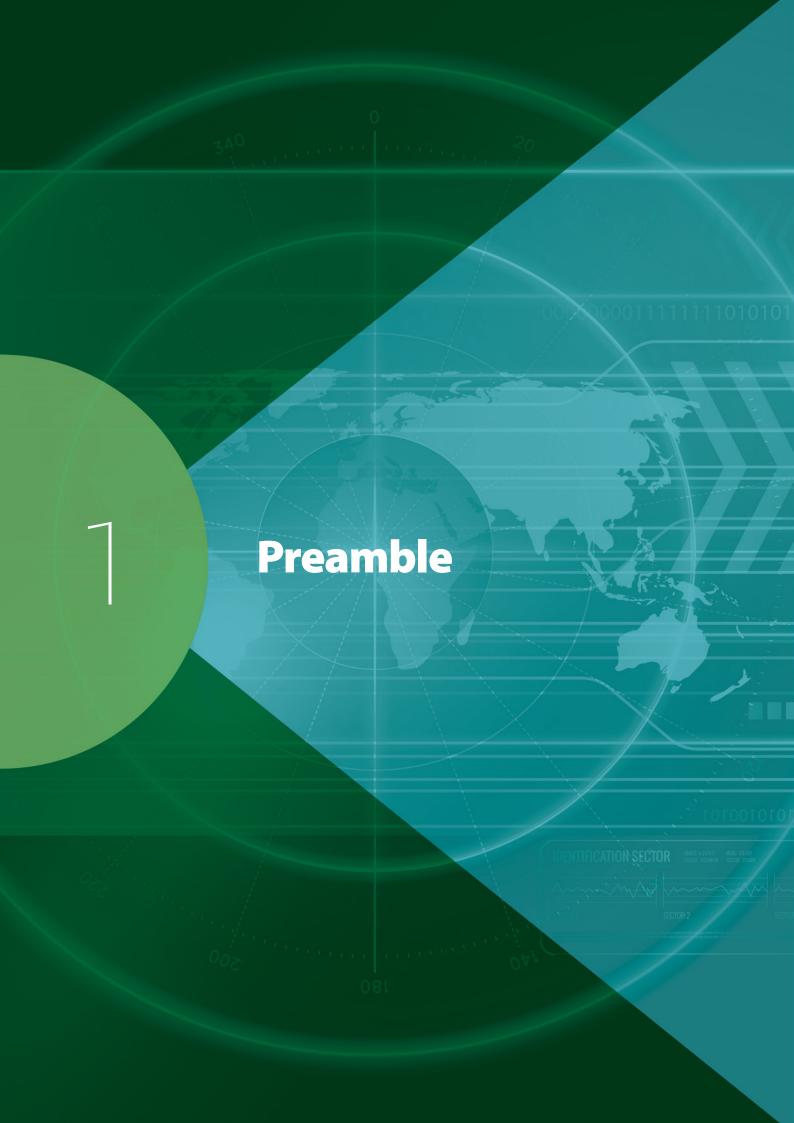
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1. Preamble

- Information asymmetry between financial institutions and borrowers has been greatly reduced by the increasing proliferation of credit information systems. However, OIC area credit information systems remain far behind global standards with private credit bureau coverage in 2019 estimated at 15.5% using World Bank data in contrast to the 66.8% of the total population in the OECD.
- Based on the identified need, the Islamic Corporation for the Insurance of Investment and Export Credit (ICIEC), a member of the Islamic Development Bank (IsDB) Group, had decided to evaluate creating a viable and financially sustainable Business Intelligence Center for the OIC that will assist with the identified need.
- The proposed Business Intelligence Center's concept note was officially endorsed during 33rd Session of the Standing Committee for Economic and Commercial Cooperation of the Organization of Islamic Cooperation (COMCEC), by the Senior Officials and Ministers of Trade (19-24 November 2017. Istanbul, Turkey).
- The 33rd session decided that, ICIEC was to submit an interim-report to the COMCEC Follow Up Committee so to set up a OIC Business Intelligence Centre (OBIC) with a possibility to create regional offices, so to globally and mutually respond to the need to have an appropriate function that addresses the deficiencies in terms of lack of reliable, predictable and strategic business intelligence.
- The COMCEC's Follow Up Committee (08-10 May 2018, Ankara, Turkey) took note of the First Interim- Report submitted by ICIEC on the OBIC and recommend to ICIEC to submit the said Interim-Report to MCs in order to enrich the document with their feedbacks by July 30, 2018.
- A feasibility report on the business case for establishing the center, was presented to the COMCEC in its 34th Session held between 26-29 November, 2018 after which it directed to start operationalizing this program as an OIC Program to be led by the Islamic Corporation for the Insurance of Investment and Export Credit (ICIEC) in close partnership with Statistical, Economic and Social Research and Training Center for Islamic Countries (SESRIC).
- During the 34th COMCEC Ministerial Meeting (29 November 2018), the following ministerial resolution was adopted, which reads as follows: "Takes note with appreciation of the IDB Group's initiative called "OIC Business Intelligence Center" led by the ICIEC and requests the IDB Group, in particular the ICIEC, to start operationalization of this initiative as an OIC Program under one of the IDB Regional Hub, in close partnership with SESRIC and other relevant OIC institutions as required".
- Then, COMCEC in its 35th Session mandated ICIEC and SESRIC to complete technical preparations for the launch of OBIC
- During the 35th Session of the COMCEC (25-28 November 2019), the following resolutions were adopted, and which read as follows:



"70- **Welcomes** the mutual arrangement between IsDB Group, in particular ICIEC and SESRIC regarding the allocation of space location and other relevant resources by SESRIC for technical instruments for the OIC Business Intelligence Programme."



"71-**Takes note** of the Report prepared by ICIEC on OIC Business Intelligence Programme and **requests** the ICIEC and SESRIC to complete the technical preparations for launching the Programme at the earliest



"72-Also requests ICIEC in cooperation with SESRIC to conduct a survey for assessing the commercial data and credit information sharing systems of the Member Countries in order to ensure the operationalization of the Programme in line with the priorities and regulations of the Member Countries.

 The 36th Session of the COMCEC (25-26 Nov. 2020), has adopted the following resolutions:



"69- **Takes note** of the Report prepared by ICIEC on OIC Business Intelligence Programme and **requests** the ICIEC and SESRIC to complete the technical preparations for launching the Programme at the earliest."



"70-Also requests ICIEC in cooperation with SESRIC to finalize the survey for assessing the commercial data and credit information sharing systems of the Member Countries in order to ensure the operationalization of the Programme in line with the priorities and regulations of the Member Countries, and submit the outcome to the 37th meeting of the COMCEC Follow-up Committee and 37th COMCEC Ministerial Session.

 The 37th Meeting of the Follow-up Committee of the COMCEC (8-9 June 2021), has adopted the following resolutions:



"87- **Takes note** of the progress report submitted by the ICIEC on OIC Business Intelligence Program and requested the ICIEC in collaboration with SESRIC to complete the technical preparations for launching the Program at the earliest."



"88-**Taking note** of the limited responses to the questionnaire conducted by the ICIEC with SESRIC on OIC Business Intelligence Program, the Committee **requested** the ICIEC, in collaboration with the SESRIC, to continue their efforts to increase the number of the responses as well as submit their assessment on the outputs of the questionnaire to the 37th COMCEC Session."



"89-The Committee **welcomed** the proposal made by ICIEC and SESRIC for organizing capacity building activities for potential beneficiaries of the program, in the areas covered under the core business areas of the program, and in collaboration with ICDT and other OIC organs."



2. Executive Summary

- Information asymmetry between financial institutions and borrowers has been greatly reduced by the increasing proliferation of credit information systems. However, OIC area credit information systems remain far behind global standards according to World Bank data with private credit bureau coverage in 2019 estimated at 15.5% of the total adult population in contrast to the 66.8% in the OECD.
- On the basis of this perceived gap, ICIEC, a member of the Islamic Development Bank (IsDB) Group, has opted to investigate the possibility of creating an OICwide Business Intelligence Center. COMCEC members officially endorsed the proposed Business Intelligence Center concept note on its 33rd Session and directed ICIEC to submit a feasibility report.
- The COMCEC's 34th Session, held between November 26-29, 2018, received the feasibility report, enhanced by comments on the interim report from the member countries, on the center's establishment, and directed that it be operationalized as an OIC program led by the Islamic Corporation for Investment and Export Credit (ICIEC) in collaboration with the Statistical, Economic and Social Research and Training Center for Islamic Countries (SESRIC).
- Following that, COMCEC's 35th Session instructed ICIEC and SESRIC to complete technical preparations for the launch of OBIC. The 36th COMCEC Ministerial Session asked that ICIEC and SESRIC finalize a survey of the Member Countries' systems for commercial data and credit information sharing and report the findings to the 37th COMCEC Ministerial Session.
- The COMCEC Follow-up Committee's 37th meeting took note of the progress of OBIC preparation, and asked that the ICIEC, in partnership with SESRIC, complete the technical preparations for launch as possible with report to COMCEC on its 37th Session. ICIEC and SESRIC's proposal to undertake capacity building activities for potential program recipients in conjunction with ICDT and other OIC entities was commended by the Committee.
- As determined in the earlier concluded feasibility report, an OIC Business Intelligence Centre (OBIC) would be

- established to deliver for member countries (MCs) key credit-ecosystem capacity building and cross-OIC credit intelligence delivery service. Based on the feasibility report, there are five key benefits of *OIC Business Intelligence Center (OBIC)* to OIC member countries: 1) Private sector lending boost of estimated \$220 billion to OIC economies; 2) Estimated reduction in rates of non-performing loans by 7.75 percentage points; 3) FDI boost; 4) Financial inclusion; 5) Intra-OIC trade boost
- This **OBIC Implementation Plan Report** is a followup to the feasibility Report already completed and it details an implementation plan that includes elaborated solution proposition, select pilot programs, with a 3-year plan covering 6 key implementation report objectives of hubs analysis, pilot program identification, communication strategy, governance structure, and funding strategy and plan. The goal of this Report is to present this actionable implementation plan gaining approval at COMCEC's 37th Standing Committee in Nov 2021, such that OBIC can fully launch by Q4 2024.
- Operationally OBIC would leverage a Hubs and Spoke model. With this approach, four regional groupings for Hubs and Spokes across the OIC regions, covering South & South-East Asia, MENA & Eastern Africa, Sub-Saharan Africa & Caribbean, and Central Asia & Europe are proposed. This will enable full regional credit intelligence coverage including consideration for official languages.
- **Pilot programs** with potential Hubs and Spoke MCs is the approach taken to kickstart the practical and pragmatic implementation of OBIC. Based on a mix of quantitative and qualitative analysis, 15 member countries from Credit Ecosystem Tier A, B and C were identified as high potential as OBIC Hubs. These would then also enable services across all MCs across the four regional groupings. For the Pilot programs, 3 of these MCs were proposed for initial pilot projects. However, other identified high potential Hubs and Spokes would eb welcome to participate in the Pilot program.
- To enable effective Pilot Program, OBIC services were detailed out in this Report. OBIC Solution Bundle containing 10-service offerings has been elaborated.
 In line with COMCEC Follow-up Committee's 37th

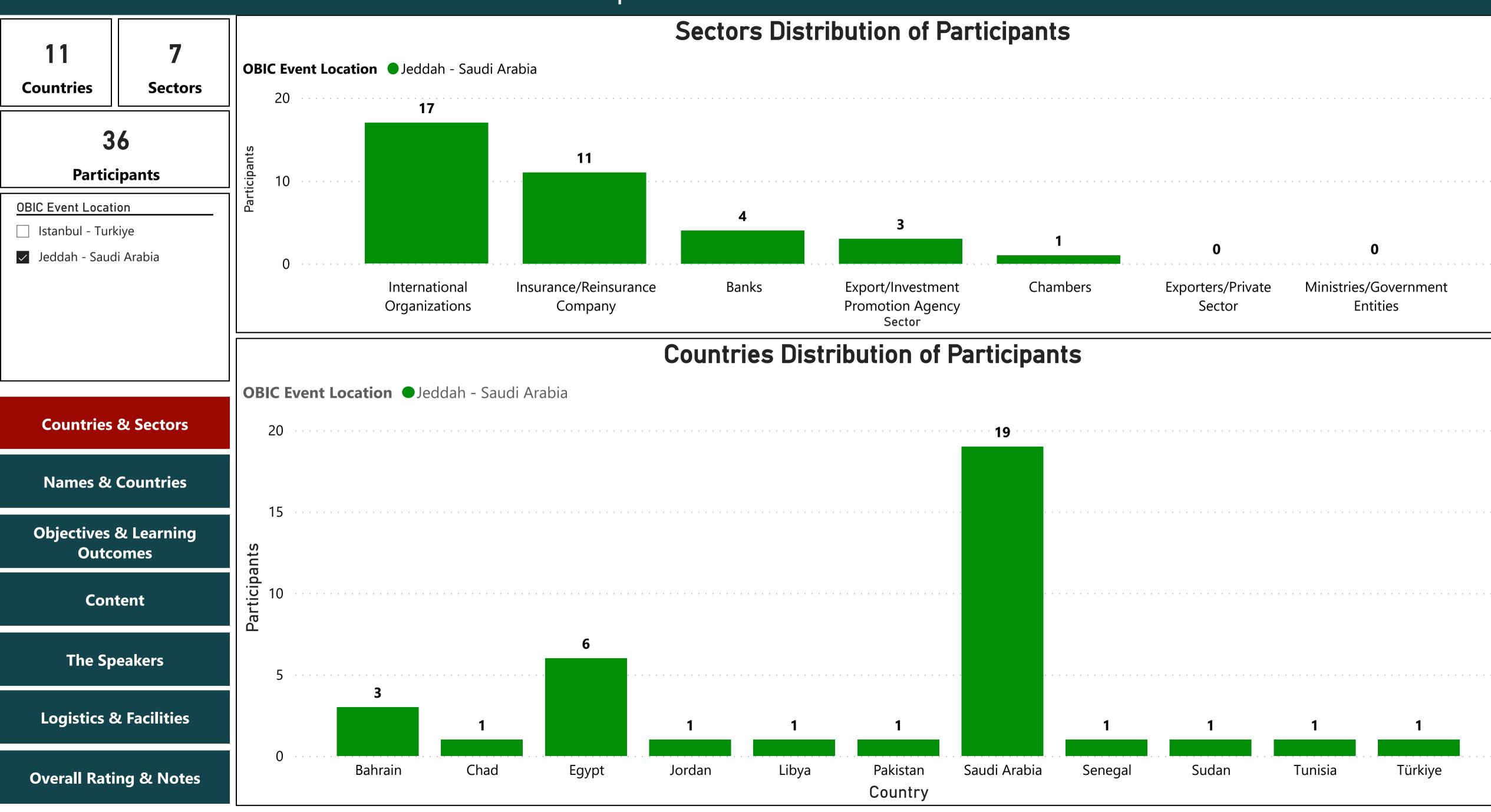
meeting commendations, the services are grouped as part of **Capacity Building** (Strategic Advisory, Tools & Resources, Training) and as **Credit Intelligence Delivery** (Credit Registry Infrastructure, Cross-OIC Credit Registry) services.

- In terms of governance, a proposed OBIC management, business development, marketing and technological resources are proposed and will be overseen by an executive board consisting of stakeholders from MCs, ICIEC, SESRIC and ICDT.
- OBIC will follow a **6-stage operational model.** In the 1st stage, database will be formed, followed by user acquisition in the 2nd stage. In the 3rd stage, data diversification takes place, and in 4th, user diversification will be progress, which will lead to database maturity in the 5th stage. This will enable service expansion to take place in the 6th stage. For effective **operations**, based on global best practices for regional credit intelligence centers, a working group was proposed to facilitate the initiation of OBIC.
- With regards to OBIC's launch implementation and phasing strategy, a 3-phased work plan was proposed. In Phase 1 (November 2021 to November **2022)**, the focus will be on funding and starting up pilot projects from the shortlist prioritized potential OBIC hubs. Subsequently, in Phase 2 (December 2022 to **November 2023)** the focus will be more on finalizing the hubs, the main composition of OBIC, along with an extended drive to secure the funding if not met in Phase 1. For Phase 3 (December 2023 to November **2024),** the focus will be creation of a database for credit bureaus, testing and deploying of registry technology system, credit reporting events for OBIC and for the credit providers of the countries, and producing a manual of procedures for the operation of the registry and a user guide for end users culminating in OBIC official launch.
- **Investment needed in establishing** OBIC is estimated at \$7.97 million to be secured across a two-year period, \$4.24 million of which will be needed to build a robust, scalable database, and with \$3.73 million to sustain operations in the first five years. The center is expected to generate an operating profit in year 6 and revenue reaching \$4.40 million by Year 6, ramping up following the launch of the cross-OIC platform in Year 1, which is projected to reach 1,500 users within five years of launch and represent 30% of revenues by year 5.
- **Financing source** for OBIC can come from host countries on from Phase 1 pilot projects or subsequent

- Phase 2 efforts on a clear Pilot Project fee basis where part of the total costs of project financing are covered in exchange for OBIC services for a discount. Additionally, IsDB and OIC member countries investment capital as shares in OBIC could also be structured.
- **OBIC's success** will depend on identifying the project's champions who will pioneer the project, coming to an agreement on a plan that is well-defined based on professional guidance and executing it regularly, a strong legal and regulatory to properly implement OBIC financing and consulting services, taking advantage of advances in data collection, dissemination, and analysis based on sophisticated technology, and most importantly, solid cooperation to build a strong technological foundation.

Annex – 2

Participants Countries & Sectors







OIC Business Intelligence Centre (OBIC)

Role of Credit
 Information Sharing &
 Business Intelligence
 in Supporting Trade &
 Investment Decisions

(A Capacity-Building Programme for Users of the OBIC)

20-22 March 2023

Building No. 1, IsDB Complex, Jeddah, Kingdom of Saudi Arabia















Draft Programme

Day One: 20 March 2023

Opening Session:

Time		Subject
11:00	11:05	Recitation from Holy Quran
11:05	11:30	Opening Remarks:
		Oussama Kaissi, CEO, ICIEC
11:30	12:30	Presentation on the OBIC
12:30	12:45	Questions & Answers
12:45	14:00	Prayer Time & Lunch













Day Two: 21 March 2023

Session One:

Theme of the Session: The Role of Business Intelligence & Digital Transformation in Supporting Business Decisions.

Time 09:00 10:15 10:15 11:15		Subject
		Fundamentals of Business Intelligence
		Digital Transformation for SMEs
11:15	11:30	Coffee Break

Session Two:

Theme of the Session: Credit Information and the Importance of Information Sharing.

Time 11:30 12:15 12:15 12:45		Subject
		Credit Reporting and Sources of Information – Credit Reporting Agency Perspective
		Importance of Information Sharing: The Example of the AMAN Union Database
12:45	13:45	Prayer Time & Lunch

Session Three:

The theme of the Session: Efficient utilization of Statistical Sources of Information on Credit, Trade, and Investment.

	Time 13:45 14:45 14:45 15:45		Subject
			The Importance of Intra-Trade Data Analysis for OIC MCs Economic Integration
			Efficient Utilization of Statistical Resources of Trade & Investment Information













Day Three: 22 March 2023

Session Three:

The theme of the Session: Efficient utilization of Statistical Sources of Information on Trade and Investment (Continued)

Time		Subject
09:30	10:15	An Introduction to Collection and Analysis of Investment Data.
10:15 11:00		Investment Outlook in the OIC Member Countries
11:00	11:30	Distribution of Certificates and Group Photo
11:30 12:15		Global Legal Regimes Impacting Data Sharing and Privacy Practices: OBIC In Perspective".
12:15 13:15		Prayer Time, Lunch and Closing of Programme



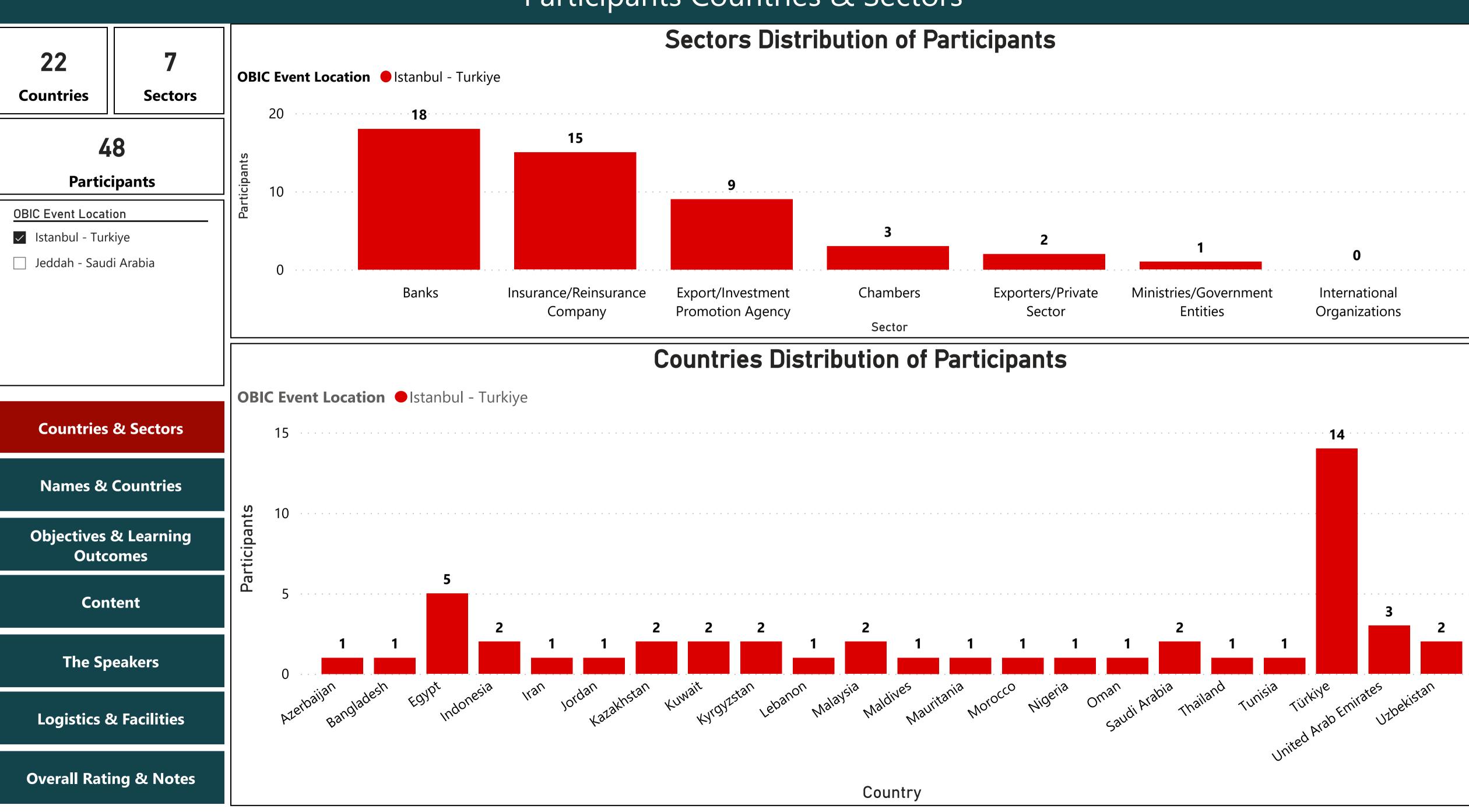






Annex – 3

Participants Countries & Sectors







A Cutting-Edge Platform to Drive Economic Transformation

OIC
BUSINESS
INTELLIGENCE
CENTRE
(OBIC)



 Role of Information Sharing & Business Intelligence in Supporting
 Trade & Investment Decisions

A Capacity-Building Programme for Users of the OBIC



Hilton Istanbul Maslak Istanbul, Türkiye

PARTNERS & SPONSORS













Programme



Day One: 26 September 2023



09:30	09:35	Recitation from the Holy Quran	
09:35	10:15	Opening Speeches: ICIEC IsDB Regional Hub Istanbul Participation Banks Association of Turkey (TKBB) COMCEC Coordination Office (CCO)	
10:15	11:15	Presentation and Video on "the OIC Business Intelligence Centre (OBIC)"	
11:15	11:45	Coffee Break	
11:45	13:00	Panel Discussion: "How Digitalization and Business Intelligence Can Support Trade and Investment"	
13:00	14:00	Prayer Time and Lunch	
		·	



Day Two: 27 September 2023



Theme: The Role of Business Intelligence & Digital Transformation in Supporting Business Decisions

09:30	09:45	Fundamentals of Business Intelligence A Presentation by ICIEC
09:45	10:30	Digital Transformation Roadmap for SMEs A Presentation by ICCIA
10:30	10:45	Coffee Break
10:45	11:30	Digitalization of Investment Promotion Services A Presentation by CCD/IsDB

Session Two:

Theme: Credit Information and the Importance of Information Sharing

11:30	12:15	Credit Reporting and Sources of Information: Credit Reporting Agency Perspective A Presentation by Creditreform
12:15	12:30	Coffee Break
12:30	13:15	Importance of Information Sharing: The Example of the AMAN Union Database A Presentation by ICIEC
13:15	14:30	Prayer Time & Lunch
14:30	15:15	The Role of Digital IDs and e-KYC Registries in Financial Inclusion and Trade Promotion: The Experience of Afrieximbank in Creating the MANSA Digital Platform A Presentation by Afrieximbank



Day Three: 28 September 2023

Session Three:

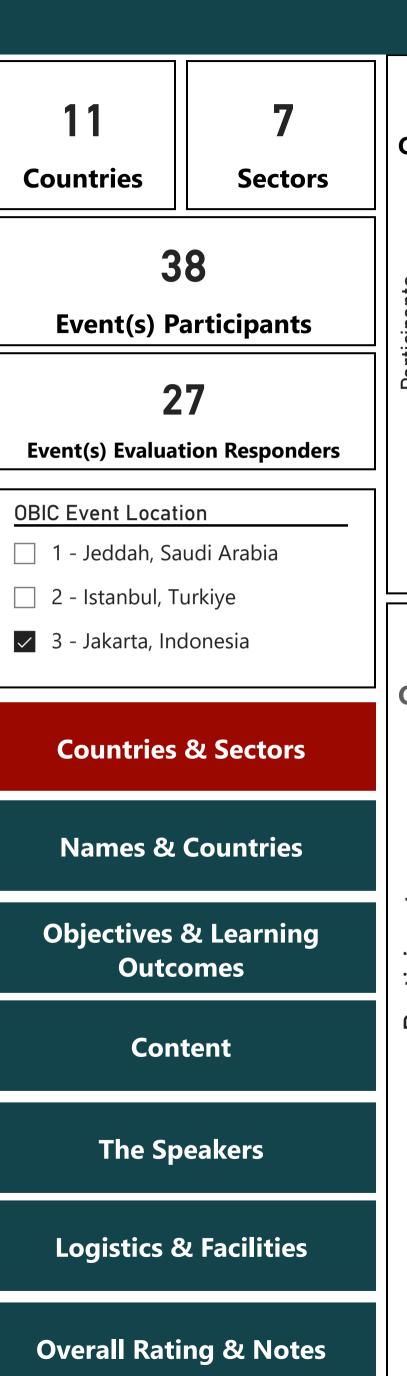
Theme: Efficient utilization of Statistical Sources of Information on Credit, Trade, and Investment.

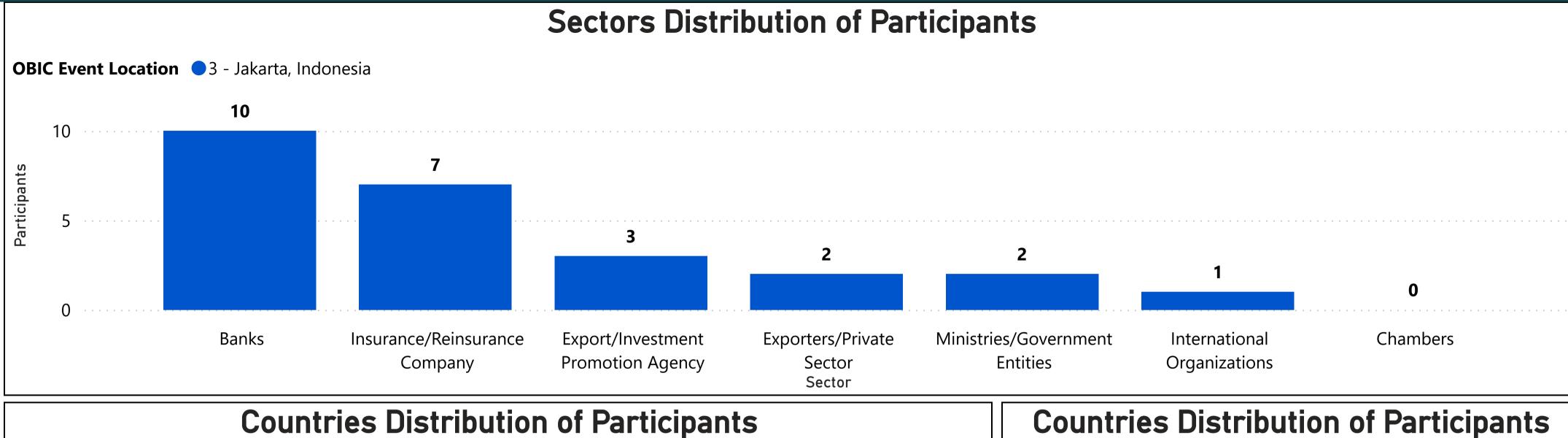
09:30	10:15	An Introduction to Collection and Analysis of Investment Data. A Presentation by SESRIC
10:15	11:00	Investment Outlook in the OIC Member Countries A Presentation by SESRIC
11:15	11:30	Coffee Break
11:30	12:45	Efficient Utilization of Statistical Resources of Trade & Investment Information A Presentation by ICDT
12:45	13:45	Distribution of Certificates and Group Photo
13:45	15:00	Prayer Time, Lunch, and Closing of Programme

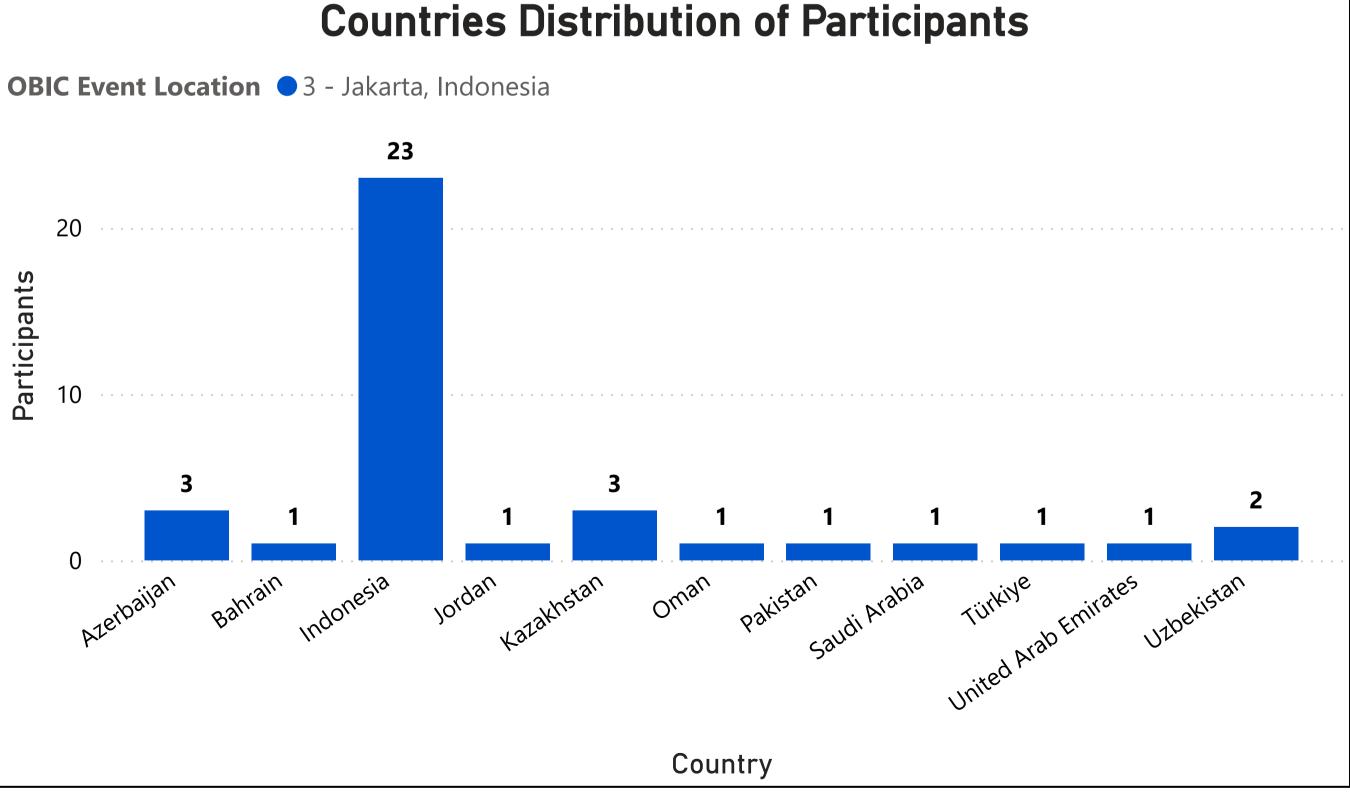


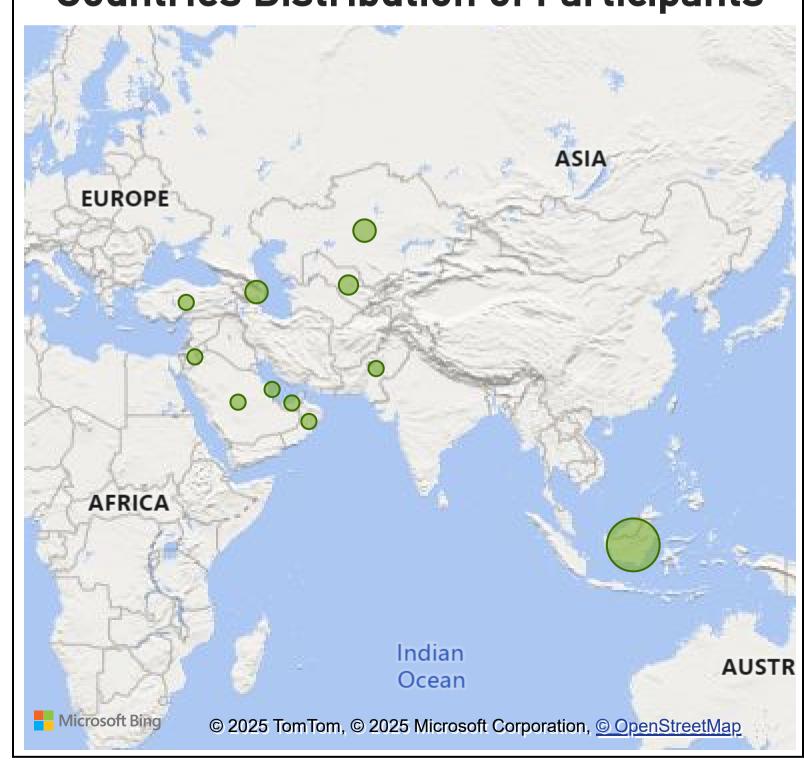
Annex – 4

Participants Countries & Sectors













A Cutting-Edge Platform to Drive Economic Transformation

OIC
BUSINESS
INTELLIGENCE
CENTRE
(OBIC)



▶ Role of Information Sharing & Business Intelligence in Supporting Trade & Investment Decisions

A Capacity-Building Programme for Users of the OBIC

18-20 February 2025

 Le Méridien Jakarta Jalan Jenderal Sudirman, Kav 18 - 20, Jakarta, 10220, Indonesia











Day One: 18 February 2025

Opening Session:

09:00	09:05	Recitation from the Holy Quran
09:05	09:45	 Opening Speeches: Dr. Khalid Khalafalla - The CEO, the Islamic Corporation for the Insurance of Investment and Export Credit (ICIEC) Mr. Yerzhan Jalmukhanov, the Officer in Charge, IsDB Regional Hub Indonesia Mr. Maqin U. Norhadi - Managing Director of Business Development, Indonesia Eximbank Mr. Achmad Sudiyar Dalimunthe - Chief Executive Officer, PT Asuransi Asei Indonesia
09:45	10:20	Presentation and Video on:
09:43	10.20	
09:45	10.20	The OIC Business Intelligence Centre (OBIC)
09:45	10.20	The OIC Business Intelligence Centre (OBIC) Mr. Mohamad Ali El-Cheikh, ICIEC
10:20	10:35	
		Mr. Mohamad Ali El-Cheikh, ICIEC
10:20	10:35	Mr. Mohamad Ali El-Cheikh, ICIEC Coffee Break Presentation: The Importance of Information and Knowledge Sharing for Trade and Investment
10:20	10:35	Mr. Mohamad Ali El-Cheikh, ICIEC Coffee Break Presentation: The Importance of Information and Knowledge

Day Two: 19 February 2025

Session One:

Theme: The Role of Business Intelligence & Digital Transformation in Supporting Business Decisions

09:00	09:45	Fundamentals of Business Intelligence Mr. Mohamad El Sayed, ICIEC
09:45	10:30	Digital Transformation Roadmap for SMEs Mr. Talha Ahmed Shaikh, ICCD
10:30	10:45	Coffee Break
10:45	11:30	Digitalization of Investment Promotion Services Ms. Afrah Khalifa, Country Programs Directorate, ISDB

Session Two:

Theme: Credit Information and the Importance of Information Sharing

11:30	12:15	Credit Reporting and Sources of Information: Credit Reporting Agency Perspective Mr. Bimar Antariksa, CRIF Indonesia
12:15	13:30	Prayer Time & Lunch
13:30	14:15	Importance of Information Sharing: The Example of the AMAN Union Database Mr. Al-Tayeb Fadlallah, ICIEC
14:15	14:30	Coffee Break
14:30	15:15	Strategic Market Entry: The Role of Credit Information in Export Expansion Mr. Ahmed Samir, Elsewedy Electric



Day Three: 20 February 2025



Session Three:

Theme: Efficient utilization of Statistical Sources of Information on Credit, Trade, and Investment.

09:00	10:00	An Introduction to Collection and Analysis of Investment Data Dr. Cem Tintin, IsDB Regional Hub Paramaribo
10:00	11:00	Investment Outlook in the OIC Member Countries Dr. Cem Tintin, IsDB Regional Hub Paramaribo
11:00	11:15	Coffee Break
11:15	12:15	Efficient Utilization of Statistical Resources of Trade & Investment Information
		Mr. Charif El Hamraoui, ICDT
12:15	13:15	Distribution of Certificates and Group Photo
13:15	15:00	Prayer Time, Lunch, and Closing of Programme











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